

Mi Via Advisory Committee

Meeting Minutes for April 25, 2013

Location: 5301 Central Ave. NE, Suite #201, Albuquerque, NM 87108

Attendees (in person): Stevie Bass, Chair; Doris Husted, vice-Chair; Tony Chavez, Andrew Conticelli, Travis Goldman, Scott Turner, Heather Ingram, Kim Shipman, Lisa Gianardi, Guy Surdi, Carole Kilgore, Gary Benavidez, Carol Watts, Nadine Maes, Dolores Harden, Public: Ken Collins, Dave Murley, Loretta Benavidez,

Via telephone: Orlando Vasquez, Shari Roanhorse, Tana Hemingway, Althea McLuckie, John Anaya, Genevieve Rel

Absent: Shari Jensen

I. Welcome and Introductions

Mi Via Advisory Committee members present on the phone and in person introduced themselves. Three members of the public were present—Dave Murley who is a consultant with AAAPD, Ken Collins of the San Juan Center for Independence, and Loretta Benavidez, spouse of Gary Benavidez, member.

II. Review Agenda; Add Additional Items

The chair and vice-chair were announced and congratulated (Stevie Bass, Doris Husted), and Guy Surdi, a new MVAC member was welcomed. Agenda approved as presented. Ken Collins signed up to make comment.

III. Approve Minutes—01/30/13

Changes submitted by Tana electronically, but no other recommended changes made by committee members. After corrections are made the final version will be posted to the Mi Via website.

IV. Xerox Update

Heather Ingram provided the FMA update. The first update was related to the Debit Card. CMS approved the amendments to the regulations to roll-out the use of the debit card in June of 2013. This would be used to purchase goods once the public hearings have occurred. It will be rolled out with instructions, web site information, and trainings available. Each participant would have his/her own debit card account like any other debit card. The next update related to electronic timesheets. Heather requested that Doris

and Stevie take the online training to help test the module. The training is online with a tip sheet and link on their web site. Bernalillo county is the testing ground for feedback, and participants will also be involved as part of the first test group. Xerox will roll out a training manual and link on the web site so one can take it as many times as desired. There is a new Medicaid web portal for clients and participants. The call center is now staffed by Xerox employees at Xerox as opposed to HSD-MAD employees in Santa Fe. Xerox will still be the fiscal management agency (FMA) under Centennial Care. MCO's must have a contract with Xerox for the self-directed clients under Centennial Care. The MMIS is the Medicaid Management Information System used for "fee for service". Xerox has the FMA contract with the state through 2016 with a 3-year extension possible until 2019.

V. Molina Update

Kim Shipman gave the Molina update. Kim stated she is now the special population ombudsman for Centennial Care self-direction and behavioral health. Centennial care will to one universal assessment tool for all of Centennial Care. TPA is still under a 10 day review time at approximately 4 days. A request was made for Molina to take to the next State meeting with the Human Services Department the prospect of going to a three-year level of care instead of annually.

VII. Human Services Department (HSD) Update [discussed with agenda items 8 & 9]

Scott Turner gave the HSD update. He will attempt to answer the vast majority of questions presented by the Centennial Care workgroup. The Centennial Care (CC) contracts with the MCO's—(BCBS, United, Molina, and Pres.) are all identical and on the HSD web site. The CC bureau that manages CC will be present for the next MVAC meeting on 07/31/13. The CC bureau is working with the MCO's today as 801 participants are moving to CC on 01/01/2014, and their current SSP years will run until expiration during calendar 2014. That is, the nursing facility (NF) level of care populations which includes BI, DE (COLTS), and AIDS. The ICF-MR populations are not moving to CC. Other Medicaid services such as medical and dental will go through the same MCO's. Scott explained a handout that lists the services available under CC. Support brokers will assist under CC instead of consultants. At that time the Centennial Care assessment process will begin. Xerox and Molina will continue to be the FMA and TPA under CC. Mailings and online options will be available for enrollment when the process begins on 10/01/13. There is not a co-employer model available under CC. You will have the right to change MCO's under CC guidelines to be developed. You

must choose an MCO even if you are with them currently. On May 17, Stevie and Doris will attend the HSD workgroup meeting for Self-Directed Community Benefit. You may obtain an organizational chart from the CC bureau when it is available. Available goods under CC will be materially similar, but the list is in the development stage. MCO handles grievances internally first, and then can invoke the HSD fair hearing process. Pay rates for services are being determined and one can ask the CC bureau on 05/17 or 07/31. You may still hire employees under CC just as you did under Mi Via. Molina set up an ombudsman to work with Mi Via participants moving over to CC. The budget process is currently under development as well. A member gets assessed by a care coordinator and receives a care plan with a budget amount. There is not a cap of \$500 on related goods. A member can choose how he/she spends the budget allotment. Each MCO decides how to fulfill the supports broker role. There is no State requirement to directly involve participants, but will be involved on 05/17 and 07/31. MVAC members should ask the CC bureau about the possibility of forming a CC advisory committee like the MVAC. MVAC members may ask the CC bureau when an individual's needs exceed the budget allotment.

X. Survey subcommittee update

Tana Hemingway provided the update. The survey subcommittee decided that the group's work and current research should be discontinued at this time. It should be resumed after the CC split occurs.

XI. Action Items

All items from the 01/30/13 meeting were completed.

- a. Post approved minutes from the 04/25/13 meeting to the web site (Andrew)
- b. Chair and vice-Chair to attend the HSD 05/17/13 meeting (Stevie, Doris)

XII. Public Comment

Ken Collins, program manager for the San Juan Center for Independence, and SILC vice-chair. The Independent Living Center (ILC) movement helped to define the very foundation of Mi Via. The ILC's should be involved in CC and Mi Via as our populations and causes overlap. We should have a concerted and collaborative approach toward resolving systemic issues across New Mexico. He would like to be included in the 05/17/13 CC meeting.

XIII. Close--Schedule Meetings

07/31/13—1:00—4:00 pm in Santa Fe, 37 Plaza La Prensa, Santa Fe, NM 87507.