

DEVELOPMENTAL DISABILITIES SUPPORTS DIVISION NEWSLETTER

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DDSD to Participate in Two Statewide National Core Indicators (NCI) Surveys

Submitted by Marc Kolman, Deputy Director



National Core Indicators Intellectual and Developmental Disabilities (NCI-IDDD) is a collaborative effort between the **National Association of State Directors of Developmental Disabilities Services (NASDDDS)** and the **Human Services Research Institute (HSRI)**. The purpose of the program, which began in 1997, is to support State Developmental Disabilities agencies to gather a standard set of performance and outcome measures that can be used to track their own performance over time, to compare results across states, and to establish national benchmarks. Beginning in January, the Developmental Disabilities Supports Division will be coordinating New Mexico's participation in two of NCI's surveys.

The **Adult Family Survey** is completed by families who have an adult family member (age 18 and over) with ID/DD living in the family home. In New Mexico, this includes a representative sample of 550 families with individuals living in **Family Living, Customized in Home Supports with Family or Natural Supports, and Respite**. Surveys will be sent to individuals' parents/guardians. Participation is **Voluntary and Anonymous**.

Not all recipients of these services will be selected and participants will be chosen randomly. The survey can be completed either **online or by mail**. DDSD will be mailing surveys beginning in January.

The **State of the Workforce Survey** allows states to examine measures of provider agency direct support professional workforce, including wages, benefits, and turnover. The survey is completed by all service provider agencies in the state with employees that support adults with ID/DD in residential, employment, day services and other in-home or community inclusion programs. This survey will be sent to administrators of all agencies providing these services once the surveys are available in February 2023.

Please see idd.nationalcoreindicators.org for additional information.

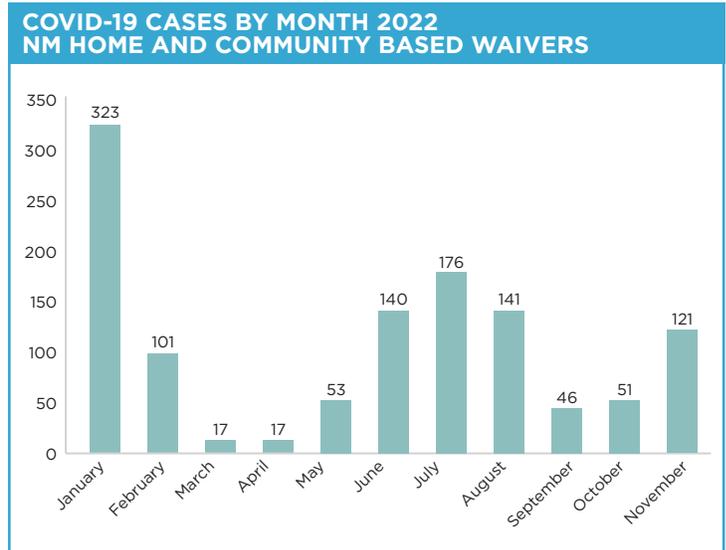
COVID-19 Status Report: New Mexico I/DD Population

Submitted by Marc Kolman, Deputy Director

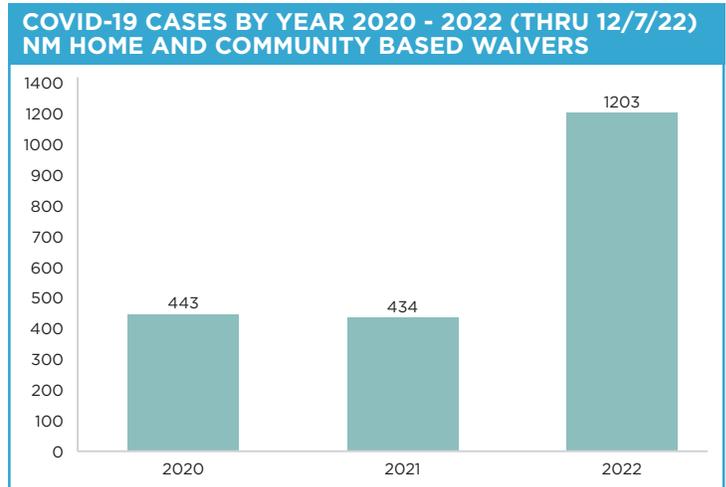
The following data is current through December 7, 2022, and reflects individuals receiving Home and Community Based Waiver services.

