

Presentation Details:



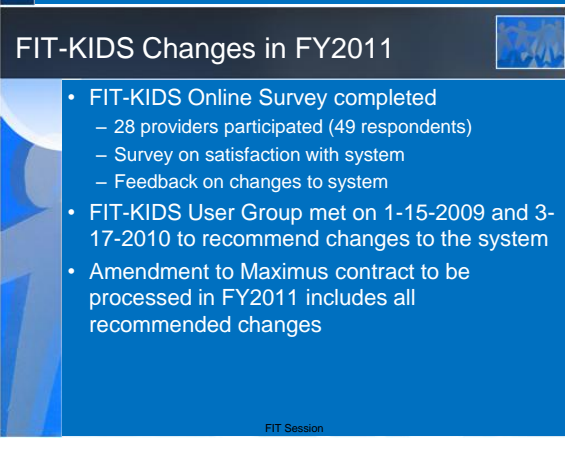
Slides: 16

Duration: 00:01:20

Filename: J:\Systems Development\Annual Provider Mtg\Provider Meeting June 2010\Breakouts\FITKIDS Session\FIT Annual Meeting Power Point FY10 FIT-KIDS.ppt

Presenter Details:



| | | |
|--|--|---|
| <p>Slide 1 Family Infant Toddler Program Annual Meeting Duration: 00:00:05 Advance mode: Auto</p> |  | <p>Notes:</p> |
| <p>Slide 2 FIT-KIDS Duration: 00:00:05 Advance mode: Auto</p> |  | <p>Notes:</p> |
| <p>Slide 3 FIT-KIDS Changes in FY2011 Duration: 00:00:05 Advance mode: Auto</p> |  <ul style="list-style-type: none"> • FIT-KIDS Online Survey completed <ul style="list-style-type: none"> – 28 providers participated (49 respondents) – Survey on satisfaction with system – Feedback on changes to system • FIT-KIDS User Group met on 1-15-2009 and 3-17-2010 to recommend changes to the system • Amendment to Maximus contract to be processed in FY2011 includes all recommended changes | <p>Notes:</p> <ol style="list-style-type: none"> 1. Early 2010 Survey 2. 28 out of 40 providers who use FIT-KIDS 3. 49% Provider Managers, 33% Data Entry Clerks, 10% Service Coordinators 4. Survey covered satisfaction (no overall satisfaction surveyed, but 56% Satisfied / Very Satisfied, only 13% Unsatisfied / Very Unsatisfied with individual elements of system) as well as potential enhancements to system 5. Copies of Survey results available 6. FIT-KIDS User Group consists of representatives from 8 provider agencies |

| | | |
|--|--|--|
| | | <p>7. FIT-KIDS User Group Roles:</p> <ul style="list-style-type: none"> • Review and give input to FIT-KIDS materials / training documents • Strategize on solutions to issues / problems related to both data and billing • Make recommendations on future changes • Develop and disseminate queries • Provide support to other providers <p>8. Recommended changes from field since implementation of FIT-KIDS in 2008 were combined with survey and user group recommendations.</p> <p>9. Amendment was to start this fiscal year (2010) but delayed by administration till next year (2011)</p> |
|--|--|--|

Slide 4
FIT-KIDS Changes in FY2011
 Duration: 00:00:05
 Advance mode: Auto

FIT-KIDS Changes in FY2011

- Administrative Changes:
 - New Provider “Read only” Role
 - Archive children older than 5
 - Service Coordination agencies to view all delivered service records
 - Ability to delete contact information
 - Ability to mark/delete “Alerts” when they have been read
 - “Gray out” Re-Enroll option once child is re-enrolled
 - Search features added on User and Personnel

FIT Session

Notes:

1. Changes to be made to the system grouped by “category” – these are the change categories that will be “rolled out” together
2. Some changes on this list have been recommendations since the start of FIT-KIDS
3. Provider read only role for agencies that have staff that want to view FIT-KIDS data and run reports, but not accidentally enter or delete data
4. Archiving children over 5 will make list of children more manageable – archived children not deleted and records still available
5. Service coordination agencies will be able to monitor service delivery by viewing records, but will not be able to change DS records
6. Delete contacts

