

A man with short dark hair and a light beard is smiling warmly. He is wearing a light-colored t-shirt. In the background, there are several clothespins in various colors (blue, yellow, red) attached to pieces of fabric (pink, blue, yellow) hanging from a line. The background is slightly blurred, suggesting an outdoor setting with greenery.

# Enabling Technology and Remote Support

Jason Ray, President, SimplyHome

# What is Enabling Technology?

Enabling Technology (ET) is the use of technology to support the independence of an individual where they live, work, and play. ET includes:

- Remote Support Technology and in-home sensors
- Medication Administration
- Environmental Controls
- Community Navigation
- Task Prompting

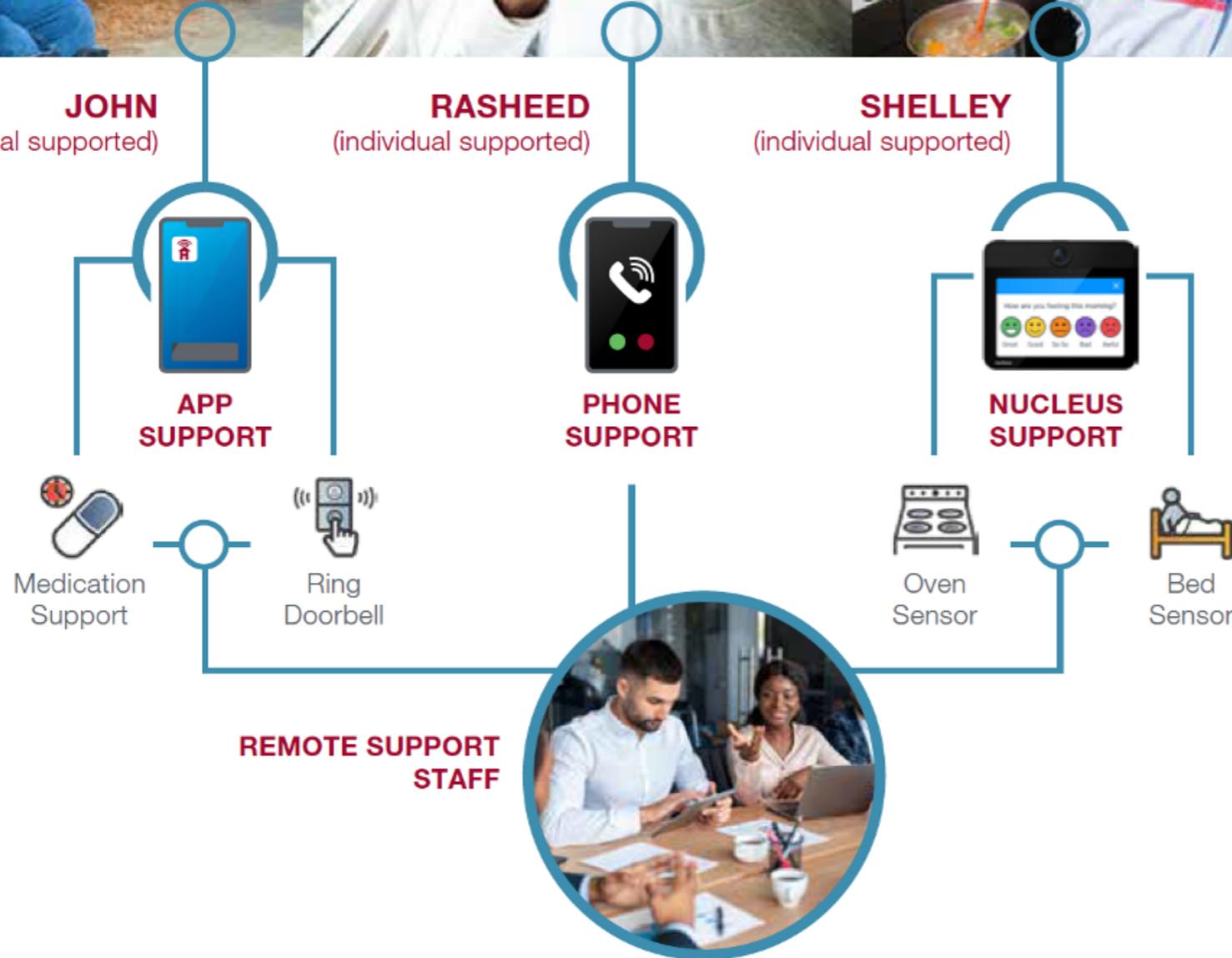




**JOHN**  
(individual supported)

**RASHEED**  
(individual supported)

**SHELLEY**  
(individual supported)



# What is Remote Support?

Direct support that is provided in a remote capacity in conjunction with or utilizing various forms of enabling technology.

