

ACQ Policy Quality Subcommittee

12/6/16

9am-12pm

Attendees:

- A. QA QI template (Chris/Chloe): Presented a draft Quality Assurance/Quality Improvement plan template for review. This committee reviewed the template and provided recommendations. These recommendations will be included and presented at the next Bureau Chiefs meeting.
- B. Christina Hill discussion: Christina discussed her need to discuss SIS activities at one of our Policy and Quality Subcommittee meetings. The committee was willing to allow this.
- C. Analysis of GER Data by providers (Chris): This indicator monitors whether providers are maintaining and using the capability to improve their operations with General Events Reports Data. The indicator represents the percent of agencies that are determined by QMB surveys to be reliably reporting general events and who are then analyzing their events for potential improvement opportunities. Data is averaged each quarter as well as aggregated in a 12-month rolling average to make developing trends more apparent and actionable.

Discussed the need to monitor GER use by providers for quality purposes. DDSD currently uses QMB data. DDSD needs other data sources. The committee recommended searching the Therap Library or having Therap create a new report.
- D. Scorecard update (Chris): Provided most recent version of our Provider Scorecard.
- E. CPR/1st aid training (Jim): Christina Hill will research this requirement.