- 7. Mark or delete alert messages – will make these more manageable
- 8. Currently “re-enroll” option stays active on list of enrollments – graying it out once re-enrollment occurs will prevent multiple enrollments
- 9. Especially at state level, ability to search users and personnel by entering search criteria will be very helpful

Slide 5
FIT-KIDS Changes in FY2011

Duration: 00:00:05
 Advance mode: Auto

FIT-KIDS Changes in FY2011

- Child Search Changes:
 - No children listed on blank Child Search screen
 - Potential duplicates reported if two or more criteria entered
 - Ability to retain search criteria for next search
 - Add unique Child ID to search screen
 - Ability to sort on Child Search results

FIT Session

- Notes:**
- 1. Currently only the first 50 children are listed in alphabetical order until search criteria is entered – this is very confusing. No children will be listed until search criteria is entered after the change
 - 2. Currently the system only reports on potential duplicates if all four criteria are entered (first name, last name, DOB and SSN). Change will result in fewer duplicate records
 - 3. System will list name of agencies where the potential duplicates are located
 - 4. Currently need to re-enter search criteria for each search. After change system will “remember” search criteria from the last search. Will need to clear criteria.
 - 5. Each child has a system-generated, unique random number ID. This ID is currently not visible. Change will show the ID grayed out and will allow searches based on ID and include the ID on reports.
 - 6. Currently cannot search on child search results – this will change

Slide 6

FIT-KIDS Changes in FY2011

Duration: 00:00:05

Advance mode: Auto

FIT-KIDS Changes in FY2011

- Child Transfer Changes:
 - “Transfer Notes” to transfer with child to new agency
 - Remove “3 year old” rule for re-enrolling transferred children
 - Child demographic, insurance, child contacts, and enrollment data to transfer with child
 - IFSP will transfer with child as a template to amend as needed

FIT Session

Notes:

1. Currently must enter transfer notes, but no one ever sees them again! Change will let notes go to new agency
2. Currently receiving agency needs to fake child's age to re-enroll a child who is transferred and over 3 – change will allow enrolled three year olds to transfer
3. MAJOR CHANGE – re-enrollment will no longer require entering new referral or eligibility information. All information including demographic, referral and eligibility will transfer with child and be available to receiving agency for edits once child is re-enrolled. This means there will be only one referral and eligibility date for the child in the system when the child is transferred.
4. IFSP will also transfer with the child, but only as a template for the receiving agency to amend as needed at new location. Original IFSP will remain at transferring agency for billing purposes.

Slide 7

FIT-KIDS Changes in FY2011

Duration: 00:00:05

Advance mode: Auto

FIT-KIDS Changes in FY2011

- Billing Changes:
 - Search Billing results by Provider for DOH Superuser
 - When in Billing Screen, add ability to export to Excel or Print
 - Remove ability for two units of SC to be provided in a month to one child
 - Update Medicaid claims status to “Paid” instead of “Processing” – provider enter “Rejected” claims only

FIT Session

Notes:

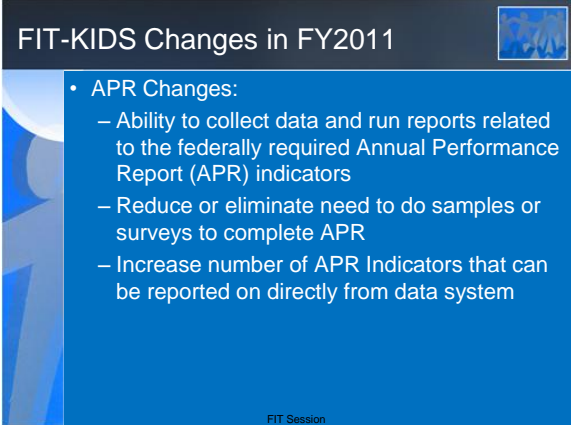
1. Currently state users cannot even open the billing records as they are too large. This change will allow us to look at your billing and assist you with problems.
2. This new ability has been lacking and is needed.
3. Currently this can occur when two or more staff provide one or more hours of SC to the same child in the same month. This change will eliminate this billing error.
4. MAJOR CHANGE – Currently when claims are paid by DOH they are marked “paid”, but when they are sent to Medicaid for payment they are only marked “processing”. Providers then