Through December 7, 2022, there have been a total of 2,080 individual infections and 49 deaths due to COVID-19 in New Mexico's Home and Community Based Waiver programs. The number of cases each year shows that almost half of all cases have taken place in 2022 and a quarter of those cases taking place in January. The following tables and charts provide additional breakdown of this information.

COVID-19 POSITIVE CASES	
DD Waiver	1,438
Mi Via Waiver	558
Medically Fragile Waiver	67
State General Funded	6
Supports Waiver Services	11
Total	2,080
(Includes 149 individuals re-infected) (Includes 115 former Jackson Class Members)	



COVID-19 RELATED DEATHS	Last death reported July 24, 2022
DD Waiver	33 (including 5 Jackson Class Members)
Mi Via Waiver	16
Medically Fragile Waiver	3
State General Fund Services	0
Supports Waiver Services	0
Total	49 (454 adults and 4 children)



COVID-19 POSITIVE CASES & DEATHS BY YEAR		
	CASES	DEATHS
2020	443	21
2021	434	16
2022 (through December 7, 2022)	1,203	12

Get Vaccinated



Find COVID-19 vaccines and boosters near you at vaccinenm.org



Schedule an appointment by phone by calling 1-855-600-3453, option 3 (any day from 8AM to 8PM)



See the latest info on vaccine events in your area at vaccinenm.org/public-calendar.html

Annual Mobility and Positioning Conference

Submitted by Jason Lavy, Seating Clinic Manager

The Specialty Seating Clinic (SSC), with support from DOH-DDSD, hosted 100 participants at the annual Mobility and Positioning Conference on October 17 and 18, 2022. The SSC is a clinic provided through DDSD Clinical Services Bureau. The Mobility and Positioning Conference provided hands-on and lecture-based educational opportunities for therapists and other professionals who serve individuals across all waiver programs. Attendance at the conference provided up to 11 continuing education credits for Physical and Occupational Therapists in New Mexico. The focus of the conference was to incorporate and integrate functional mobility, positioning, and assistive technology into the lives of individuals with intellectual and developmental disabilities. In addition to educational sessions, attendees had access to local and national seating, mobility, and assistive technology manufacturer's representatives and product demonstrations. Participants came from across the state of NM with 70% of them currently working with individuals served by the NM waiver programs. In addition, DDSD provided information to all attendees on the possibilities of providing services to individuals served within the waiver programs.

The results of a post-conference survey showed that the conference met or exceeded the expectations of those in attendance. Many of the participants commented on the organization, applicability, and learning experiences of the conference, with more than 91% saying they will attend the conference again in 2023!

Questions:	Scale: 1=poor, 5=excellent
Rate the extent to which the conference met your expectations.	4.7
Rate the applicability of the course options to your practice.	4.6

COMMENTS FROM PARTICIPANTS

- *I loved how organized it was, and many of the topics that were presented on. I love the CEU amounts as well as the low cost. The vendors provide valuable information as well.*
- *I really enjoyed the variety of courses and being able to choose different options. I also liked the hands-on labs and trials of equipment.*
- *Quality of speakers was exceptional. Loved having the positioning lab; this really helped clarify and cement the "how to."*
- *It was very well run, and all the classes provided information I can apply in my daily PT practice.*
- *I was happy overall with the insight and topics of the presentations and labs I participated in. Gained knowledge of tools I will now be utilizing in practice. Knowledge gained was immediately applicable with my line of work.*
- *Thank you for providing quality speakers and a variety of vendors to speak with.*
- *As a school-based therapist, it was great to speak with the vendors and attend courses on the latest technology for mobility, standards, etc. I also found the hands-on labs and group collaboration sessions to be helpful.*
- *As always, an informative and valuable conference. Thank you.*
- *Had a great experience. I wish it was a month long so I could learn more from all the great teachers and fellow attendees.*



