

Mission: It is the mission of Los Lunas Community Program (LLCP) to promote a person-centered philosophy and provide ethical, effective, and efficient services and supports that assist those we serve to live the life they choose, establish meaningful relationships, foster opportunities for personal growth, and maintain healthy lifestyles.

Vision: It is the vision of LLCP to be the best service provider in New Mexico to persons with intellectual and developmental disabilities, providing services and supports that help them achieve their dreams.

Values: Los Lunas Community Program has organizational values that guide us in our decision making and help us manage the relationships we maintain with all our stakeholders. Our success in helping persons with intellectual and developmental disabilities achieve their goals in life is dependent upon providing high quality services that embrace our values.

Individual Worth- LLCP believes everyone has value and the ability to make unique contributions to the betterment of society. Employees ensure that all persons served are treated with dignity and respect and have full access to participate in and enjoy community life. LLCP is committed to supporting the choices of persons served and supporting them in achieving their goals.

Advocacy- LLCP is committed to collaborating with others to support persons served in their pursuit of living a meaningful life in the community of their choosing.

Quality- In pursuit of its mission, LLCP strives for excellence in all its operations. Excellence leads to high rates of satisfaction among its stakeholders and meaningful outcomes in the lives of persons served.

Dedication- LLCP is steadfast in its commitment to supporting persons with intellectual and developmental disabilities in achieving their dreams. While the persons served by LLCP and our organization face challenges, we remain resolute and focused on mission achievement.

Integrity- LLCP staff are held to a code of conduct that promotes professionalism, honesty, goodness, and high moral character. To be an effective organization and meet our goals, we must strive for alignment and promote teamwork.

Efficiency- In its capacity as a state operated facility, LLCP owes it to all its stakeholders especially New Mexico taxpayers, to deliver high quality services while minimizing waste of energy, efforts, materials, money, and time.

Safety- While LLCP promotes the concept of dignity of risk in supporting the persons served in making their own decisions, we recognize our role as a "supportive safety net." Our persons served, our employees, our collaborative partners, and members of our community have an expectation of safety while engaging with us in the advancement of our mission, and LLCP places a high priority on delivering on those expectations.

Innovation- To remain relevant and meet the needs of a diverse group of persons served and other stakeholders in a dynamic world, LLCP believes it must embrace ongoing changes in thinking, products/services, processes, and organization to continue to deliver more value. We provide services consistent with evidence-based practice.

Teamwork- LLCP is committed to promoting teamwork as a strategy for achievement of its goals. We promote the team dynamic when engaging with members of both internal and external teams, and we recognize the critical roles interdisciplinary teams play in best supporting and serving our persons served.

Cultural Competence- LLCP champions the promotion of diversity and inclusion, and we use what we learn about individuals and groups of people to develop policies, practices, and attitudes that improve the quality of our services and satisfaction among our stakeholders.

Community- LLCP recognizes that all people have value and a place in society, and we seek to engage others in our mission who share this value. Our work is about building community as much as it is about providing support services to persons with intellectual and developmental disabilities. As community builders, we respect our neighbors, fulfill our civic duties, demonstrate good citizenship, and teach and inspire others to do the same.