



Developmental Disabilities Waiver July 2021

New Mexico's 1915(c) Comprehensive Developmental Disabilities Waiver
NM Department of Health (DOH), Developmental Disabilities Supports Division (DDSD)
NM Human Services Department (HSD)
Medical Assistance Division (MAD)





Objectives

- Review Application Timelines & Public Input Process
- How We Arrived at the Recommendations
- Review and Highlight Topics for Programmatic Changes
- Provide Opportunities for Input

Waiver Administration- How it Works

Administrative Agency



Medical Assistance Division

Human Services Department (HSD)

Operational Agency



Developmental Disabilities Supports Division (DDSD)

Department of Health (DOH)

DDSD Mission



To effectively administer a system of **person-centered** community supports and services that promotes positive outcomes for all stakeholders with a primary focus on assisting individuals with developmental disabilities and their families to exercise their right to make choices, grow, and contribute to their community.

CMS Final Rule-Promoting rights and responsibilities for people receiving waiver services

1. Person-centeredness
2. Inclusion
3. Access
4. Integration
5. Informed choice
6. Satisfaction with services
7. Achieving desired outcomes





DD Waiver Renewal Timeline 2019 - 2021

- **September 2020:** Statewide Town Halls present draft waiver renewal recommendations
- **November 2020:** Tribal Notification
- **December 2020:** Public Comment
- **January 2021:** Public Hearings and Public Comment Ends
- **January 2021:** Review and respond to public comments. Waiver amendment finalized based on public comment
- **February 2021:** Submit Waiver Renewal to CMS.
- **July 1, 2021-** DD Waiver Renewal approved and changes begin.



DD Waiver Renewal: Input was gathered from

Using information learned from:

- Research of other states
- Know Your Rights and Responsibilities Campaign
- Survey of people and families on the waitlist and younger demographic on the waitlist
- Gathering input from stakeholder groups
- People First Listening Sessions
- Advisory Council on Quality-DDW Renewal Steering Committee
- Focus Groups on topical areas
- Advocacy Partners meetings



DD Waiver Steering Committee

- Purpose- to help the state improve the DD Waiver system by hearing all voices and bringing all viewpoints to the table
- Membership is 25 people
- 50% are provider agencies, 50 % are self advocates, advocate agencies, family members and guardians
- Monthly meetings conducted with recommendations made from Focus group



Hear Our Voices- Listening Sessions

- Decisions are sometimes made without the participant's awareness or understanding
- Many participants do not see or understand their plans
- Figure out what is possible vs. why things cannot happen
- Finding and having friends is really important
- Many people want time alone (in their home, etc.)
- Staff can be really important in people's lives



