



Using Technology in Training & Technical Assistance

Jen Brown, UNM-ECLN
UNM-CDD REACH PROGRAM



Equipment List

- Screen
- LCD Projector
- Laptop
- Speakers
- High-speed Internet
- Webcam
- Conference Phone

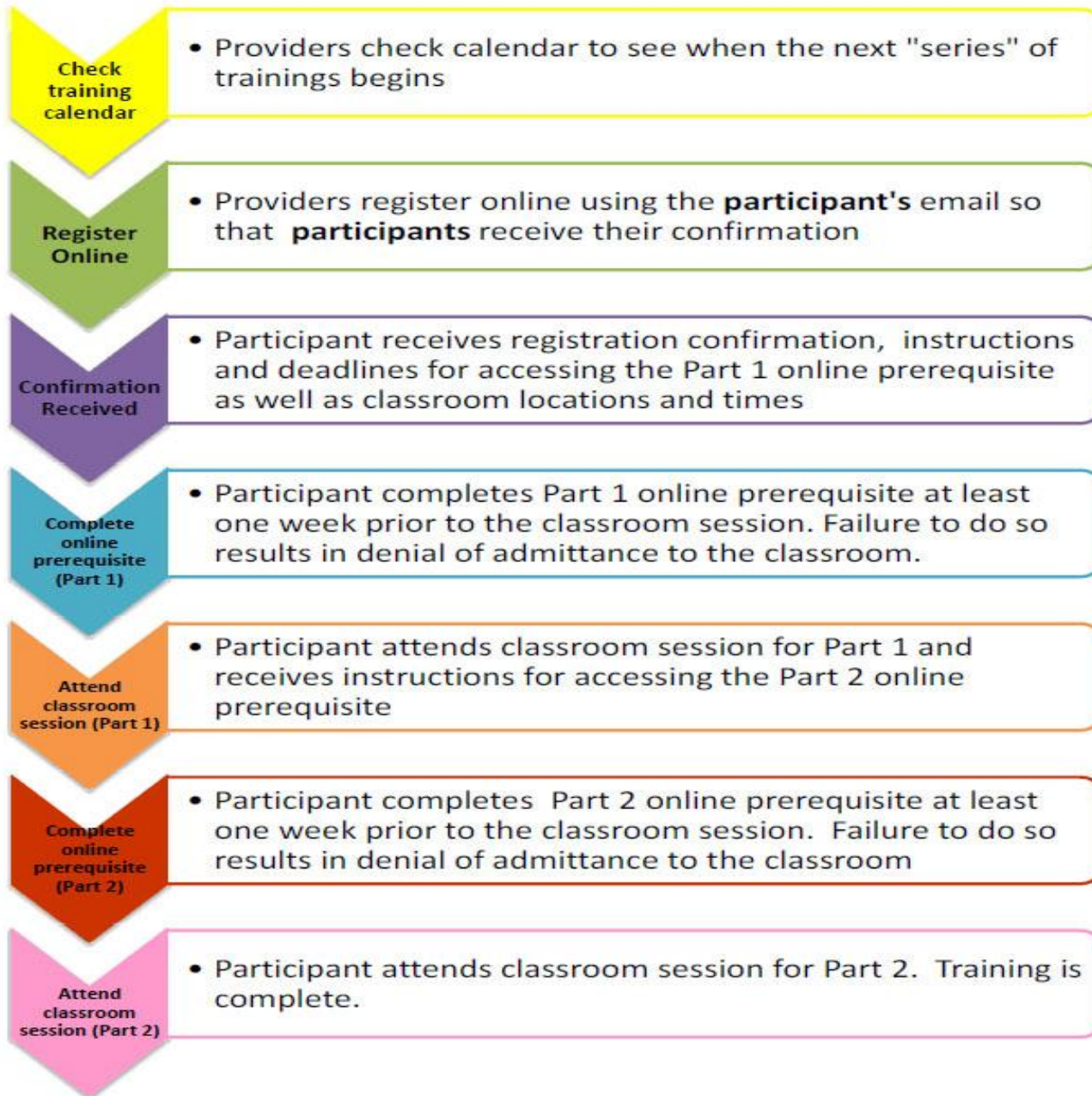
Using Technology in Training & Technical Assistance

- Adobe Connect
 - Webinars
 - Meetings
- Online Trainings
- Video conferencing applications (e.g. - Skype)
- Communities of Practice
- Blogs & Wikis
- Portals

Online Trainings

- **Required Service Coordination Training**
 - **Part One:** six online “lessons” followed by a one day of in-person classroom training
 - **Part Two:** three online “lessons” (focused solely on the transition process) followed by a one day in-person classroom training
 - Designed for participants to take online portions **during work time**; allows for supervisors to provide support and guidance as needed
 - Online portions require registration and **MUST** be completed **one week prior** to the scheduled classroom training or admittance to the classroom will be denied

SERVICE COORDINATION TRAINING PROCESS



Online Training Calendar

- Interactive, searchable calendar of FIT-sponsored trainings
 - Allows supervisors/staff to find the next available training, including Service Coordination training
- Built-in registration feature
 - Requires that the *participant* have a valid email address

Other Online Trainings

- FIT Part C Online
- The Developmental Evaluation: An Ebb and Flow Process
- Family Choice: The Extended Part C Option
- Foundations for Learning: Preschool Readiness

Service Coordination Refresher Modules

- **NOT for credit**, ready-access, online modules from Service Coordination training
- Same presentations used in required training
 - Does not require registration or Moodle account
 - No quizzes to pass before you can move forward

Video Conferencing

- All video conferencing platforms allow for each user to view and hear the other user(s) live
- CDD REACH equipment and sites
 - Requires reservations at local site & connecting through the CDD REACH program (CDD REACH supports events connected to a CDD program)
- Skype/ Oovoo/ Others
 - Requires computer, webcam, microphone (headsets work best), and account (often free service)

Communities of Practice, Blogs, Wikis, & Portals

- Communities of Practice
 - Improve practice by: engaging in shared inquiry and learning with people who have a common goal, and implementing that learning
- Blogs
 - Online “journals” posted by “author” which allows opportunities for users to comment
- Wikis
 - Groups can share and edit content on web pages to enhance professional knowledge and coordinate efforts related to an event and/or topic
- Portals
 - A web page that is a collection of resources and can serve as an institutional memory for a particular group

Thank You!

- Please see resources below for additional information
- Contact Information:
 - Jen Brown – ECLN Program Consultant
jenbrown@salud.unm.edu
 - CDD REACH staff
ReachCDD@salud.unm.edu