

# **PROVIDER APPLICATION**



## **NEW MEXICO DEPARTMENT OF HEALTH DEVELOPMENTAL DISABILITIES SUPPORTS DIVISION**

### **Provider Enrollment Unit**

#### **MEDICALLY FRAGILE (MF) WAIVER**

**P. O. Box 2611  
Santa Fe, New Mexico 87502-0110  
OR  
810 W San Mateo Road, Suite 103  
Santa Fe, New Mexico 87505-4144**

**Effective Date November 1, 2022**

**Department of Health, Acting Cabinet Secretary  
David R. Scrase, M.D.**



MICHELLE LUJAN GRISHAM  
Governor

DAVID R. SCRASE, M.D.  
Acting Cabinet Secretary

Dear DDS Provider Applicant:

This provider application packet and the attached forms contain the necessary information needed to apply to become a provider for the Medically Fragile (MF) Medicaid Waiver Program.

All Medicaid Waiver Programs shall be subject to all New Mexico Human Services Department, Medical Assistance Division and Department of Health (DOH) regulations governing Medicaid Waiver Services. In addition, all Provider Agreements awarded shall be subject to the Developmental Disabilities (DD), MF and Supports Waiver Service Standards and other general provider requirements of the DOH.

For assistance in completing the application, please contact Tammy M. Barth at (505) 469-8480 or via email at [Tammy.Barth@doh.state.gov](mailto:Tammy.Barth@doh.state.gov).

Sincerely,

*Jason Cornwell*  
Jason Cornwell, Director  
Department of Health

## Contents

MEDICALLY FRAGILE (MF) WAIVER .....	1
I. OVERVIEW OF THE MEDICALLY FRAGILE (MF) MEDICAID WAIVER PROGRAM:.....	4
A. Overview of Waiver Program and Waiver Background Information .....	4
B. Conflict of Interest .....	4
C. Medically Fragile (MF) Waiver Summary.....	5
II. INSTRUCTIONS AND REQUIREMENTS .....	6
A. Application Requirements .....	6
B. Where to Submit.....	6
C. Application Format .....	6
D. DDS Required Application Forms .....	6
E. Accreditation Requirements .....	7
F. DDS Required Documentation for Medically Fragile Waiver .....	7
III. MEDICALLY FRAGILE WAIVER AGENCY AUTHORIATIVE DOCUMENTS PER SERVICE TYPE .....	9
IV. OVERVIEW OF REVIEW PROCESS.....	11
A. Application Review Process .....	13
D. Term of Agreement .....	14
V. DDS CONTACT INFORMATION.....	16
APPENDIX 1 .....	17
APPENDIX 2 .....	18
APPENDIX 3 .....	21

# **I. OVERVIEW OF THE MEDICALLY FRAGILE (MF) MEDICAID WAIVER PROGRAM:**

## **A. Overview of Waiver Program and Waiver Background Information**

The Developmental Disabilities Supports Division (DDSD) of the New Mexico Department of Health (DOH) herein referred to as the DEPARTMENT administers provider enrollment for the Medicaid Medically Fragile (MF) Waiver. All waiver programs are jointly administered with the New Mexico Human Services Department (HSD) - the single state Medicaid Agency. Recipients of Medicaid Waiver services must meet both financial and medical eligibility as determined by the Human Services Department (HSD), Income Support Division (ISD) in accordance with Medicaid Waiver Regulations.

The DEPARTMENT has the authority to approve individual program services based upon budgetary considerations and availability of approved waiver enrollment slots. The DEPARTMENT also has the authority to approve the area(s) and specific service(s) for authorized and approved waiver service providers. Medicaid Waiver services are not an “entitlement” for eligible Medicaid recipients.

Funding is not guaranteed to a provider under the Medicaid Waiver Program. Reimbursement for service(s) is based upon the recipient’s selection of approved service providers as contained in an Individual Service Plan (ISP) and as approved by the DDSD and/or the Medicaid Third Party Assessor. Reimbursement for Medicaid Waiver Programs is based upon a Fee for Service. Reimbursement is at the established service reimbursement rates as shown in the Billing Rates Appendix 1.

