



## Announcement: New Mexico Department of Health's New HAN System

To all New Mexico Health Alert Network (HAN) contacts, the New Mexico Department (NMDOH) is very pleased to announce that we now have a new state-of-the-art HAN system, which replaces the old system and should resolve previous technical issues. We are excited about our new communication system and believe it is an invaluable and easy-to-use tool for sharing important health, safety, and emergency information with you.

Our new HAN system is Web-based, which means that in addition to receiving health alerts, safety, and emergency information, via email, fax, or telephone, you now will be able to access the Web site to update your own contact information (profiles); view news items and announcements; and access the Document Center. Information that currently is available in the Document Center includes an archive of recent HAN alerts; the list of diseases and conditions that must be reported to NMDOH; copies of the forms for requesting additional medical supplies or pharmaceuticals that would be needed during an emergency; the NM HAN User Guide, which is a very important tool for completing and updating your profiles; a copy of the NM HAN Frequently Asked Questions (FAQs). For your convenience, the NM HAN User Guide and FAQs are attached to this email.

**Receiving HAN Alerts.** You are receiving this email because you already are a HAN contact. You do not need to do anything to continue to receive HAN alerts at your current contact email, fax, and/or telephone number. Note that the email address that sends HAN alerts is [health.alert@han.health.state.nm.us](mailto:health.alert@han.health.state.nm.us). It is a safe sender.

**Updating Contact Information and Accessing Sensitive Emergency Information.** Our new HAN system is very different from the old one. As a result and because of certain technical limitations, some of the contact information that you previously provided could not be transferred properly from the old system to the new system. For this reason, we need your assistance in correcting any errors in your profiles; therefore, when you first log on, please be sure to make those corrections and provide the information that is requested.

To access the HAN system, click on the following link – <https://han.health.state.nm.us> – and save it as a 'My Favorite'. The first page is the Landing Page, which contains general information, and you can access the NM HAN User Guide and NM HAN Frequently Asked Questions from this page. It is from this page that you will log on to the Home Page. Your username and temporary password are included in this email. Please note that for security reasons, you will not be able to change your temporary password for 24 hours; however, you still can update your profiles.

Sincerely,

A handwritten signature in black ink, appearing to read "Catherine D. Torres MD". The signature is fluid and cursive, with the letters "C", "D", and "M" being particularly prominent.

Catherine D. Torres, MD  
Cabinet Secretary  
New Mexico Department of Health

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