# Enabling Technology with SimplyHome



# Enabling Tech, Remote Support and Natural Support



## Supports Outcome

When an action or event for an individual requires support, technology is initiated to support the necessary outcome.



## RS Engagement

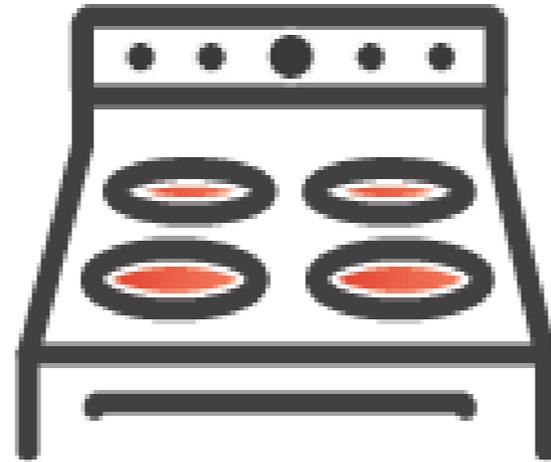
The individual's remote support team triages the alert received and engages with them, if necessary, using their preferred method.



## Natural Support

Technology is a Natural Support for prompting of tasks and control of an environment.

# Enabling Technology and Remote Support In Action

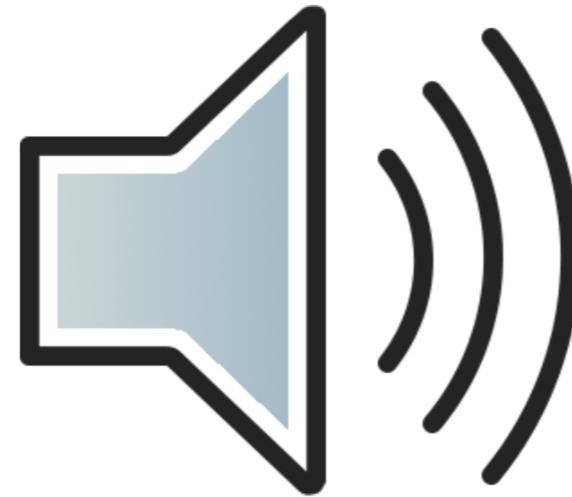


Stove Left ON for  
1 Hour

Outcome Support Required

# Enabling Technology and Remote Support In Action

"David, don't forget to turn your stove off"