Current DDW Waiver Program

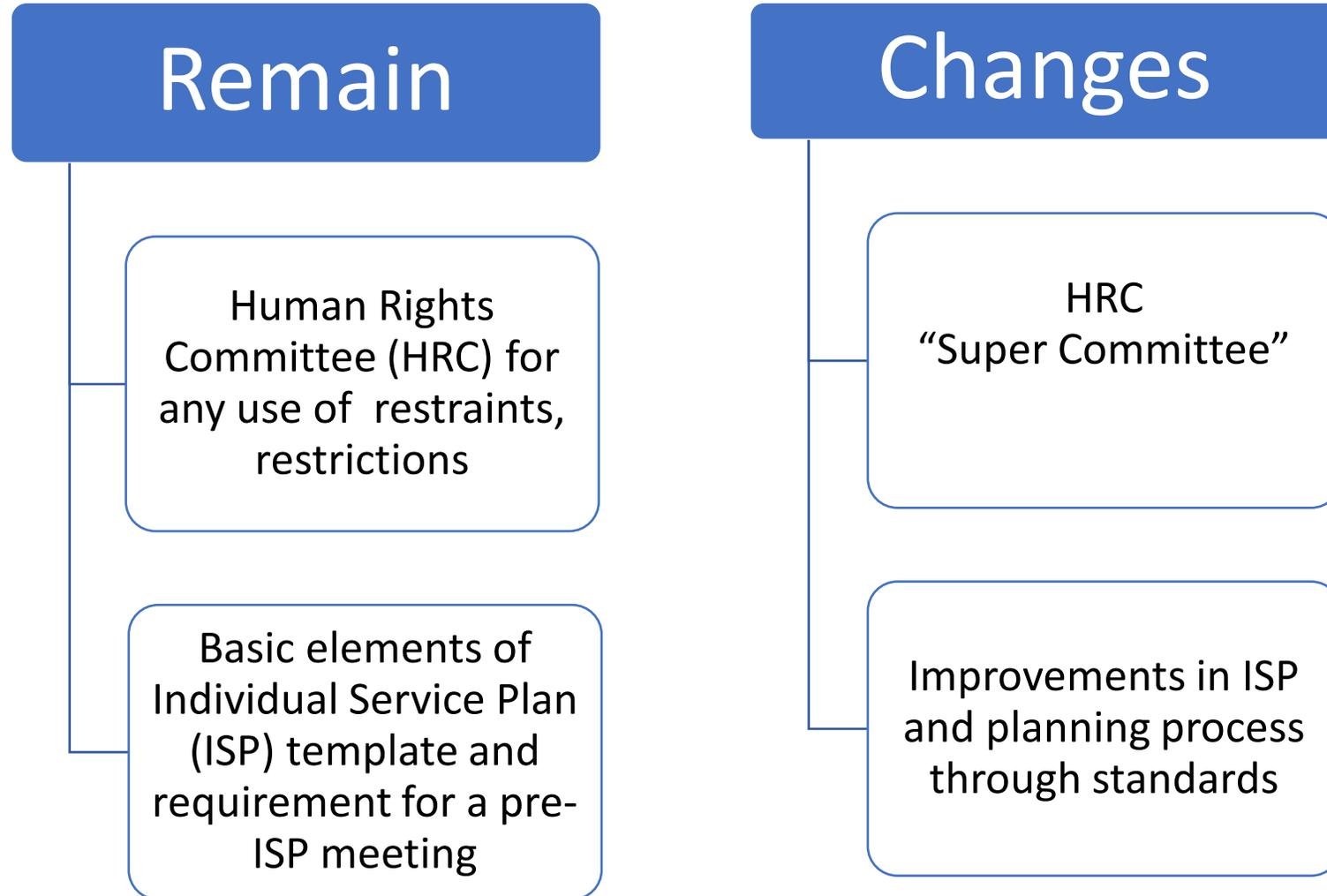
Renewals occur every 5 years since 1984. Continuing with long standing program elements:

- Opportunity for Fair Hearing
- Participant Safeguards like requirements for Abuse, Neglect and Exploitation reporting and provider surveys by Quality Management Bureau
- Quality Improvement Strategy -State reports to Centers for Medicare and Medicaid Services (CMS) on Performance Measures
- Provider Enrollment
- Service definitions and rate determination to meet CMS requirements