Rate Study, HSRI, and Waiver Updates

Rate Study and Provider Capacity

Submitted by: Jennifer Rodriguez, Deputy Director

The Rate Study and Provider Capacity Assessment initiative, being led by the Public Consulting Group (PCG), is underway! This work consists of an independent rate study to recommend reimbursement rates for services for individuals with intellectual and developmental disabilities receiving supports through the Developmental Disabilities (DD), Mi Via (MV), and Medically Fragile (MF) Waiver programs, including cost of living annual adjustments, and a provider capacity assessment of all waiver services for the DD, MV, and MF Waiver programs.

Currently PCG is in Phase II of this project, which consists of market research, analysis, and tool design. Next steps will include live webinar trainings for vendors and providers on how to complete time studies and cost report.

Mi Via Advisory Committee (MVAC)

Submitted by: Elaine Hill, Mi Via Waiver Program Manager

The Mi Via Advisory Committee (MVAC) is a subcommittee of the Advisory Council on Quality (ACQ) and supports the Mi Via self-directed Waiver in the following ways:

- To reinforce the Mi Via philosophy and self-direction;
- To engage “on the ground floor” in providing input and recommendations during policy considerations;
- To assist the State with the on-going evaluation and improvement of Mi Via;
- To help identify ways to simplify the Mi Via processes;
- Commitment to attend quarterly meetings

If you are interested in applying to become a member, please send an email to Elaine Hill at

Elaine.hill@doh.nm.gov to request the form.

We need the following roles to be filled on the MVAC:

- Consultant Agency
- Self advocate
- Guardian or advocate
- Employee
- Service Provider (preferably a DSP representative)

If you are interested in attending the MVAC meeting, you do not have to be a member to attend the meeting. The link is available on the DDSD/MV website.

VISION

Our vision is for people with intellectual and developmental disabilities to live the lives they prefer in their communities.

MISSION

Our mission is to effectively administer a system of person-centered community supports and services that promotes positive outcomes for all stakeholders with a primary focus on assisting individuals with developmental disabilities and their families to exercise their right to make choices, grow and contribute to their community.

Employer of Record Waiver Service

Submitted by: Jennifer Rodriguez, Deputy Director

DDSD is in the process of drafting an Employer of Record waiver service for the Mi Via and Supports Waivers. Employer Of Record (EOR) services provide support to individuals to maximize their ability to self-direct their Mi Via or Supports Waiver participant-directed services. The EOR service helps individuals identify supports, services and goods that meet their need for waiver services, and are specific to individuals and their disability or qualifying condition. EOR services provide a level of support to participants that is unique to their individual needs to maximize their ability to self-direct in the Mi Via and Supports Waiver. The EOR plays an important role in ensuring that the waiver participant gets their person-centered services and goods, as identified in the individual's person-centered plan.

Currently if the participant is not their own EOR, it is their responsibility to find a volunteer to support them in this role. Due to the critical nature of this support, and waiver participants' difficulty in finding reliable, committed, responsible EORs, DDSD is responding to the need and voices of the people we serve in our self-directed waivers by writing an EOR service into the Mi Via and Supports Waivers. This will allow participants to choose from provider agencies who will be paid supports and specifically trained in the EOR responsibilities. Public input is being collected now and the service details are being developed.

Rate Study, HSRI, and Waiver Updates

New Waiver Services being considered

Submitted by: Jennifer Rodriguez, Deputy Director

DDSD has designed its 1915c Home and Community Based Services (HCBS) waivers to meet the needs of people with intellectual and developmental disabilities across their lifespan. As DDSD diligently works to eliminate our historical waiting list, we analyze the need to support a younger generation of people who will now have access to our services and continue our quest for innovative services to meet the needs and wants of our current and aging population.