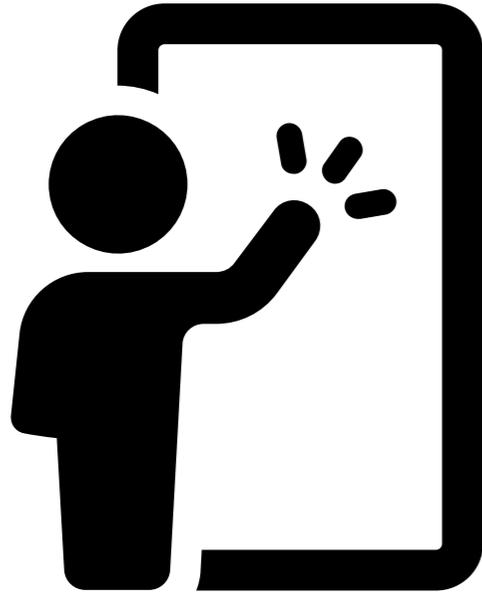


# Enabling Technology and Remote Support In Action



Outcome Engagement 2

# Enabling Technology and Remote Support In Action

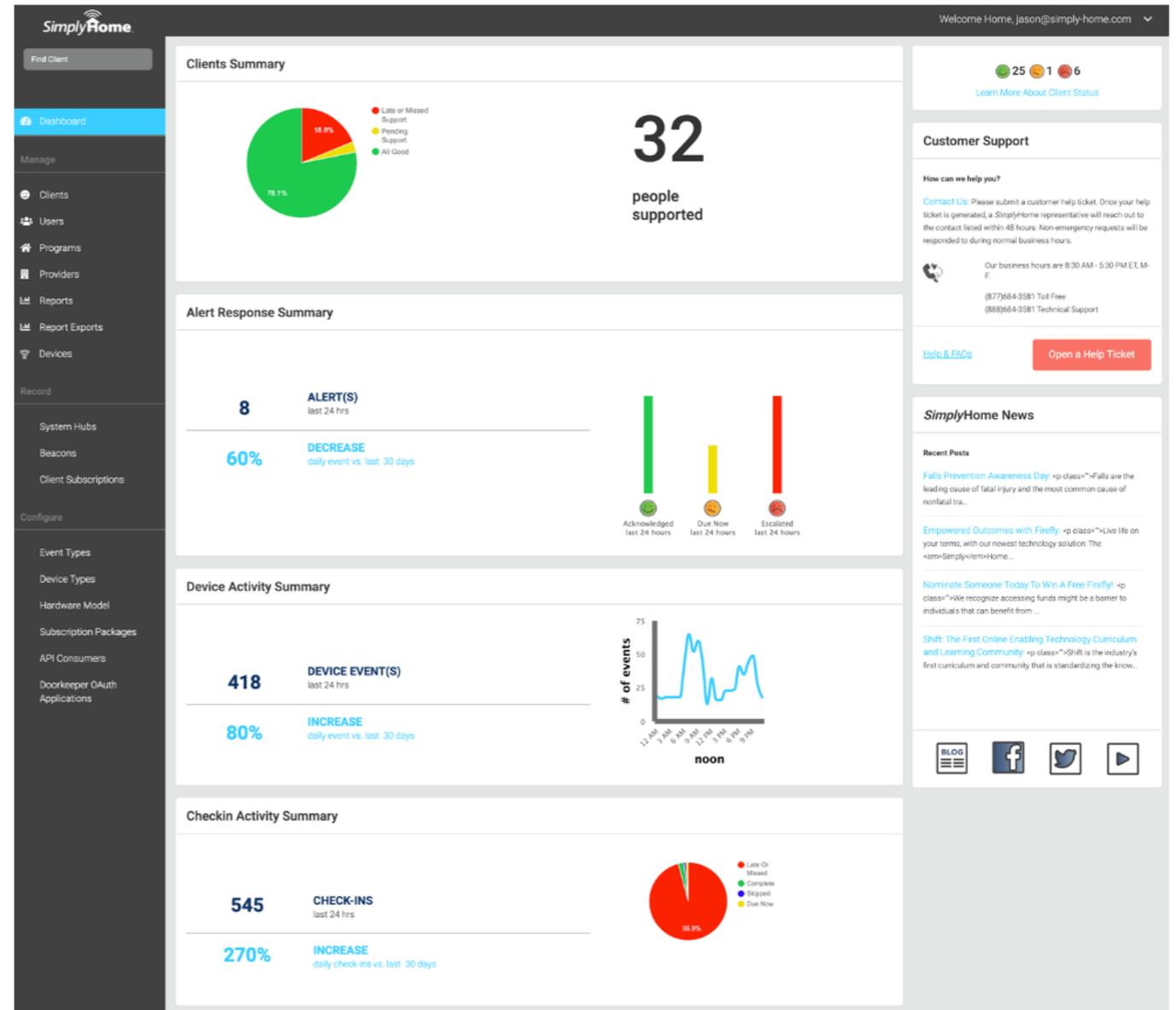
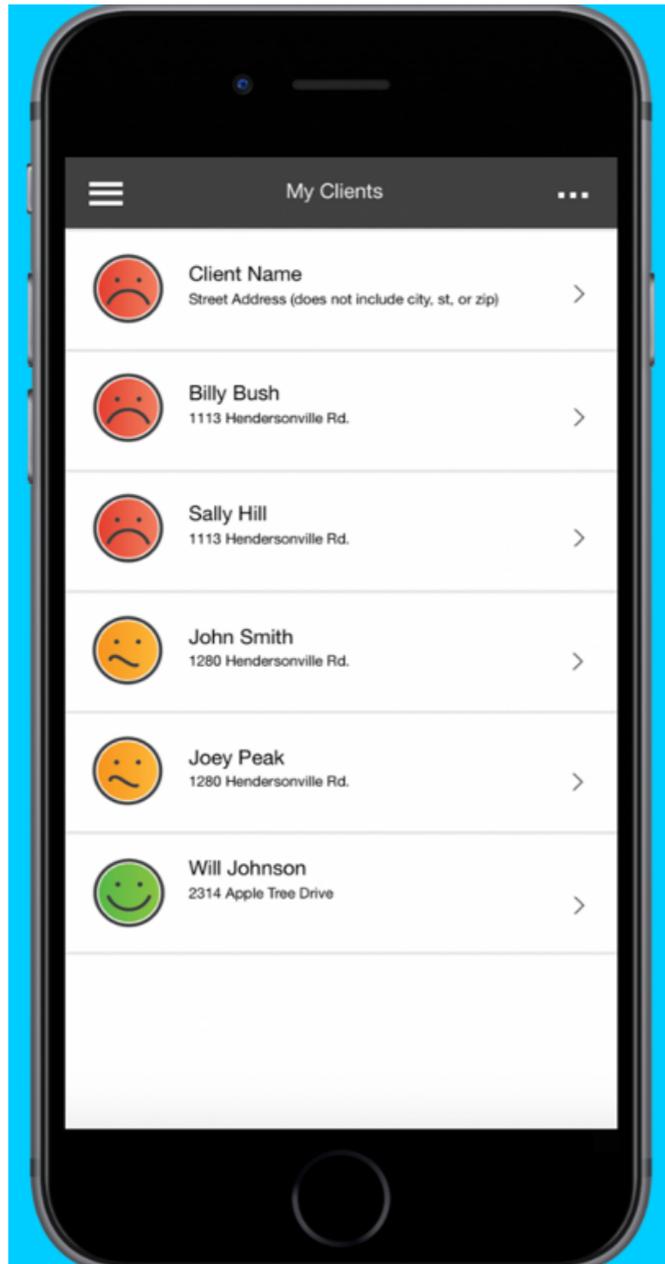


