

Supports Waiver

CSC Directors Agency Meeting - Summary

Date: Thursday, January 19, 2023

Location: Team Meetings

Agenda Item	Meeting Summary
Introductions –	CSC Directors Present- A New Vision-Andrea Gonzales A Step Above-Kimberly Turner Carino-Gabriela Ramos Heart of NM- Dawn Marie Martinez J & J Homecare- Darlene Richards Los Amigos- Michelle Rutt & Krystal Navarrette Me Town- Kimberly Riebsomer NM Quality Case Management- Kristin Martin Peak- Sarah Martinez Professional Case Coordination-Daniel Romero Self-Directed Choices-Jacob Patterson Unidas-Scott Newland UNM-CDD- Janelle Grover, Cassandra DeCamp & Winton Wood Visions CM-Charles Clayton HSD- Victoria Herrera DDSD Supports Waiver Liaisons- Debra Medina DDSD-SW/CPB- Anysia Fernandez, Lizette Lujan, Christina Hill, Selina Leyba, Linda Clark
Selena Leyba- Vinland DDSD Implementation for all Waivers	 Vineland Implementation-Rec
Supports Waiver Website- Master List of Definitions-	https://www.nmhealth.org/publication/view/general/7991/ https://www.nmhealth.org/publication/view/help/7988/

Supports Waiver Dashboard-

Dashboard is an internal smartsheet dashboard and gives an overview of what's going on with Supports Waiver.

- Supports Waiver Tracking
- Mailing Group Counts
- Supports Waiver Utilization
- Numbered Memos
- Liaison Contacts- [Supports Waiver \(nmhealth.org\)](http://nmhealth.org)
- Supports Waiver Projects

Supports Waiver, Next Chapter-

Expanding Supports Waiver Eligibility
Peer, Parent Supports Services
Supports Waiver Redesign

Copy of Dashboard sent by email

Supports Waiver Tracking

- Total Original Accepted Offers 578
- SW Tracking-
 - 156 Supports Waiver Participants have their allocations in progress,
 - 244 Supports Waiver Participants have been placed into DDW/Mi Via,
 - 10 Support Waiver Participants are in Pre-Eligibility or in Services.

*These numbers show a current small population in Support Waiver.

Mailing Group Counts-

Lizette is looking at Supports Waiver, mailing group counts from FY22 November, January and March to find why these participants have not moved into services. Lizette may have sent an SCOMM message to the CSC to find information on the participant showing they are still in allocation process. Thank you for working with Lizette.

Supports Waiver Utilization

CCSI has been the most used service followed by Respite.

Supports Waiver Numbered Memos-

Supports Waiver Numbered Memos can be found on SW website. The only numbered memo since the last CSC Directors Meeting is "Master Definition List".

Supports Waiver Liaison Contacts.

Jaclyn Sanchez and Flur Dahl in Metro, Jaime Lopez in the SW, Debra Medina and Juana Bravo in SE, David Naranjo and Fabian Lopez in NE and Katherine Herrera in the NW. I want to give a big Thank you to the SW liaisons for all they do.

[Supports Waiver \(nmhealth.org\)](http://nmhealth.org)

Supports Waiver, Next Chapter is ongoing:

We are looking at whether a Supports Waiver might fill in gaps in supports that over 1000 children in child pend may have.

Peer, Parent Supports Services

Supports Waiver Unit has been researching the Maryland Model and other state models. Human Resources Research Institute (HSRI) has also produced a technical Assistance report we are using to try to draft peer and Family supports as waiver services. -The idea of family and peer supports includes providing paid support through the waivers that may be provided by a family member or a participant with lived experiences or

through reimbursement for training/ conferences etc. The idea is similar to the Mental health model where peer advocates may be part of someone's mental health support with complex Mental Illness. This is a growing promising practice in mental health and DD populations.

Supports Waiver Redesign

As you know we have gathered feedback from Community Supports Coordinator's, Corporate Guardians, Guardians and Participants via survey monkey in October to find what worked with SW and what can be improved.

-HSRI is providing us with a Technical Assistance Report on redesigning our Supports waiver and we hope to begin drafting a redesign in February. Redesigning the waiver requires more feedback so stay tuned.

Stakeholder Engagement-

Stakeholder Engagement

We have also been meeting with some stakeholders who already provide supports for family and peers We have met with representatives from, Developmental Disabilities Council, ARC of NM and Parents Reaching Out, so far. We are looking at whether there is a gap in family and peer supports that the waiver can fill the gaps.

We are still in the early stages of engagement, later down the line you may see taskforce groups and group engagement. Stayed tuned.

Survey Monkey for Peer Mentor/Family Supports

<https://www.surveymonkey.com/r/L8VT722>

Thank you for sharing survey monkey link with participant/guardians. There has been a little over 100 that have completed survey. Individuals and Guardians across all waivers are included in this survey. The survey is still open, and results are still being collected, feel free to share link.

Reminders-

- Anyone on the DDW waiting list can call Denise Herera-DDSD Intake & Eligibility Bureau (505) 389-3664, Denise.herrera1@doh.nm.gov for a Supports Waiver offer.
- The projected go-live date for the transition from Focus to Palco is Sept 22, 2023.
- Contact info link for the Supports Waiver Liaisons: [Supports Waiver \(nmhealth.org\)](http://nmhealth.org)
- Next Community Supports Coordinator Directors Meeting- 04/20/2023, 9am-10am