DDSD is particularly interested in offering supports to meet our core values. Currently DDSD is exploring adding new services to our HCBS waivers that support individuals

to remain in their home and with their families. With this comes the need for supporting individual empowerment through self-advocacy, self-determination, and independence. Some new services that DDSD is exploring include Peer Mentoring, Parent Support and Advocacy, Benefits Counseling, Career Development and Employer of Record. To expand our waiver service arrays, we need to collaborate with waiver recipients and their families, as well as state partners, to shape our policies, practices, and service models. We want to hear from you! Make your voices heard and share your thoughts and ideas to help us achieve the best outcomes for people with intellectual and developmental disabilities. If you have comments or would like to get involved in this work, please contact our Waiver Project Coordinator, Selina Leyba, at selinet.leyba@doh.nm.gov.

Do You Know About the ABLE Program in New Mexico?

Submitted by Iris Clevenger

The Federal “Achieving a Better Life Experience” (ABLE) Act was adopted in 2014 and enacted in the 2016 New Mexico Legislative session as the “Accounts for Persons with Disabilities Act.” The ABLE Act allows qualifying people with physical and intellectual disabilities to establish special 529A tax-free savings accounts. These accounts allow participants to put aside money to cover expenses related to their disability. Qualified expenses may include: assistive technology, personal assistance services, housing, and healthcare (without losing their eligibility for public assistance). Individuals with disabilities with an onset before age 26 are eligible for the accounts and can contribute as much as \$16,000 per year with a lifetime limit of \$100,000.

ABLE Accounts nationwide will see some changes in 2023. The annual contribution limit will increase to \$17,000, with the opportunity for an additional contribution of \$13,590 for account owners who are employed. The lifetime contribution limit for persons receiving SSI is \$100,000,

and for persons not receiving SSI is \$517,000. We expect the \$517,000 lifetime cap to increase slightly.

Vestwell is implementing some changes that ABLE NM/STABLE Account holders will notice. Beginning in January 2023, the STABLE Card will now cost cardholders \$5/month. However, the New Mexico State Treasurer's Office has entered into an agreement with Vestwell to cover the cost of the card for one year. Vestwell is working on adding features to the program; including the cancellation of pending purchases, adding a successor beneficiary, reducing hold times, and increasing daily withdrawal limits.

The ABLE Age Adjustment Act is still pending in Congress but making progress every day. If the Age Adjustment Act is passed, the 26-year old age limit will be increased.

More information on New Mexico ABLE accounts is available at: <https://ablennmexico.com/>.



Need help obtaining Therapy?... Drop us a RORA

Submitted by Daniel Lucero, LMB Bureau Chief

If you feel you might be able to benefit from DDSD assistance, we strongly encourage you to reach out.

Regional Office Requests for Assistance (RORAs) can be submitted to address a multitude of issues, including communicating the need for Therapy Services. You can submit a RORA to obtain advice, request support, or simply raise a concern to DDSD.

As always, you are free to reach out to DDSD using the communication method of your choice; however, filing a Regional Office Request for Assistance, or RORA, will better ensure that the DDSD response is timely, and your request is assigned to the staff member best equipped to help.

Filing a RORA is easy; and RORAs can be submitted by anyone. A recent enhancement in our RORA system allows you to submit your RORA electronically. You may also still submit it via fax.

Here is a link to the online electronic form: [Regional Offices \(nmhealth.org\)](https://www.nmhealth.org). See Publications.

What happens after you file a RORA?

Within five business days, you will be contacted by a DDSD RORA Specialist letting you know that we received your request. At that time, we may ask you to provide additional information, so that we better understand the issues involved. The RORA Specialist will then take steps to address the issues identified and you will receive notice when the RORA has been closed.

We look forward to hearing from you and working together to promote the provision of competent and caring services and supports to individuals receiving services funded by NMDOH-DDSD.