## **B. Conflict of Interest**

All DDSD Waiver Provider Agencies must avoid and mitigate any conflict-of-interest issues. This applies to the DD, MF and Supports Waiver providers. See NMSA 1978, § 45-5-311(A) (Uniform Probate Code). Affinity which stems solely from the caregiver relationship is not sufficient to satisfy this requirement.

A Case Management Provider Agency may not be a Provider Agency for any other Waiver services. A Case Management Provider Agency may not provide guardianship services to an individual receiving case management services from that same agency. Case Managers are not able to serve on the board of a provider agency.

Affiliated agencies are defined as two or more service agencies providing DD, MF or Supports Waiver services that has a marital, blood, business interests or holds financial interest in providing direct care for individuals receiving Home and Community Based Services (HCBS). Affiliated agencies must not hold a business or financial interest in any entity that is paid to provide direct care for any individuals receiving HCBS services to prevent solicitation of services.

### **C. *Medically Fragile (MF) Waiver Summary***

The MF Waiver program is intended for individuals who have been determined prior to the age of twenty-two (22) to be both medically fragile and developmentally disabled or developmentally delayed or at risk for developmental delay. Individuals must meet the same level of care criteria required for institutional care and must meet all Medicaid eligibility criteria for income and resources as those served in an institutional care setting. Medically fragile is defined as a chronic physical condition, which results in a prolonged dependency on medical care for which daily skilled (nursing) intervention is medically necessary and is characterized by one or more of the following:

- a) There is a life-threatening condition characterized by reasonably frequent periods of acute exacerbation that requires frequent medical supervision, and/or physician consultation and which in the absence of such supervision or consultation, would require hospitalization.
- b) The individual requires frequent time-consuming administration of specialized treatments, which are medically necessary.
- c) The individual is dependent on medical technology such that without the technology a reasonable level of health could not be maintained. Examples include but are not limited to ventilators, dialysis machines, external or paternal nutrition support and continuous oxygen.

## II. INSTRUCTIONS AND REQUIREMENTS

### A. *Application Requirements*

Submit applications to DDSD with all necessary information and forms. Incomplete applications may be denied and returned to the applicant. Under certain circumstances DDSD may request additional information from the applicant, which must be submitted within timelines determined by DDSD.

### B. *Where to Submit*

DOH / DDSD / Provider Enrollment Unit (PEU)

#### **Mailing Address**

PO Box 26110  
Santa Fe, New Mexico 87502-0110

#### **Physical Address**

810 W San Mateo Road, Suite 103  
Santa Fe, New Mexico 87505-4144

### C. *Application Format*

Applications that do not conform to the required outline described in all sections may be returned.

1. It is the applicant's responsibility to ensure that all pages are numbered, and appropriate documents are included.
2. Submit only single-sided copies.
3. Do not staple, bind, or put your application in a three-ring binder. Instead, use paper clips, binder clips and/or rubber bands.
  - a. Policies, procedures and/or authoritative documents should cover aspects detailed in scoring criteria. Scoring criteria, applicable NMAC and service standards are listed under each scored policy in red. Responses cannot be a cut and paste from criteria or service standards. A thoughtful authoritative document is required.
  - b. Use separate pages for each authoritative document and section.
  - c. Number pages.

### D. *DDSD Required Application Forms*

DDSD requires that the applicant submit forms and documentation as outlined below. Certain forms must be signed and dated by the applicant.

1. **Provider Information Sheet:** This form must be used as a cover page when the application is submitted.
2. **Service and County Request Form(s):** This form identifies the services and counties the agency is applying to provide. (See attached Regional Map)

- 3. Statement of Assurances Form
- 4. Provider Agency Status Sheet (**Renewing Providers Only**)

**E. Accreditation Requirements**

Some providers are required to be accredited by either CARF International or The Council on Quality and Leadership. Refer to the tables below for requirements by service type.

**Options for the Waiver Service Types with Accreditation Requirements**

Waiver Service	CARF International	The Council on Quality and Leadership	The Joint Commission or Association for Ambulatory Health Care
Case Management	Aging Services	Person-Centered Excellence Manual for People with Disabilities	Association for Ambulatory Health Care – AAHC Accreditation
Private Duty Nursing			New Mexico Home Health Agency License
Respite	Employment and Community Services	Quality Assurances Accreditation	New Mexico Home Health Agency License or New Mexico Foster Care License

Agencies applying for the first time must provide a detailed plan that outlines timelines to ensure the agency is accredited within the next eighteen (18) months and/or a letter from an accrediting body showing when your survey will take place.