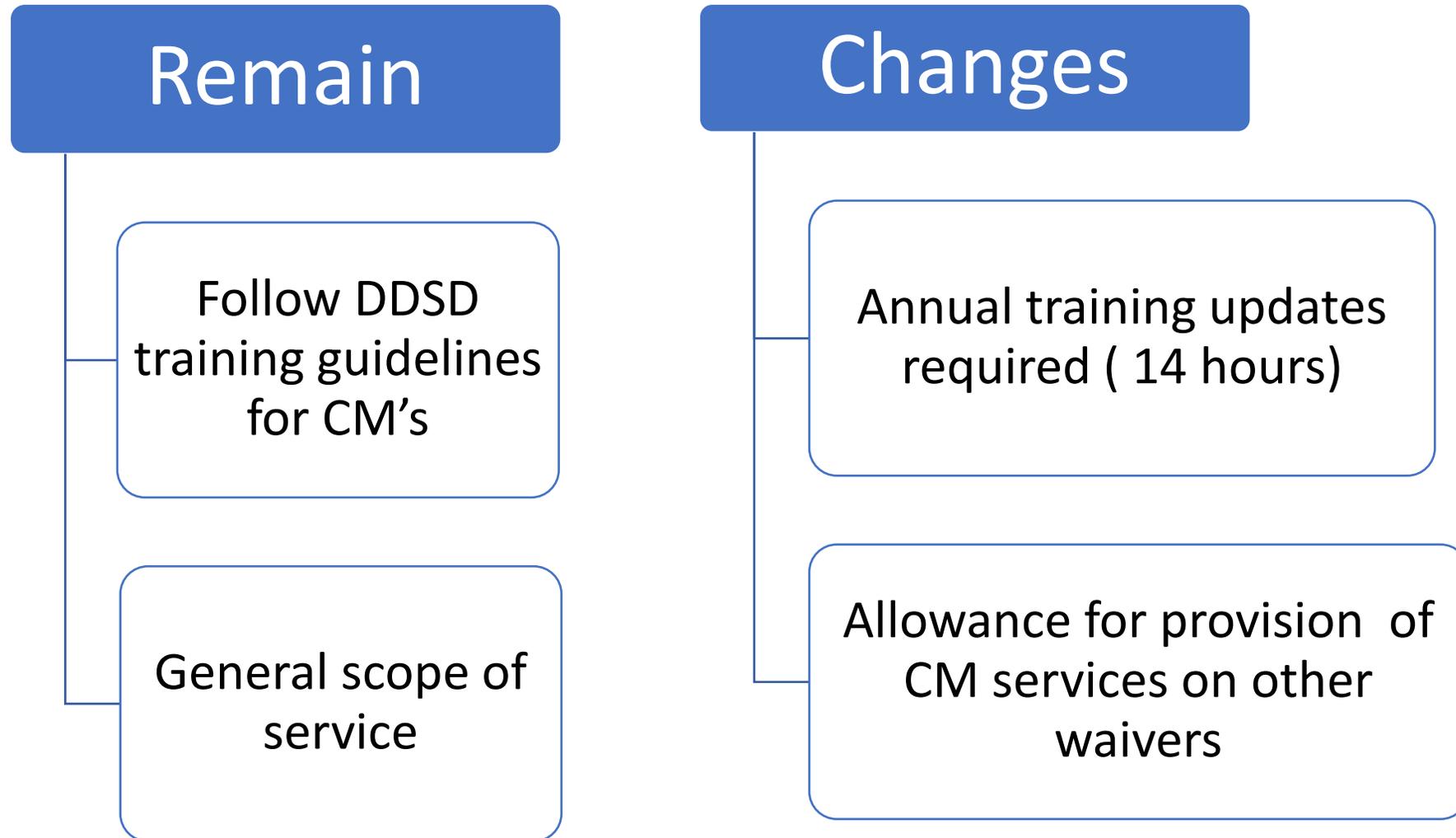
Making Changes Work



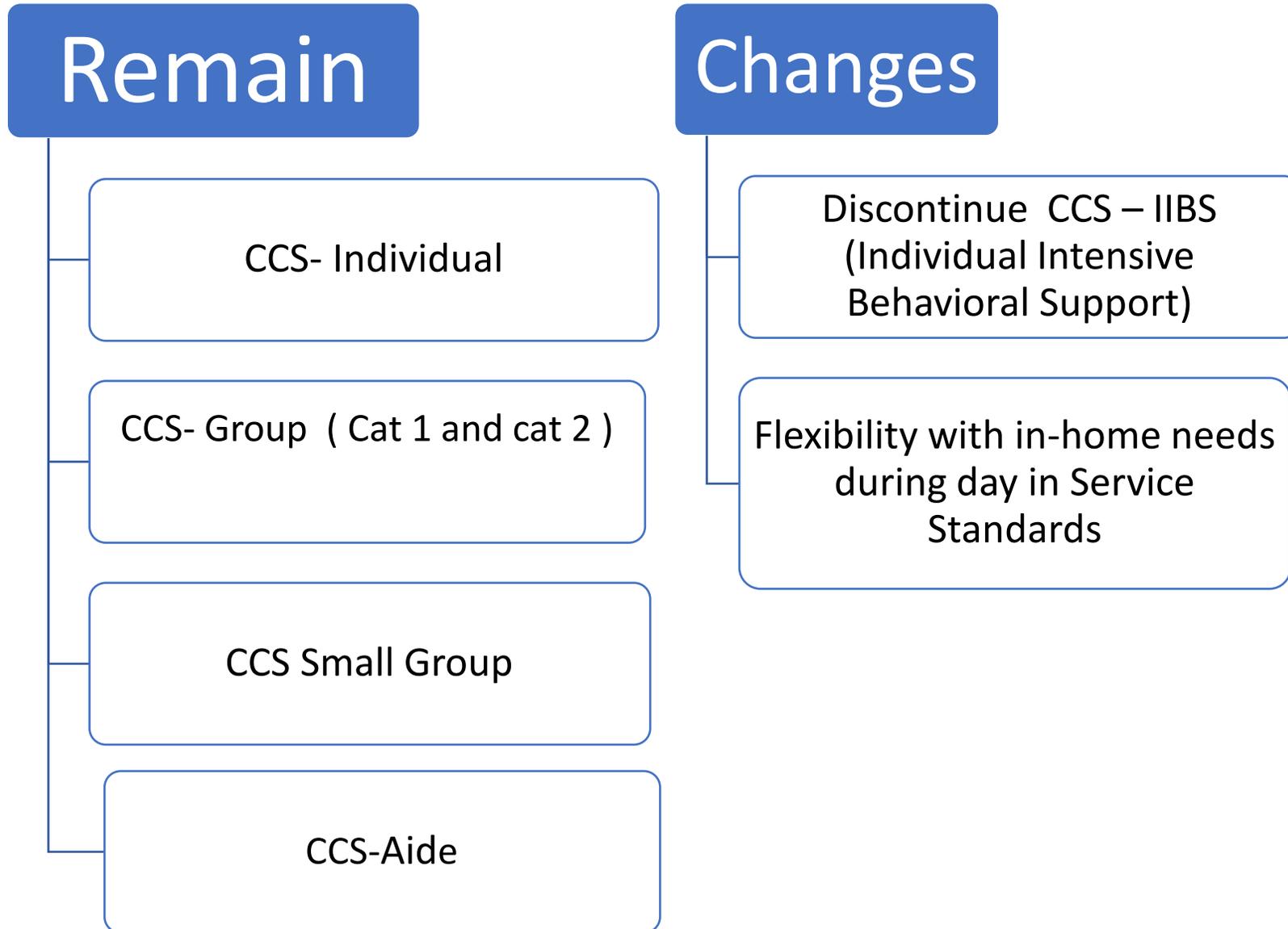
Person Centered Planning and Human Rights



Case Management (CM)



Customized Community Supports (CCS)



Community Integrated Employment (CIE)

Remain

CIE-Individual and Group

CIE –Self Employment

CIE Intensive

Job Aide

Changes

Break out monthly unit of billing to Job Development, Job Coaching, Long-Term Job Maintenance

Increase training requirements for job developers and job coaches

Living Care Arrangement (LCA)

Remain

Supported Living (SL)

Family Living (FL) Substitute care hours will remain the same

Customized In-Home Supports (CIHS)

Intensive Medical Living Supports (IMLS)