PLEASE BE AWARE: *Filing a RORA is not the same thing as reporting Abuse, Neglect or Exploitation (ANE).*

If you suspect ANE you must report the incident immediately using the 24/7 toll-free Abuse, Neglect and Exploitation Reporting Hotline at 1-800-445-6242.

As a reminder: for Individuals receiving DD Waiver Services, there are certain times when a RORA is required; these include after unsuccessful attempts to resolve any issues that affects a person's health or safety. After unsuccessful attempts to resolve issues related to access of specialty appointments, durable medical equipment or assistive technology devices, Therapy/BSC/behavioral health assessments and treatments, the implementation of the service plan (e.g., provision of timely reporting needed for planning, or monitoring. Inability to contact MCO Care Coordinator. No response from a provider agency, when there are no available provider agencies of a specific service type in a county or region).

A RORA must also be filed for Specialty Services Requests (SSR) according to the following applicable timelines: Durable Medical Equipment (DME) and Assistive Technology/Augmentative Communication devices not received within 150 days; DME repair/modification not completed within 60 days; Therapy assessments begin within 30 days of receipt of the FOC, or 90 days of the need identified; Medical Specialist's appointments scheduling within fourteen calendar days (this is the scheduling of the appointment, not the actual date of the appointment).



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Guardianship 101



PRESENTED BY THE NMDDC OFFICE OF GUARDIANSHIP



The Developmental Disabilities Council's (DDC) Office of Guardianship (OOG) is a statewide publicly funded program for New Mexican adults who need a Guardian, are income eligible, and are alleged to be incapacitated.

This presentation is an overview of the NMDDC Office of Guardianship and its services offered.

There are a lot of questions and misinformation circling around in the disability community. This presentation should clear up any misinformation and answer the most common question you have regarding starting the guardianship process.

Staff of Office of Guardianship will be the presenters.



Please register for this event.

Wednesday
January 18 2023

04:00 - 05:00 pm

Zoom:

When: Jan 18, 2023 04:00 PM
Mountain Time (US and
Canada)

Register in advance for this
meeting:
<https://us02web.zoom.us/j/90aDboiSXwDjoAqvUqwt0mU>



Overcoming Barriers

Submitted by Bernadette Moya, Dungarvin Program Director, and Orlinda Charleston, NW Community Inclusion Coordinator

This is a story of overcoming barriers and assisting with enhancing quality of life. Jaden is a young man who lives with his family in Thoreau, New Mexico. He has lived in the same home and town his whole life. When Jaden began services with Dungarvin about two years ago, he needed support to learn social skills along with appropriate actions and behaviors. Jaden was not used to having anyone around him other than family. When family attempted to take him out, the stimulation was too much for him to handle. When Jaden was in a community environment, he would have negative reactions. Instead of words, Jaden used grunts to communicate. Although he could walk, Jaden would often crawl on the floor. His family says they were unable to take him to everyday places like a doctor's office, a grocery store, church, to get a haircut or even to visit someone else's home.

Charles Delgarito was selected to be Jaden's Individual Customized Community Direct Support Provider (DSP). Charles provides this 1:1 service in the community eight hours a day, five days a week and with the support of SLP, family and IDT along with a great deal of patience, dedication, trust building and consistency from both Charles and Jaden, Jaden is now able to use sign language to communicate his wants and needs to Charles and others. Jaden now walks tall instead of crawling and enjoys being out in the community. Although it took two years of trial and error to get to this point, Charles' patience, commitment, and willingness to assist Jaden overcome barriers and provide support has enhanced Jaden's quality of life.

Jaden now goes to Walmart in Grants and Gallup to shop and look around. Jaden is also able to visit with friends; whereas, just last year, the stimulation of being around large groups of people was too much for him. Jaden now has a standing appointment for a haircut every month where he is building friendships and a sense of belonging. He goes out to eat, which he really enjoys. Jaden can visit the library and enjoys parks without trying to jump in the lake!