Current accredited providers must provide a copy of the letter and certificate showing current accreditation status for the agency or a copy of the letter received from the Department granting a waiver from the accreditation requirement **and** a waiver of accreditation request.

Accreditation waivers are only good through the term of the agency’s current Provider Agreement. **You must submit a new request for a waiver of accreditation during each renewal period to the PEU for consideration.**

**F. DDS Required Documentation for Medically Fragile Waiver**

1. Provide your agency’s **Mission statement**.
2. Provide your agency’s **Values**.  
*These are beliefs that guide the policies and practices of the organization. They will have to do with the person (e.g., directing one’s life to the extent feasible, gaining community membership) but also regarding the conduct of the organization (e.g., culturally proficient, fair, transparent, fiscally responsible).*
3. Provide the agency’s **Organizational Chart** and brief position descriptions including management and supervisory positions.

*The Organizational Chart and position descriptions should demonstrate how the positions relate to the service type, understanding of the service system, knowledge of the communities their individuals live in and what community options are available to them.*

*The applicant should show an administrative structure that provides support to staff including managing, monitoring, teaching and improvement in practice.*

4. **Articles of Incorporation, LLC or Organization and current board members, if applicable.** The applicant must submit a current list of each board member's name, home address, phone number and email address.
5. **Combined Reporting System (CRS) Certificate** Proof of registration with the NM Taxation and Revenue Department.
6. **Proof of General or Professional Liability Insurance** (One-million dollar minimum), naming Department of Health as an additional insured. **(New Providers, within 30 days of approval)**
7. **Proof of Surety Bond (Individual) or Fidelity Bond (Group) Insurance** (Ten-thousand dollar minimum) naming the Department of Health as loss payee. **(New Providers, within 30 days of approval)**
8. **Professional Licensure** All professional licensure and academic credentials for all hired and subcontracted personnel must be submitted for the following services:
  - Behavior Therapy
  - Case Management
  - Environmental Modification
  - Licensed Practical Nurses
  - Massage Therapy
  - Nutritional Counseling
  - Occupational Therapists
  - Physical Therapists
  - Registered Nurses
  - Speech Therapy
9. **Latest Quality Management Bureau (QMB) survey results, if applicable.** The applicant must submit their latest QMB survey Determination of Compliance Letter.
10. **Financial for Renewing Providers**
  - a. **New Providers** are required to submit a business plan and anticipated expenses for a three (3) month period.



**b. Renewing Providers are required to submit:**

- Annual tax return, current year end Profit and Loss Statement **OR** financial audit prepared by an accountant.
- Description of the agency's current operating budget; including information about resources devoted to staff and Board (**if applicable**) training.

*Please include short and long-term financial goals.*

*The applicant can show it has 3 months of operating costs available. Applicant can show routine and regular financial audits are conducted.*

*Identification of the percentage or amount of the agency budget devoted to staff (and Board, if applicable), training and technical assistance.*

11. Please submit a list of licensed or certified professionals, in addition to any **licenses, accreditations and/or certifications** the agency possesses.

12. Please provide your **director's resume**.

### **III. MEDICALLY FRAGILE WAIVER AGENCY AUTHORITATIVE DOCUMENTS PER SERVICE TYPE**

MF Waiver Providers must have current policies, procedures, standard operating procedure and/or any authoritative documents from the agency such as employee handbooks, agency manuals, etc. that assure applicable NMAC regulations and service standards are implemented. **They must be signed and dated by the agency Director.** Please provide the agency's documents that address the following. Please include document titles and use the grid below to provide page numbers where each numbered area is addressed.

The authoritative documents will need to adequately address all requirements listed below and the Agency should demonstrate that the authoritative documents are reviewed and/or updated at least every three (3) years by the Agency.