Changes

Considerations for increased in home flexibility through service standards



Nursing

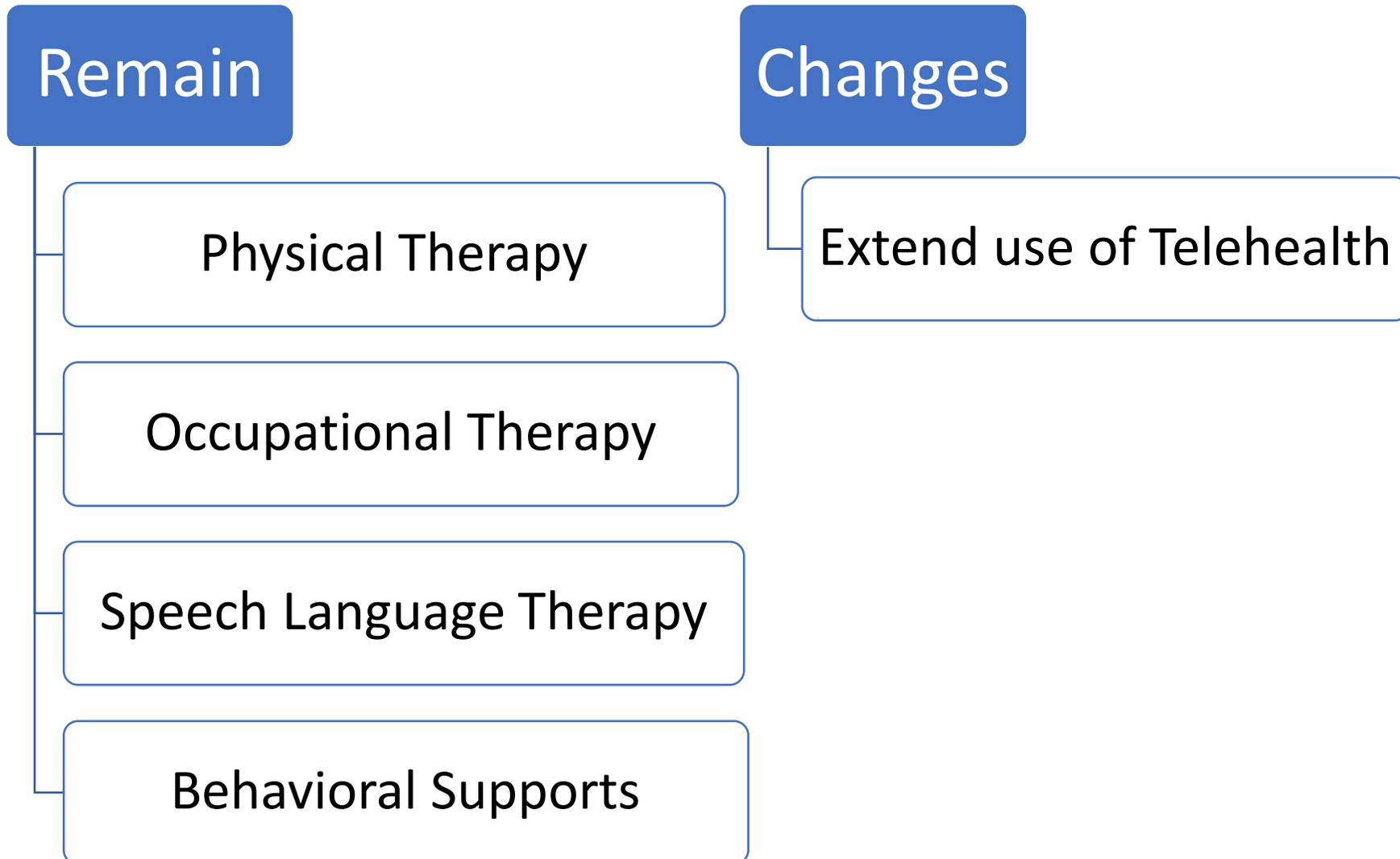
Remain

Nursing
Services

Changes

Allowance for
expansion of
Telehealth

Therapies And Behavior Support Consultation



Other Services

Remain

Non-Medical Transportation

Assistive Technology

Personal Support Technology

Supplemental Dental?

Environmental Modification

Independent Living Transition

Crisis Supports

Socialization and Sexuality Education

Respite

Changes

Non-Medical Transportation Service limits will be raised

Assistive Technology limits will be raised

Personal Support Technology new name: Remote Personal Support Technology

Remote Personal Support Technology allow for direct tech vendors.

Discontinue Supplemental Dental



Other

Remain

Rates for some services will remain the same

Service providers core training requirements

Not using a single standardized assessment.
Clinical Criteria Process for approving services.

Clinical justification of services

Children's category of services

Changes

Electronic Verification Visit (EVV):
Verification for Respite and CIHS - intended to start per federal requirements by Jan 2021

New trainings modules and more on online options

Move children from Annual Resource Allotment (ARA) to Outside Review process for efficiency and consistency



DDSD On Going Work

- Family Living-Nursing
- Person Centered Planning and Individual Service Plan (ISP)
- Provider Accreditation: Ensuring all providers are nationally accredited
- Direct Support Personnel (DSP) Certification
- Innovations for supporting persons with high mobility support needs
- Unbundling Substitute Care
- Implementing Targeted Rate Study (2020 Recommendations) for Therapies and BSC as budget requests and legislative appropriations allow in FY 2023



Questions or Comments

- Send your written questions or comments to Marie Velasco, DDW Program Manager at marie.velasco@state.nm.us



Contacts

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Resources

- DDSD Website DD Waiver Steering Committee Page:
<https://www.nmhealth.org/about/ddsd/coco/acq/ddwsc/>
- Rate Study:
<https://www.nmhealth.org/publication/view/report/5025/Cost%20Containment>
- Director's memo regarding Rate Study Increase:
<https://www.nmhealth.org/publication/view/report/6268/>



Thank You!

