

Mi Via Advisory Committee

Organizational Issues Meeting 10/16/2012

The Mi Via Advisory Committee supports the Mi Via Waiver program in the following ways:

To reinforce the Mi Via philosophy of self-direction;

To engage “on the ground floor” in providing input and recommendations during policy considerations;

To assist the State Mi Via Waiver Program with the on-going evaluation and improvement of Mi Via; and

To help identify ways to simplify the Mi Via processes.



**Mi Via: Choosing
Self-Direction**



Date: October 16, 2012, 9:00 am to 10:00 am

Minutes: Mi Via Advisory Committee

Present In person: Andrew Conticelli, Tony Chavez, Gary Benavidez, Stevie Bass, Doris Husted, Orlando Vasquez, Gina Gallardo, Heather Ingram, Kim Shipman

Via Phone: Dolores Harden, John Anaya, Tana Hemingway, Althea McLuckie

Absent: Carol Watts, Travis Goldman, Teresa Karnes, Nadine Maes

1. Welcome and Introductions

Mi Via Advisory Committee members present on the phone and in person introduced themselves. One member of the public was present—Rebecca Shuman who is a consultant with AAAPD, and present to assist Tony Chavez as needed.

2. Review Agenda; Add Additional Items

Agenda approved as presented.

3. Approve Minutes-07/12/2012

Changes submitted by Tana electronically, but no other recommended changes made by committee members. After corrections are made the final version will be posted to the Mi Via website.

4. Mi Via Advisory Committee Contact List

Added to the web site; committee consensus was that the state would add a disclaimer to the contact list that delineated the committee members' role, and stipulated contact protocol .A clarification on Medicaid modernization consultant will be made to the draft July minutes.

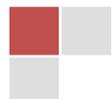
Review Ground Rules: They were reviewed and approved as presented.

5. Tony Chavez (Task forces, committees, partnerships)

Tony presented his ideas and proposal for forming another committee outside of the Mi Via Advisory Committee, which he will chair. This committee will work on initiatives that do not duplicate the efforts of the MVAC. He expressed his concerns with the changes to Medicaid, and the implementation of Centennial Care. He will be sending out an email with detailed information including meetings dates/location/times, and how to get involved.

6. Xerox Update

Heather Ingram provided the FMA update. Heather Ingram reports that enrolments have increased, and that they receive 150-160 walk-ins per month. Under new contract building is being refreshed and redone with wheel chair accessibility. Construction will move Mi Via to the first floor only, versus being on two floors. This will add a dimension of privacy, accessibility, and professionalism. Heather covered the complaint handout, and many complaints related to one participant. Common complaint themes included employees and vendors. Xerox does an incident report



on complaints that aren't theirs, and refers them to the appropriate party. There was mention of a training that could be offered by Xerox to participants covering employer/employee relationships.

7. Molina Update

Kim Shipman gave the Molina update. Kim stated that the TPA is still under a 10 day review time at approximately 4 days. Molina reviews all complaints and either responds or refers to other appropriate parties. There was a discussion about a workgroup to help participants understand Molina's role. Paperwork would be provided and Molina staff would have an opportunity to learn more about participants. Kim will provide more information about the workgroup at the next meeting.

8. HSD Update

Orlando Vasquez gave the HSD update. Orlando covered the waiver changes being submitted to the Center for Medicaid and Medicare Services (CMS). The definition of Developmental Disability (DD) was changed by the DOH. The number of persons served on the waiver has exceeded the allowed amount as it related to the unduplicated count. This number will be increased to reflect actual numbers of individuals served. Request use of a debit card for goods approved on the SSP. Phone bills and gym memberships included. Proposal to require certain providers who are contracting as independent contractors to file an SS8 with the IRS to determine if they meet the criteria to be an independent contractor. They could provide services as an employee until the determination is made by the IRS. Please provide feedback to Orlando by 11/16/12 regarding the use of the SS8.

9. Survey Workgroup Report

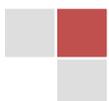
Survey subcommittee will convene to discuss survey results

10. Members' terms that end in July

Nominations subcommittee will convene to review nominations and make selections..

11. Action list:

- a. All current members' contact information will be uploaded to the Mi Via web site. (Andrew)
- b. Kim and Pat/Andrew will arrange for dissemination of minutes of a meeting regarding a participant training. (Pending)
- c. Provide an enrolment document to the committee electronically (Heather)
- d. Convene Nominations Subcommittee
- e. Convene Survey Subcommittee
- f. Web site disclaimer regarding MVAC members' roles (Andrew)
- g. Minutes from 07/12/12 meeting posted to the web site (Andrew)



12. Public Comment

None

13. Close: Schedule Meetings

January 30, 2013, 1:00pm - 3:30 pm; 37 Plaza La Prensa, Santa Fe 87507

April 25, 2013, 1:00pm - 4:00 pm; Bank of the West Bldg., Hayman Conference Room, 5301 Central Ave. NE, suite #201, Albuquerque, 87108.