need to reconcile their claims in FIT-KIDS with their Medicaid Remittance Advice (RA) by going through each and every claim and marking it as “paid” or “denied”. This change will mark all claims sent to Medicaid ACS as “paid”. This means providers will only need to mark the claims that are denied in FIT-KIDS from now on. Most all Medicaid claims being processed by FIT-KIDS are currently being paid anyway. This change will allow the state to run reports on all paid claims.

Slide 8
FIT-KIDS Changes in FY2011

Duration: 00:00:05
Advance mode: Auto

FIT-KIDS Changes in FY2011

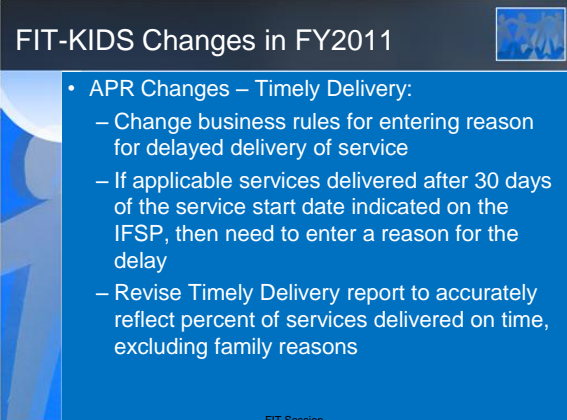
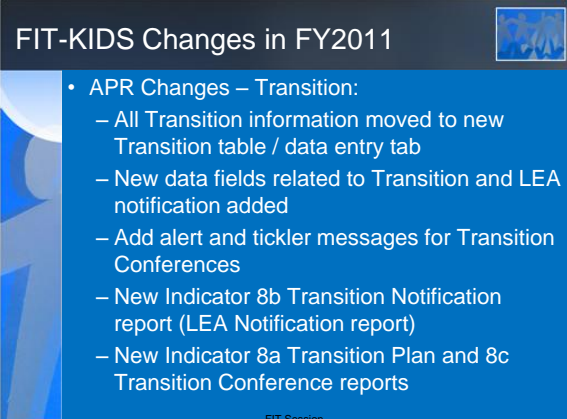


- APR Changes:
 - Ability to collect data and run reports related to the federally required Annual Performance Report (APR) indicators
 - Reduce or eliminate need to do samples or surveys to complete APR
 - Increase number of APR Indicators that can be reported on directly from data system

Notes:

1. The bulk of the changes to FIT-KIDS are being made to obtain data for the provider and statewide Annual Performance Reports (APR).
2. The data for most APR Indicators is being captured in FIT-KIDS currently, however only certain indicators can be reported on.
3. Some sampling or surveying will still need to be done – example, Family Capacity Survey Indicator.
4. After change most APR Indicators will be reported on using reports run directly from FIT-KIDS