Policy/Procedure/Agency Document Provide the Agency Document which applies the indicated topical area. Refer to the Medically Fragile Waiver Service Standards and NMAC 8.314.3 for details.	Applicable Service(s) x marks the applicable service														Agency's Document Title	Page #	
	Behavior Support Consultation	Case Management	Customized Community Group Support	Environmental Modifications	Home Health Aide	Individual Directed Goods and Services	Massage Therapy	Nutritional Counseling	Occupational Therapy	Physical Therapy	Private Duty Nursing	Out of Home Respite	Specialized Medical Equipment	Speech Therapy	Vehicle Modification		
Abuse, Neglect and Exploitation (ANE): <i>NM Department of Health Improvement Incident Management Guide available on the DOH website at <a href="https://nmhealth.org/about/dhi/ane/">https://nmhealth.org/about/dhi/ane/</a> Include training postings and incident reporting related to Abuse, Neglect and Exploitation.</i>	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		
Behavioral Health Assurance of staff training and/or support planning.	x																
Caregiver Criminal History Screening Program and Employee Abuse Registry.	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		
Client Records are current and accessible.	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		
Complaint/Grievance Procedures available to individuals and their guardians/family.	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		
Coordination with Other Supports the individual utilizes.	x	x	x	x	x	x	x	x	x	x	x	x	x	x			
Coverage and Back Up for critical personnel.	x	x	x		x		x	x	x	x	x		x				

Emergency Procedures for agency such as fire, tornado, loss of electricity, etc.	x	x	x		x		x	x	x	x	x	x		x			
Health and Safety: Emergency contacts and on-call procedures.	x	x	x	x	x	x	x	x	x	x	x	x	x	x			
Individual Records including safety plan, location of medical and behavior information.	x	x	x		x	x	x	x	x	x	x	x		x			
Orientation to MF Waiver Service Standards and required training including staff/subcontractors.	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		
Person-Centeredness: Practices, rights, choices, and CMS settings requirements.	x	x	x		x		x	x	x	x	x	x		x			
Quality Assurance/Quality Improvement Plan including Annual Report.	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		
Records Retention: Maintenance of individual's files up to six (6) years after termination or transition to another agency.	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		
Service description of each service your agency is applying to provide to MF Waiver individuals.	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		
Staff/Subcontractor Supervision and Oversight	x	x	x	x	x		x	x	x	x	x	x		x	x		
Transitions of individuals upon termination or expiration of agency's Provider Agreement.	x	x	x		x		x	x	x	x	x	x	x	x			
Provide assurance for the following:  The MF Waiver Environmental Modification Service Standards and Americans with Disabilities Act (ADA)				x													

<p>requirements will be followed.</p> <p>The recommendations of the therapist and/or qualified individual's assessment that address the individual's disability and enable the individual to function with greater health, safety and independence in the home will be followed.</p> <p>How will the agency handle family requests additional modifications beyond the allowed MF Waiver budget?</p> <p>Assure health, safety, and minimum disruption of occupants of the home while modifications are being completed.</p> <p>Assure at a minimum, a standard 1-year written warranty of the work completed, including both materials and labor, to the person, the guardian, homeowner, or other family members.</p> <p>Assurance of customer satisfaction with service and address how you will obtain customer input and agreement from the individual, family, therapist, and subcontractor.</p>																	
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## **IV. OVERVIEW OF REVIEW PROCESS**

### ***A. Application Review Process***

1. Each section will be scored and must achieve a passing score. A passing score is 100% of all possible points available for the area being scored.
2. Scoring is by committee/or subject matter expert.
3. The program manager reviews all MF Waiver applications. The Bureau of Behavioral Supports (BBS) reviews behavior service provider applications. Therapy Coordinators review the therapy service provider applications. After final review of the application, the application is then sent to the Committee Chair (PEU).
4. The Lead is responsible for pulling together the local committee comprised of appropriate committee members, including any additional staff needed for a particular review.
5. The Lead is responsible to send a completely vetted application with one (1) finalized score sheet from the local Committee to the Committee Chair by the established deadline.
6. Providers must score at least a 99% to receive a Provider Agreement. Applications may be approved/denied as a whole or by service type.
7. If less than 99% is received in the "Standard Program Description" area, a full application denial will be issued.
8. Individual service type, in conjunction with applicable authoritative documents, may also be approved/denied; however, denial by service type does not constitute a full denial. Anything scored less than a 75% will be returned to the applicant through the following Remediation Process.