Jaden had not shown that he wanted to communicate with words but was able to gently show Charles what it is he wants. During a recent Halloween celebration, Jaden was participating in bingo, painted a pumpkin, and ate lunch with friends. When Charles let Jaden know that it was time to go, he and Jaden began to walk towards the car when Jaden stopped and said, "No!" Jaden then took Charles by the hand and led him back to the party. That was HUGE!



Jaden is now a part of his community. He goes to new places and has new experiences, which is lifechanging for Jaden and his family.

Dungarvin would like to recognize Charles Delgarito for his support, dedication, hard work, commitment, patience, and attention to detail in enhancing Jaden's quality of life, as well as becoming an active member of his community!

Why Waiver Teams Need Managed Care Coordinators

Submitted by Heather Clark, BBS Statewide Clinical Director

What does a Managed Care Coordinator (MCC) do? The MCC takes care of a variety of administrative processes, helping to process referrals, authorizations, and insurance requests. The managed care coordinator is an expert health insurance wrangler and communicator who makes sure patients, doctors, and insurance companies are all on the same page regarding treatment. Current health care systems are often disjointed or fragmented, and processes vary among and between primary care and specialty providers.

Waiver teams may struggle with transitions when a person with an Intellectual and/or Developmental Disability needs urgent, specialty care or inpatient hospitalization due to complex medical and/or behavioral comorbidities and their unique needs. The MCC's have access to useful information that might be helpful as individuals are transferred between different facilities and can often assist teams in more seamless transitions in and out of the hospital. The MCC can assist teams in a multitude of ways, such as: gathering information like current medication information, diagnoses across multiple provider organizations, assist with communication while a member is hospitalized and expedite prior authorizations if applicable.

Provider referral staff deal with a multitude of different processes and missing or incomplete information, which means that care can be less efficient than we would hope. Specialists do not consistently receive clear reasons for the

referral or adequate information on tests that have already been completed. Primary care physicians do not often receive information about what happened during a referral visit.

- The MCC's role is to assist in improving communication between a discharging hospital and follow-ups with specialty providers to better address needs when a member is returning home.
- The MCO's MCC can assist with communication and support between the psychiatric and medical sides of the same hospital to address the complex needs of someone with a co-occurring developmental disability and mental illness (DDMI).

If a team believes that the unique needs of a person with IDD are not being adequately addressed or inpatient services are not accessible, they can work through the MCC to problem solve with the hospital or outpatient providers to better address potential gaps in care. The MCO is the contracted payor and MCC's may have knowledge about additional resources to help support family members while a member is in the hospital, and upon discharge. There are also specialized MCC Supervisors who can offer additional support and mentoring to MCO care coordinators if necessary. MCO wants to hear from their members and MCO MCCs are instrumental in helping their members navigate systemic healthcare issues.

Care coordination is identified by the Institute of Medicine as a key strategy that has the potential to improve the effectiveness, safety, and efficiency of the health care system. Well-designed, targeted care coordination that is delivered to the right people at the right time can improve health outcomes.

(Care Coordination, n.d.; Care Coordination Models Improve Quality of Care for Adults Aging With Intellectual and Developmental Disabilities, n.d.; Duan-Porter et al., 2022; Parker et al., 2020; Peterson et al., 2019).

Care Coordination. (n.d.). Retrieved November 3, 2022, from <https://www.ahrq.gov/ncepcr/care/coordination.html>

Care Coordination Models Improve Quality of Care for Adults Aging With Intellectual and Developmental Disabilities. (n.d.). <https://doi.org/10.1177/1044207319835195>

Duan-Porter, W., Ullman, K., Majeski, B., Miake-Lye, I., Diem, S., & Wilt, T. J. (2022). Care Coordination Models and Tools—Systematic Review and Key Informant Interviews. *Journal of General Internal Medicine, 37*(6), 1367–1379. <https://doi.org/10.1007/s11606-021-07158-w>

Parker, M. L., Diamond, R. M., & Del Guercio, A. D. (2020). Care Coordination of Autism Spectrum Disorder: A Solution-Focused Approach. *Issues in Mental Health Nursing, 41*(2), 138–145. <https://doi.org/10.1080/01612840.2019.1624899>

