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DDSD-DDW Numbered Memo 2023-06

To: Developmental Disabilities Waiver (DDW) Providers and Interested Parties

From: José A. Acosta MD, MBA, MPH, DDSD Director



CC: Scott Doan, Deputy Director
Jennifer Rodriguez, Deputy Director
Joseph Tighe, Deputy Director
Marie Velasco, DD Waiver Program Manager

Subject: Preview of DD Waiver Service Standards Edits and Opportunity for Feedback

We are pleased to announce that the revised DDW Service Standards are now available for your review and feedback. The core of these edits has been to place a renewed emphasis on creating environments free from abuse, neglect, and exploitation, and to provide explicit guideline on telehealth allowances, while adhering to the DDW requirements approved by the Centers of Medicare and Medicaid Services. For your convenience, both the draft version of the edits and a snapshot detailing the changes by chapter have been uploaded on our website, available under the public input section. [Developmental Disabilities Waiver \(nmhealth.org\)](https://www.nmhealth.org/developmental-disabilities-waiver)

To submit you feedback, please use the provided link:

<https://app.smartsheet.com/b/form/352aaca1f5e14539b1f0625521caaa52>

We kindly ask that you focus your feedback on the content and its implications, as any formatting, typographical errors or other technical issues in the document are currently under our review. The feedback portal will remain open until October 5, 2023. The same link is also available on the DDW website under public input section.

Service standards are crucial in guaranteeing the quality of services and ensuring the health and safety of participant in the DDW. We value your input and appreciate your dedication to enhancing the quality and safety our services.

For any question or further clarification, please feel free to contact Marie Velasco, DD Waiver Program Manager at marie.velasco@doh.nm.gov or 505-660-0766.

Thank you for your ongoing commitment and support.