

NMSIIS Immunization Records

Public Portal, Data Corrections, Missing Vaccines and More!

Kathryn Cruz NMSIIS Manager



VaxViewNM

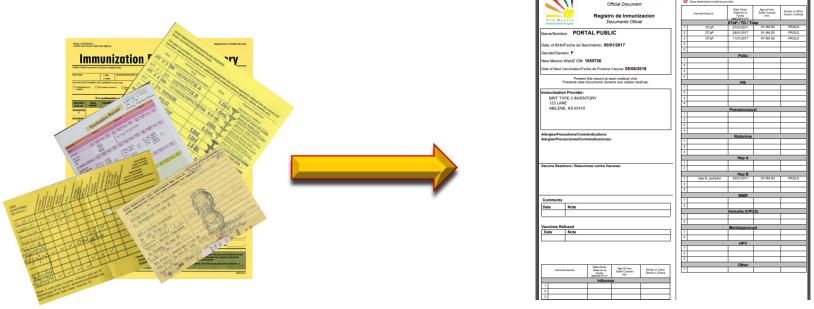
- NMSIIS Public Portal
- www.VaxViewNM.org
- (New Mexico Statewide Immunization Information System)



VaxViewNM

The New Mexico Statewide Immunization Information System VaxViewNM enables individuals, parents, and guardians to access, save and/or print, official immunization records. Eliminating the need to carry multiple or aged

documents.



Security

The security and protection of patient records is our highest priority.

- The web-based application is mobile friendly.
- An exact 1:1 match to data fields is required.
- The two-factor authentication utilizes text messaging or email to validate patient, parent, or guardian access.



Critical Information

There are several elements that are critical to locating and authenticating both the user and the patient.

- Full patient ID: Name first, last, date of birth and gender.
- Individual Patient or relationship to the patient.
- Accurate cell phone number or email address in patient record.



Due to the security protocols in place, it is highly recommended that providers verify all patient information is accurate, current and up to date, ensuring there is either a phone number, email or both in the patient record.

Parents, guardians and patients will not be able to access records, if one or more of these elements are not present or correct.

Locating the Patient Record

 Patient information must match exactly

 Users are required to select their relationship (parent, guardian, or self).

- The application will verify the phone number or email address for the selected contact type (parent, guardian, or self) and that it matches the requested record.
- If text message is selected, users are required to enter their telephone number.



Completed Form

Once all the data fields have been completed, the patient, parent or guardian must select *Search*.



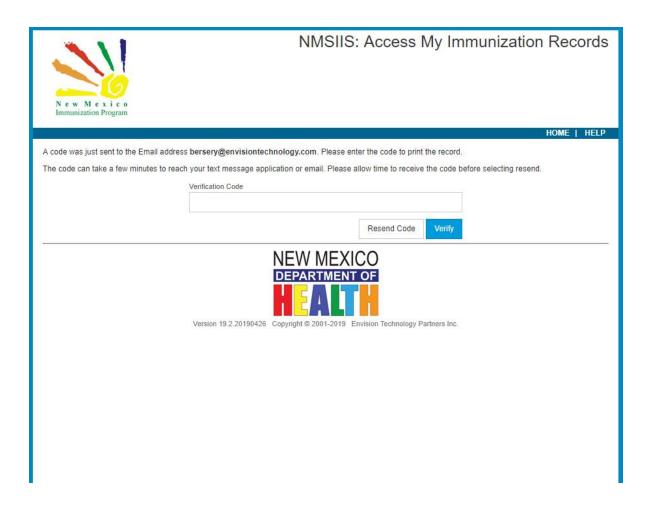
Successful Verification

Provided that a record in NMSIIS matches the information entered by the patient, parent or guardian, the VaxViewNM web application will prompt the user to click the Request Code to Access Immunization Record box.



Successful Verification Code

The patient, parent or guardian must enter their verification code and select *Verify*.



Immunization Record

Provided that the patient, parent or guardian enters the correct verification code, the requested patient record will be displayed. It can then be printed, saved, emailed, uploaded, screen shot, etc.



