



QUESTIONS THAT ENCOURAGE PROBLEM SOLVING

1. Questions that encourage description	<p>What was it like?</p> <p>Tell me about it.</p> <p>What happened?</p>
2. Questions that lead to clarification	<p>In what way does this make sense to you?</p> <p>What seems to confuse you about this?</p> <p>Can you explain what you mean by that?</p>
3. Questions to identify issues	<p>What seems to be the trouble?</p> <p>In what ways does this bother you?</p> <p>What do you consider the most troublesome part?</p>
4. Questions that encourage looking at the total picture	<p>What led up to this?</p> <p>What have you tried so far?</p> <p>What do you make of all this?</p> <p>When does this usually happen?</p>
5. Questions that encourage exploration	<p>Why do you suppose people do things like that?</p> <p>How could a person handle a problem like that?</p> <p>If you had your choice, what would you prefer to do?</p>
6. Questions that encourage the use of information	<p>What information do you need before you decide?</p> <p>What do you know about it now?</p> <p>How do you suppose you can find out more about it?</p>
7. Questions that encourage evaluation	<p>How do you feel about it?</p> <p>What do you think is best?</p> <p>What are some of the other ways of looking at this?</p>
8. Questions that raise alternatives	<p>What are the possibilities?</p> <p>If you had your choice, what would you do?</p> <p>What are the possible solutions?</p> <p>What if you do..., and what if you don't?</p>
9. Questions that encourage planning	<p>What do you see as the first thing you have to do?</p> <p>What are you going to do about it?</p> <p>Where do you go from here?</p> <p>What are your next steps?</p> <p>Where do you think this will lead?</p> <p>If this doesn't work, then what are you going to do?</p> <p>What are some other options available to you?</p>