### ***B. Remediation Process for Existing Medically Fragile (MF) Waiver Providers***

1. A first written Request for Information (RFI) will be issued by the Committee Chair (PEU) to the provider. The provider has ten (10) business days to return the RFI to the Committee Chair. If the RFI is not returned or remains insufficient:
2. A second, written RFI will be issued by the Committee Chair to the provider with a referral to obtain Technical Assistance (TA) by the Lead. The TA can be provided by the committee or the regional office. TA from DDS should be consistent across the State, regardless of which DDS employee is providing the TA. The Provider has ten (10) business days to return the second RFI to the Committee Chair. If the RFI is not returned or remains insufficient:
3. A third RFI will be issued by the Committee Chair in conjunction with a State-imposed Moratorium. The moratorium will remain in effect until the issue is remedied or through transition process mentioned below. The Provider has ten (10) business days to return the RFI to the Committee Chair. If the RFI is not returned or remains insufficient:
4. An application fee of five-hundred dollars will be charged to the Provider for the additional review by the Committee Chair. The Provider has ten (10) business days to return the RFI to the Committee Chair. If the RFI is not returned or remains insufficient:

5. A Denial will be issued by DDS. The denial will be issued by the Committee Chair for one-year from the date the last person is transitioned out of the provider agency.
6. If a denial is issued, the transition process will begin immediately.

### **C. Remediation Process for New Providers**

1. A first written Request for Information (RFI) will be issued by the Committee Chair to the provider, the provider has ten (10) business days to return the RFI to the Committee Chair. If the RFI is not returned or remains insufficient.
2. A second written RFI will be issued by the Committee Chair to the provider with a referral to obtain Technical Assistance (TA) by the Lead. The TA can be provided by the committee or the regional office. TA from DDS should be consistent across the State, regardless of which DDS employee is providing the TA. The Provider has ten (10) business days to return the second RFI to the Committee Chair.
3. If the RFI is not returned or remains insufficient a third RFI will be issued by the Committee Chair to the provider including the original referral for TA. The Provider has ten (10) business days to return the RFI to the Committee Chair. If the RFI is not returned or remains insufficient.
4. An application fee of five-hundred dollars will be charged by the Committee Chair to the Provider for the additional review. The Provider has ten (10) business days to return the RFI to the Committee Chair. If the RFI is not returned or remains insufficient.
5. A Denial will be issued by DDS. The Denial will be issued by the Committee Chair for one-year from the date of denial.

### **D. Term of Agreement**

1. **For providers of services which require accreditation:**
  - a. New providers will be awarded two (2): one (1) year provisional Provider Agreements. This will allow time for the agency to obtain accreditation as required by DDS.
  - b. Providers that are subject to review by the Quality Management Bureau will be surveyed six months from the date of service to an individual on the MFW.
  - c. Renewing providers will receive up to a three (3) year term based on scoring and on the recommendations of the DDS personnel.
  - d. The Provider Agreement will never exceed the accreditation term.
2. **For providers of services which do not require accreditation:**
  - a. New providers will receive a one (1) year provisional term.
  - b. Renewing providers may receive up to a three (3) year term depending on the scoring and recommendations received by DDS personnel.

3. **For renewing providers**, the Term of the Agreement may be impacted by agency referrals to the Internal Review Committee (IRC), the number of corrective action plans implemented within the previous twenty-four (24) months and number of plans demonstrating closure with any deficiencies or findings. Corrective action plans include but are not limited to:
  - a. Individual Quality Review (IQR) findings.
  - b. Corrective and Preventive Action Plans related to reporting of Abuse, Neglect and Exploitation (ANE).
  - c. Plan of Correction (POC) related to Quality Management Bureau (QMB) compliance surveys.
  - d. Civil Monetary Penalties (CMP), Performance Improvement Plans (PIP), and Statewide Imposed Moratoriums related to Regional Office Contract Management.
  - e. Directed Plans of Corrective Active (DCA) related to Internal Review Committee.