Peterson, K., Anderson, J., Bourne, D., Charns, M. P., Gorin, S. S., Hynes, D. M., McDonald, K. M., Singer, S. J., & Yano, E. M. (2019). Health Care Coordination Theoretical Frameworks: A Systematic Scoping Review to Increase Their Understanding and Use in Practice. *Journal of General Internal Medicine, 34*(S1), 90–98. <https://doi.org/10.1007/s11606-019-04966-z>

Vineland Adaptive Behavior Scales, Third Edition: Use in the Developmental Disabilities (DD) and Supports Waivers

Submitted by Jennifer Rodriguez, Deputy Director

The Vineland Adaptive Behavior Scales, Third Edition, also referred to as the “Vineland-3” is a standardized, valid, and reliable assessment tool that measures adaptive behaviors for individuals with intellectual and developmental disabilities. It is currently used as the annual assessment in the Mi Via Waiver.

The Vineland 3 consist of 5 domains:

1. Communication
2. Daily Living Skills
3. Socialization
4. Motor Skills
5. Maladaptive Behavior

DDSD is considering implementing the Vineland-3 in the DD Waiver and the Supports Waiver. It will not be used as a resource allocation tool. The Vineland-3 will be used as a tool in person-centered planning in the following ways.

- Program Planning
- Progress monitoring
- Informed Choice
- Service Planning

The Vineland-3 results assist to ensure the individual is supported through a network of resources, both natural and paid, based on their assessed needs.

Next steps for implementation include communicating with our stakeholders and collecting feedback on the use of the Vineland-3 in the DD and Supports Waivers. DDSD will analyze and incorporate feedback, as appropriate, and amend the waivers and other authoritative documents, as necessary. Once these steps have been completed and final decisions have been made, DDSD will work with our partners at the Human Services Department (HSD) to develop a roll out plan and an implementation date.

If you would like to comment on use of the Vineland-3 in the DD and Supports Waiver, please submit your feedback to us at

<https://app.smartsheet.com/b/form/724f258f7b3947418871ef4e421cc340>.

Super Allocation Plan Update

Submitted by Teresa Larson

As of 12/05/22, 2,007 individuals who were on the Wait List for the DD/Mi Via Waivers have accepted an allocation through the Super Allocation Plan. Of those, just over 900 individuals have started receiving services. The remaining 1,000+ individuals are in the financial and clinical eligibility process with HSD. There was another large allocation group planned for November, but that was delayed due to the move from the District 505 building to the new Homestead location. That group of approximately 700 individuals will be sent Letters of Interest/Primary Freedom of Choice (PFOC) forms during the week of December 19-21, 2022. These letters are going to individuals on the Wait List with registration dates through December 31, 2019.

As we work the Super Allocation Plan and move towards elimination of the Wait List, it is interesting to note how the average age of the individuals receiving allocations is getting younger and younger. Below is a chart indicating how the average age of the individuals receiving Letters of Interest/PFOCs has changed during the Super Allocation Plan.

Happy Holidays from the Intake & Eligibility Bureau!

Allocation Group	November-22	January-22	March-22	September-22	December-22	Remainder on Wait List*
Number of recipients	520	689	710	665	696	718
Average age	27	26	23	22	20	19

* As of December 5, 2022. This number will change over time.

NMDOH Announces Partnership with StationMD

Submitted by Marc Kolman, Deputy Director

We are pleased to announce that the New Mexico Department of Health (NMDOH) is now partnering with StationMD, a telemedicine provider tailored specifically to individuals with intellectual and developmental disabilities (I/DD). Through this partnership, the NMDOH will offer StationMD's services to up to 3,300 individuals on the state's Developmental Disabilities Medicaid Waiver. Enrollment will be awarded on a first-come, first-served basis.

Once enrolled, individuals will be able to connect with a doctor from anywhere in the state via the StationMD telemedicine platform—24 hours a day, 7 days a week—for any non-life-threatening urgent medical issue. Based on need and availability, some individuals may also enroll to receive behavioral health services on top of the urgent care service.