| | | |
|---|---|--|
| <p>Slide 9 FIT-KIDS Changes in FY2011 Duration: 00:00:05 Advance mode: Auto</p> | <p>FIT-KIDS Changes in FY2011</p> <ul style="list-style-type: none"> • APR Changes – ECO: <ul style="list-style-type: none"> – Must enter Entry ECO before entering Delivered Services / Billing – Cannot inactivate child record without Exit ECO – Revise APR ECO report – New ECO Report to show children with missing ECOs – Ability to see ECOs for multiple enrollments <p style="text-align: right;"><small>FIT Session</small></p> | <p>Notes:</p> <ol style="list-style-type: none"> 1. First two bullets will “force” ECO data entry 2. The ECO report will be revised to reflect the data needed for the APR 3. A new ECO report will alert providers when an ECO is missing 4. ECOs will span across enrollments |
| <p>Slide 10 FIT-KIDS Changes in FY2011 Duration: 00:00:05 Advance mode: Auto</p> | <p>FIT-KIDS Changes in FY2011</p> <ul style="list-style-type: none"> • APR Changes – Data Validation: <ul style="list-style-type: none"> – Revise Indicator 14 (Data Validation) forms to be less repetitive and better related to APR – Revise Child Summary Report to include all data elements needed for Indicator 14 and CBA site visits: <ul style="list-style-type: none"> • Health Insurance Information • ECO Information • Transition Information • Exit Information <p style="text-align: right;"><small>FIT Session</small></p> | <p>Notes:</p> <ol style="list-style-type: none"> 1. Indicator 14 will only check validity based on: <ul style="list-style-type: none"> • Child’s DOB • Child’s race • Date of referral • Eligibility category • Current IFSP start date • Current IFSP end date • Primary location of services on IFSP • Exit / termination date • Reason for exiting • Transition conference date 2. Child Summary Report will be expanded and revised to include all Indicator 14 data and also all other pertinent child data for internal and provider reviews and for state audits. |

| | | |
|---|---|---|
| <p>Slide 11 FIT-KIDS Changes in FY2011 Duration: 00:00:05 Advance mode: Auto</p> |  <p>FIT-KIDS Changes in FY2011</p> <ul style="list-style-type: none"> • APR Changes – Timely Delivery: <ul style="list-style-type: none"> – Change business rules for entering reason for delayed delivery of service – If applicable services delivered after 30 days of the service start date indicated on the IFSP, then need to enter a reason for the delay – Revise Timely Delivery report to accurately reflect percent of services delivered on time, excluding family reasons <p><small>FIT Session</small></p> | <p>Notes:</p> <ol style="list-style-type: none"> 1. MAJOR CHANGE – system will alert you when a service being entered exceeds the 30 day limit. A reason will need to be entered in order to proceed. 2. The Timely Delivery report will be fixed and will exclude family reasons from the calculations. |
| <p>Slide 12 FIT-KIDS Changes in FY2011 Duration: 00:00:05 Advance mode: Auto</p> |  <p>FIT-KIDS Changes in FY2011</p> <ul style="list-style-type: none"> • APR Changes – Transition: <ul style="list-style-type: none"> – All Transition information moved to new Transition table / data entry tab – New data fields related to Transition and LEA notification added – Add alert and tickler messages for Transition Conferences – New Indicator 8b Transition Notification report (LEA Notification report) – New Indicator 8a Transition Plan and 8c Transition Conference reports <p><small>FIT Session</small></p> | <p>Notes:</p> <ol style="list-style-type: none"> 1. Considerable changes center around Transition data collection - this is a very brief overview. 2. MAJOR CHANGE -- All transition related data will be moved to a new data table / entity and will appear on the screen in a new data entry tab. 3. Data fields currently collected on ECN spreadsheet will be added to FIT-KIDS. 4. FIT-KIDS will calculate dates currently on spreadsheet. 5. New Alert and maybe even Tickler messages will be added for upcoming conferences. 6. LEA notification report will be generated by the system. 7. Transition reports will be revised or added to report on all APR transition data (Indicator 8). |

Slide 13

FIT-KIDS Changes in FY2011

Duration: 00:00:05
Advance mode: Auto

FIT-KIDS Changes in FY2011

- Other Changes:
 - New Federal Race and Ethnicity data fields and reports
 - List Table changes
 - Add date stamp to see when data was last updated and by whom

FIT Session

Notes:

1. Currently collecting data on Race / Ethnicity spreadsheet and/or revised IFSP form. FIT-KIDS will be revised to finally start collecting the new federal race and ethnicity data categories (Hispanic yes/no, and multiple races).
2. Various list table updates, including removing CAPTA as a reason for not meeting timelines, etc.
3. Date stamp will allow queries into back-end of system to see who last updated data and when. (Example: trashed billing records).