## **V. DDSD CONTACT INFORMATION**

### **Community Programs Bureau**

#### **Provider Enrollment Unit**

##### **Tammy M. Barth, Manager**

P.O. Box 26110  
810 W. San Mateo Road, Suite 103  
Santa Fe, NM 87505  
Phone: (505) 469-8480  
Fax: (505) 476-8894

### **Metro Regional Office**

#### **Michael Driskell, Regional Office Director**

5300 Homestead, 2<sup>nd</sup> Floor  
Albuquerque, NM 87110  
Phone: (505) 595-4458  
Toll Free: (800) 283-5548  
Fax: (505) 841-5546

### **Northeast Regional Office**

#### **Angela Pacheco, Regional Office Director**

224 Cruz Alta, Suite B  
Taos, NM 87571  
Phone: (505) 614-4222  
Toll Free: (866) 315-7123  
Fax: (575) 758-5973

### **Northwest Regional Office**

#### **Michele Groblebe, Regional Office Director**

355 S. Miller  
Farmington, NM 87401  
Phone: (575) 708-0700  
Fax: (505) 326-3148

### **Southeast Regional Office**

#### **Michelle Lyon, Regional Office Director**

726 B. South Sunset  
Roswell, NM 88203  
Phone: (575) 246-0024  
Toll Free: (866) 895-9138  
Fax: (575) 624-6104

### **Southwest Regional Office**

#### **Isabel Casaus, Regional Office Director**

1170 N. Solano Drive, Suite G  
Las Cruces, NM 88001-2369  
Phone: (575) 932-8221  
Toll Free: (866) 742-5226  
Fax: (575) 528-5194

### **Bureau of Behavioral Supports**

#### **Susan Seefeldt, Bureau Chief**

5300 Homestead, 2<sup>nd</sup> Floor  
Albuquerque, NM 87110  
Phone: (505) 220-0580  
Fax: (505) 841-5554

### **Clinical Services Bureau**

#### **Elizabeth Finley, Bureau Chief**

5300 Homestead, 2<sup>nd</sup> Floor  
Albuquerque, NM 87110  
Phone: (505) 841-2948  
Toll Free: (800) 283-5548  
Fax: (505) 841-2987

### **Medically Fragile Waiver**

#### **Iris Clevenger, Program Manager**

5300 Homestead, Suite 213  
Albuquerque, NM 87110  
Phone: (505) 231-2304  
Fax: (505) 841-5554

### **Supports Waiver**

#### **Anysia Fernandez, Program Manager**

224 Cruz Alta, Suite B  
Taos, NM 87571  
Phone: (505) 629-7476  
Fax: (575) 758-5973

### **Community Inclusion**

#### **VACANT, Manager**

810 W. San Mateo Road  
Santa Fe, NM 87505  
Phone: (505)  
Fax: (505)



## **APPENDIX 1**

### **MEDICAID REGULATIONS**

Go to the NM Human Services Department website at:

<https://www.hsd.state.nm.us/LookingForInformation/medical-assistance-division-1.aspx>

1. Medicaid Eligibility Home and Community Based Waiver Services
2. Benefit Description
3. Income and Resource Standards
4. Recipient Policies

Chapter 314 Home and Community-Based Services, Waivers and Providers

[Program Rules | New Mexico Human Services Department \(state.nm.us\)](#)

Medically Fragile Waiver

### **MF WAIVER SERVICE STANDARDS**

Go to the DDS website at:

<https://nmhealth.org/about/ddsd/pven/ddmfen/>

### **BILLING RATES for the MF WAIVER**

Go to the NM Human Services Department website at:

[Fee for Service | New Mexico Human Services Department \(state.nm.us\)](#)

### **DDSD SAMPLE PROVIDER AGREEMENT**

Go to the NM Department of Health website at:

<https://nmhealth.org/about/ddsd/pven/ddmfen/>

### **DDSD ACCREDITATION INFORMATION**

Go to the NM Department of Health website at:

<https://www.nmhealth.org/publication/view/policy/7616/>

### **INCIDENT MANAGEMENT SYSTEM GUIDE**

Go to the NM Department of Health website at:

[Health Improvement \(nmhealth.org\)](#)

### **TRANSITION OF DD WAIVER INDIVIDUALS**

Go to the NM Department of Health website at:

<https://www.nmhealth.org/publication/view/policy/7012/>

Go to Chapter 9 – Transitions

### **TRAINING REQUIREMENTS**

Go to the NM Department of Health website at:

[Clinical Services Training \(nmhealth.org\)](#)

### **THE MEANINGFUL DAY IDEA BOOK**

The definition of a Meaningful Day

Go to the NM Department of Health website at:

<https://nmhealth.org/publication/view/general/4079/>

## **APPENDIX 2**

ADA	Americans with Disabilities Act
ADL	Activities of Daily Living
ANE	Abuse Neglect and Exploitation
ARA	Annual Resource Allotment
ARM	Aspiration Risk Management
AWMD	Assistance with Medication Delivery
AT	Assistive Technology
BBS	Bureau of Behavioral Supports
BCIP	Behavior Crisis Intervention Plan
BSC	Behavior Support Consultation
BWS	Budget Worksheet
CARMP	Comprehensive Aspiration Risk Management Plan
CCS	Customized Community Supports
CIA	Client Individual Assessment
CIE	Community Integrated Employment
CIHS	Customized In-Home Supports
CIU	Client Information Update
CMA	Certified Medication Aide
CMS	Centers for Medicare and Medicaid Services
COE	Category of Eligibility
COP	Condition of Participation
CPA	Corrective and Preventive Action Plan
CPB	Community Programs Bureau
CPR	Cardiopulmonary Resuscitation.
CRU	Central Registry Unit
DDSD	Developmental Disabilities Supports Division
DDSQI	Developmental Disabilities Services Quality Improvement
DCP	Decision Consultation Process
DHI	Division of Health Improvement
DME	Durable Medical Equipment
DOH	Department of Health
DSP	Direct Support Personnel
DVR	Division of Vocational Rehabilitation
e-CHAT	Electronic Comprehensive Health Assessment Tool:
EMSP	Environmental Modification Service Provider
EPR	Emergency Physical Restraint
EPSDT	Early Periodic Screening Diagnosis and Treatment
FRC	Friends and Relationships Course
GER	General Events Reporting
GERD	Gastro Esophageal Reflux Disease

H&P	Health and Physical
HCBS	Home and Community Based Services
HCP	Health Care Plan
HIPAA	Health Insurance Portability and Accountability Act
HRC	Human Rights Committee
HSD	Human Services Department
IASP	Individual Action and Safety Plan
I/DD	Intellectual and/or Developmental Disabilities
ICF/IID	Intermediate Care Facility for Individuals with ID
ID	Intellectual Disability
IDEA	Individuals with Disabilities Education Act
IDT	Interdisciplinary Team
IEB	Intake and Eligibility Bureau
IMB	Incident Management Bureau
IMLS	Intensive Medical Living Services
IQR	Individual Quality Review
IRC	Internal Review Committee
ISD	Income Support Division
ISP	Individual Service Plan
IST	Individual Specific Training
ITP	Individual Transition Plan
JCM	Jackson Class Member
KPI	Key Performance Indicator
LCA	Living Care Arrangement
LOC	Level of Care
LPN	Licensed Practical Nurse
MAAT	Medication Administration Assessment Tool
MAR	Medication Administration Record
MCO	Managed Care Organization
MERP	Medical Emergency Response Plan
NMAC	New Mexico Administrative Code
OOHP	Out of Home Placement
OR	Outside Review(er)
OT	Occupational Therapy/Therapist
PBS	Positive Behavior Support
PBSA	Positive Behavior Supports Assessment
PBSP	Positive Behavior Supports Plan
PCA	Person Centered Assessment
PCP	Person-centered planning
PEU	Provider Enrollment Unit
PFOC	Primary Freedom of Choice
POC	Plan of Correction
PPMP	PRN Psychotropic Medication Plans

PRN	Pro Re Nada- as-needed
PRSC	Preliminary Risk Screening and Consultation
PT/ PTA	Physical Therapy/Therapy(ist)/ PT Assistant
QA	Quality Assurance
QI	Quality Improvement
QIS	Quality Improvement Strategy
QMB	Quality Management Bureau
RFI	Request for Information
RMP	Risk Management Plan
RN	Registered Nurse
RORA	Regional Office Request for Assistance
SE	Supported Employment
SFOC	Secondary Freedom of Choice
SLP	Speech-Language Pathologist
SSE	Socialization and Sexuality Education
SARL	Statewide Aspiration Risk List
TPA	Third Party Assessor
TSS	Teaching and Support Strategies
WCF	Waiver Change Form
WDSI	Written Direct Support Instructions
WIOA	Workforce Innovation and Opportunity ACT