The goal of this partnership is to help New Mexico residents with I/DD have more options and access to medical care in the moments they need it most, and to avoid logistically challenging and often unnecessary trips to the emergency department.

The NMDOH will send out information soon on how to enroll and when services will begin.

StationMD is a telehealth company that leverages technology and on-staff, board-certified acute care clinicians, specially trained in the care of individuals with intellectual and/or development disabilities (I/DD), to



provide 24/7 virtual services to individuals with I/DD for their emergent and non-emergent needs. In doing so, StationMD provides individuals with I/DD with faster access to higher quality care while substantially reducing unnecessary medical costs.

NMDOH is proud to offer New Mexico residents with I/DD more healthcare options that improve their health outcomes and quality of life.

For more information, please contact your local NMDOH agency or your Medicaid case manager. To learn more about StationMD, please visit www.StationMD.com.



New Hires, Promotions & Retirements

Submitted by Joseph Anaya, Human Resources

New Hires and Promotions:

Lynn Caddy, Data Unit Staff Manager, Albuquerque, starts 10/1/22

Arlean Murillo, Social & Community Service Coordinator-O, Las Cruces, starts 10/1/22

Andrea Brodie, Social & Community Service Coordinator-O, Las Cruces, starts 10/15/22

Daniel Cordova, Training & Development Specialist-A, Albuquerque, starts 10/15/22

Luke Marquez, Social & Community Service Coordinator-O, Albuquerque, starts 10/29/22

Leslie Ogeda, Social & Community Service Coordinator-O, Taos NERO, starts 11/12/22

Amelia Perez, SEC, EX LGL/MED/EXE-O, Albuquerque, starts 11/26/22

Monique Priest, Registered Nurse Level III, Albuquerque, starts 12/10/22

Avelina Martinez, Social & Community Service Coordinator-O, Albuquerque, starts 12/24/22

Leanne Miner, Registered Nurse Level III, Albuquerque, starts 12/24/22

EJ Peinado, ASB Staff Manager, starts 12/24/22

Mairin Bacon, Management Analyst-Advanced, Albuquerque, starts 12/10/22

Stephanie Hill, Human Resource & Labor Specialist-Operational, Santa Fe, starts 1/7/23

Jacob Flores, Healthcare Surveyor-Operational, Albuquerque, starts 1/7/23

Appreciation for years of service:

Jason Rodriguez-1 year
Romelia Mendoza-15 years
Crystal Rodriguez-5 years
Tiffany Morris-1 year
Lisa Storti-15 years
G. Gabriel Vigil-15 years
Anysia Fernandez-15 years
Crystal Vigil-1 year

E-Blasts

Submitted by Tammy Barth, Provider Enrollment Unit Manager

Revised Allocation Reporting Form 12.6.2022

EVV and Transition Provider Communication for 12.1.2022

DDSD Document Distribution - 12.1.2022

EVV Oversight Memorandum 11172022 and EVV and Transition Newsletter - 11.21.2022

DDSD Document Distribution and Information - 11.15.2022

EVV and Transition Newsletter - 11.2.2022

EVV and Transition Provider Communication - 10.20.2022

DDSD and DVR Inspire Hiring Event Flyer - 10.18.2022

DDSD Document Distribution 10.17.2022

Revised Allocation Reporting Form - 10.17.2022

DDSD Document Distribution - 10.4.2022

Rate Study and Provider Capacity Announcement - 9.28.2022

EVV and Transition Provider Communication - 9.21.2022

DDSD Document Distribution - 9.15.2022

EVV Memo and Adjustment/Void Request Form - 9.14.2022

New Mexico AuthentiCare Palco Manual Updated - 9.12.2022

EVV and Transition Newsletter - 9.7.2022

DDSD Document Distribution - 9.1.2022

About Us

The New Mexico Developmental Disabilities Supports Division is located at
810 San Mateo
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