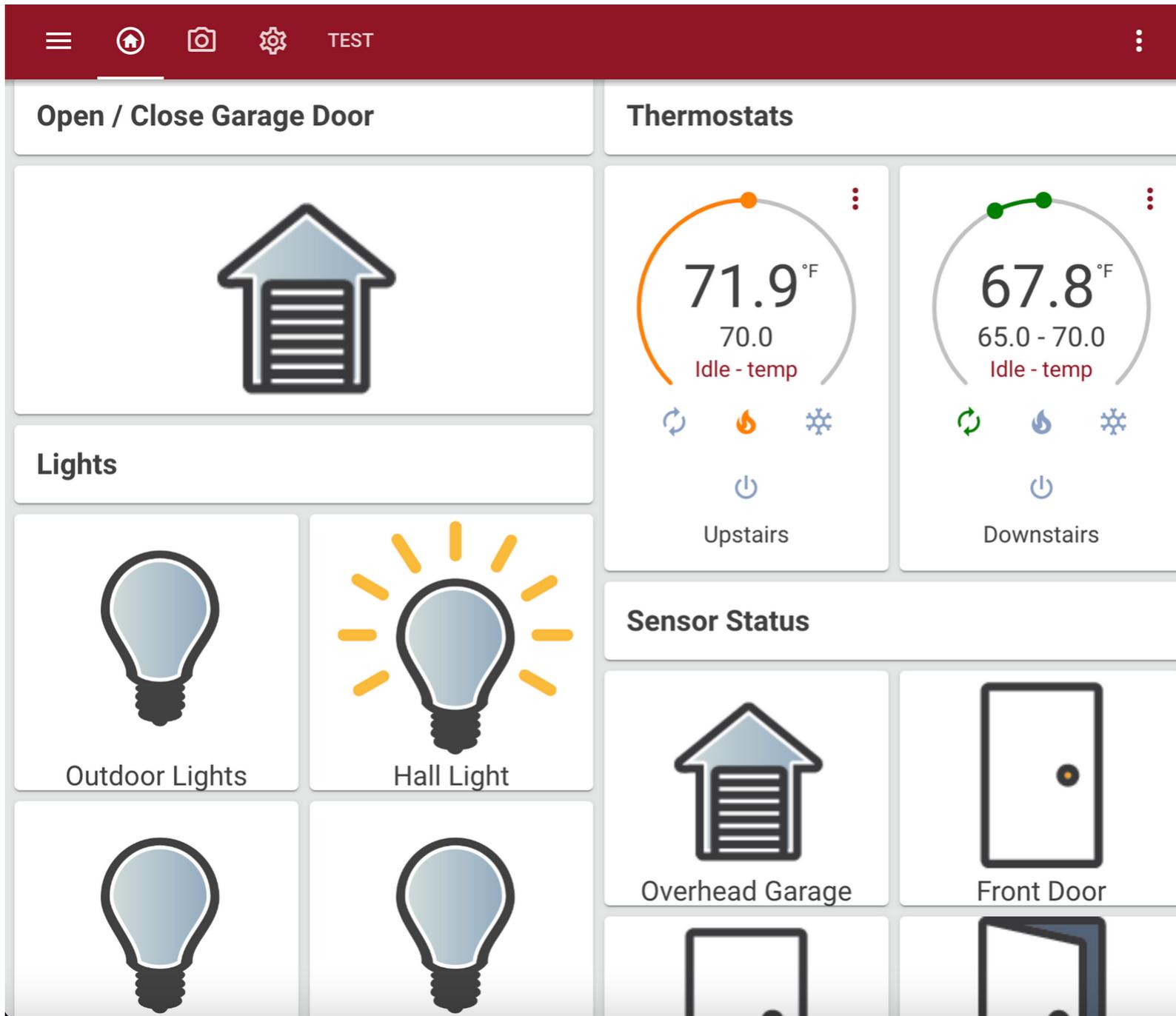
Outcome Engagement 3

# Enabling Technology and Remote Support In Action



# Provider Tools for Enabling Technology and Remote Support





# Customized Automation and Control Client App

# Enabling Technology Integration Process



# Key Points to Remember



- Focus on the outcomes, not shiny objects
- Have a plan, prepare for the “What if’s”
- Using technology is not all or none, take small steps to success
- You don’t have to be a technology expert
- Educate and Communicate!