### **APPENDIX 3**

#### MEDICALLY FRAGILE WAIVER

ADLs	ACTIVITIES OF DAILY LIVING
APS	ADULT PROTECTIVE SERVICES
AT	ASSISTIVE TECHNOLOGY
BHSD	BEHAVIOR HEALTH SERVICE DIVISION
BSC	BEHAVIOR SUPPORT CONSULTATION
CC	CARE COODINATOR
CDA	CAPPED DOLLAR AMOUNT
CIA/FCR	COMPREHENSIVE INDIVIDUALIZED ASSESSMENT-FAMILY CENTERED REVIEW
CIU	CLIENT INFORMATION UPDATE
CM	CASE MANAGER
CMS	CENTER FOR MEDICARE/MEDICAIDE SERVICES
CMSA	CASE MANAGEMENT SOCIETY OF AMERICA
CNA	COMPREHENSIVE NEEDS ASSESSMENT
CNP	CERTIFIED NURSE PRACTICITONERA
COE	CATEGORY OF ELIGIBILITY
CPS	CHILD PROTECTIVE SERVICES
CQIP	CONTINUOUS QUALITY IMPROVEMENT PLAN
DD	DEVELOPMENTAL DISABILITIES
DDPC	DEVELOPMENTAL DISABILITIES PLANNING COUNCIL
DDSD	DEVELOPMENTAL DISABILITY SERVICE DIVISION
DHI	DIVISION OF HEALTH IMPROVEMENT-
DOH	DEPARTMENT OF HEALTH
DSP	DIRECT SUPPORT PERSONEL
DVR	DIVISION OF VOCATIONAL REHABILITATION
EMOD	ENVIRONMENTAL MODIFICATIONS
EMSP	ENVIRONMENTAL MODIFICATIONS SERVICE PROVIDER
EPSDT	EARLY PERODIC SCREENING DIAGNOSIS AND TREATMENT
FIT	FAMILY INFANT TODDLER
H & P	HISTORY AND PHYSICAL
HCBS	HOME AND COMMUNITY BASED SERVICES
HED	HEALTH EDUCATION DEPARTMENT
HH	HOME HEALTH AGENCY
HHA	HOME HEALTH AIDE
HIPAA	HEALTH INSURANCE PORTBILITY AND ACCOUNTABILITY ACT
HSD	HUMAN SERVICE DEPARTMENT
IADL	INSTRUMENTAL ACTIVITIES OF DAILY LIVING
ICC	FAMILY INFANT TODDLER INTERAGNECY COORDINATING COUNCIL
ICF	INTERMEDIATE CARE FACILITY
IDDSI	INTERNATIONAL DYSPHAGIA DIET STANDARDISATION INITIATIVE
IDEA	INDIVIDUALS WITH DISABILITIES EDUCATION ACT
IDT	INTERDISCIPLINARY TEAM
IEP	INDIVIDUAL EDUCATIONAL PLAN

IID	INDIVIDUALS WITH INTELLECTUAL DISABILITIES
ISD	INCOME SUPPORTS DIVISION
ISP	INDIVIDUAL SERVICE PLAN
LISW	LICENSED INDEPENDENT SOCIAL WORKER
LMFT	LICENSED MARRIAGE AND FAMILY
LMHC	LICENSED HEALTH COUNSLER
LN	LICENSED NUTRITIONIST
LOC	LEVEL OF CARE
LPCC	LICENSED CLINICAL COUNSLER
LPN	LICENSED PRACTICAL NURSE
LRD	LICENSED REGISTERED DIETIANA
LTCAA	LONG TERM CARE ASSESSMENT ABSTRACT
MAD	MEDICAL ASSISTANCE DIVISION
MAP	MEDICAL ASSISTANCE PROGRAM
MCO	MANAGED CARE ORGANIZATION
MFW	MEDICALLY FRAGILE WAVIER
OT	OCCUPATIONAL THERAPY/THERAPIST-
PCP	PRIMARY CARE PRACTITIONER
PDN	PRIVATE DUTY NURSE
PFOC	PRIMARY FREEDOM OF CHOICE
PT	PHYSICAL THERAPY/THERAPIST-
RN	REGISTERED NURSE-
SFOC	SECONDARY FREEDOM OF CHOICE
SLP	SPEECH LANGUAGE PATHOLOGIST
SME	SPECIALIZED MEDICAL EQUIPMENT
TPA	THIRD PARTY ASSESSOR
UDR	UNDUPLICATED RECIPIENT