Slide 14

FIT-KIDS Changes in FY2011

Duration: 00:00:05
Advance mode: Auto

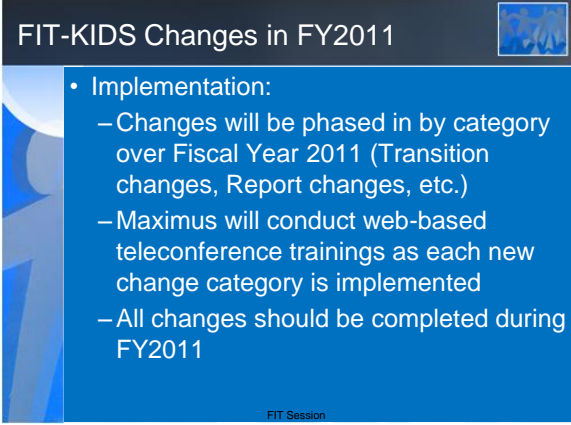
FIT-KIDS Changes in FY2011

- Report / Query Builder Changes:
 - Replace existing Query Builder and Report modules with Microsoft Reporting Services and Report Builder capabilities
 - User will be able to prepare ad hoc reports based upon configured Reporting Models:
 - Build and save custom queries using drag and drop Report Builder capabilities
 - Make queries accessible to other users
 - Export reports to multiple formats, including Excel and PDF
 - Establish subscriptions and email distribution for regular reports (DOH Super User)
 - Format reports using Report Builder, including custom calculations and graphical presentation of report results
 - Existing and revised standard reports will be migrated to new Report Builder

FIT Session

Notes:

1. MOST MAJOR CHANGE – Reporting system to be completely overhauled!
2. No more useless Query Builder!
3. Microsoft Reporting Services and Report Builder delivers an intuitive, Office-like report generating system that is fully integrated with Microsoft Office. Users will be able to:
 - Create flexible report layouts
 - Create Data Visualizations including charts and graphs
 - Export to Microsoft Office Word format to include in written reports and presentations
 - Export to Excel and print to PDF
4. Features include the following:
 - Easy to use wizards for creating table, matrix and chart data regions
 - Support for directly opening and editing reports stored on the report server
 - Support for using server resources such as shared data sources

| | | |
|---|--|--|
| | | <ul style="list-style-type: none"> • Ability to save reports and queries and to share them with other users • Set up subscribers to receive reports automatically on a schedule <p>5. All existing and revised Standard Reports will be migrated to new system.</p> |
| <p>Slide 15 FIT-KIDS Changes in FY2011 Duration: 00:00:05 Advance mode: Auto</p> |  | <p>Notes:</p> <ol style="list-style-type: none"> 1. Changes will be “rolled out” by category, pretty much as presented today but not necessarily in this order. 2. Some categories will be grouped so that changes will be rolled out together (for example, report changes and administrative changes). 3. Federal race and ethnicity changes must occur first as they are long over due and must be reported on this December 1st. 4. As each roll out occurs, Maximus will conduct web-based teleconference trainings for all providers. Participation in these trainings will be mandatory! 5. It is anticipated that all changes will be made during FY 2011 (by June 30, 2011) and be ready for the 2011 APR reporting. |

Slide 16

FIT-KIDS Changes in FY2011

Duration: 00:00:05

Advance mode: Auto

FIT-KIDS Changes in FY2011



- Questions?:

Albert D. Ericson, FIT Data Manager
Family Infant Toddler Program
(505) 476-8976 Fax: (866) 829-8838
email: albert.ericson@state.nm.us

FIT Session

Notes:

1. Online training for FIT-KIDS is coming! Maybe delayed until some or all of the changes are implemented.