QR Code on Digital COVID-19 Vaccine Card

SMART Health Cards are paper or digital versions of your clinical information, such as vaccination history or test results. They allow you to keep a copy of your records on hand and easily share this information with others if you choose.

NM DOH SMART Health Card (QR Code) FAQ

Located on the Immunization website: www.nmhealth.org

COVID-19 Vaccination Record

Please keep this record card, which includes medical information about the vaccines you have received.

Por favor, guarde esta tarjeta de registro, que incluye información médica sobre las vacunas que ha recibido.



SIMPSON	BART		M
Last Name	First Name		Middle Name Generation
01/01/1999	2890971		
Date of birth	Patient number (medical record or IIS record number)		
Vaccine	Product Name / Manufacturer Lot Number	Date	Administering Clinic
1st Dose COVID-19	011B21A (MOD)	08/01/2021	LAS ESTANCIAS CLINIC/SWA (SMALE5873)
2nd Dose COVID-19	COVID-19 mRNA (MOD) 021J11A	09/01/2021	LAS ESTANCIAS CLINIC/SWA (SMALE5873)



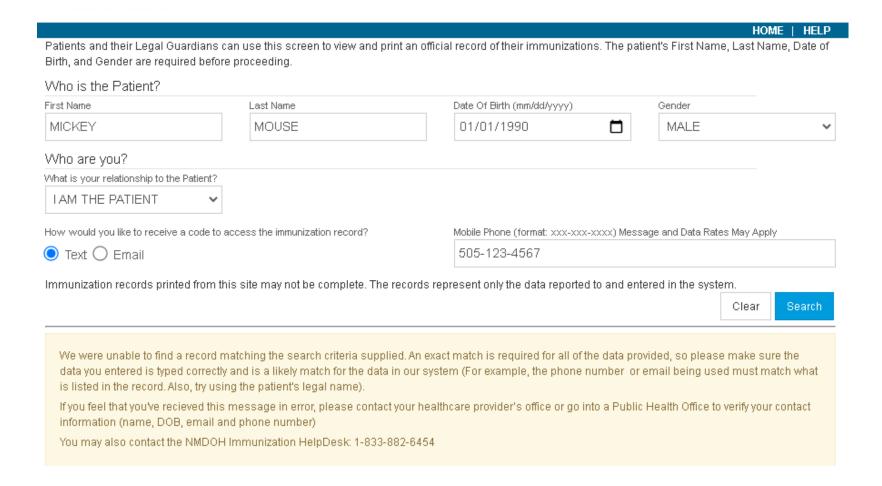
Digital COVID-19 Vaccination Record



- This SMART Health Card is a Digital COVID-19 Vaccination Record (https://smarthealth.cards/)
- Keep a copy or share this with a trusted organization by letting them scan the 2D barcode (QR code) on your paper or phone screen
- Downloaded/Printed on 1/11/2022 at 11:42:48AM
- You may not misuse, modify, alter, amend or remove any of the content on this card. Misuse of this card in any way is expressly prohibited and may constitute a criminal offense punishable by imprisonment.

Note: the corresponding app, SMART Health Card Verfiled, is needed to scan and verify the QR codes generated on VaxViewNM.org

Unsuccessful Verification



Unsuccessful Verification

What to do?

- Double check the information entered and try again
- Update the demographic information and contact screen in NMSIIS (if you can)
- Contact the NMSIIS Help Desk (833) 822-6454

Remember... Three unsuccessful attempts from the same IP address will result in the user being locked out for 30 minutes!



Common Immunization Record Issues:

- ➤ 1. Doses not documented in NMSIIS (delayed reporting, VA doses)
- ➤ Incorrect information or inaccurate dose in NMSIIS
- ➤ Duplicate records in NMSIIS



How to request assistance with an immunization record?

There are two ways to contact the NM DOH Immunization Program for help with an immunization record:

- NMSIIS Help Desk (833) 882-6454
- COVID.Vaccines@state.nm.us





