

## **COMPLAINTS AGAINST DOULAS**

### **INFORMATION:**

The New Mexico Department of Health honors and appreciates your interest in safeguarding the health and welfare of New Mexicans and the information you send us. When we receive your complaint, we will consider it carefully. We may contact you for more information. We will investigate the situation to determine whether the Rules under which the doula practices have been broken. Disciplinary action may be taken against the doula if the Rules have been broken. Based on the results of the investigation, we also may improve the Rules or other systems to assure safety. All investigations are confidential unless and until such time as discipline is applied to the doula's certification. You will not be informed of the progress nor specifically contacted regarding any disciplinary action taken.

If you have any questions, please contact the Maternal Health Program Manager at (505) 669-1884.

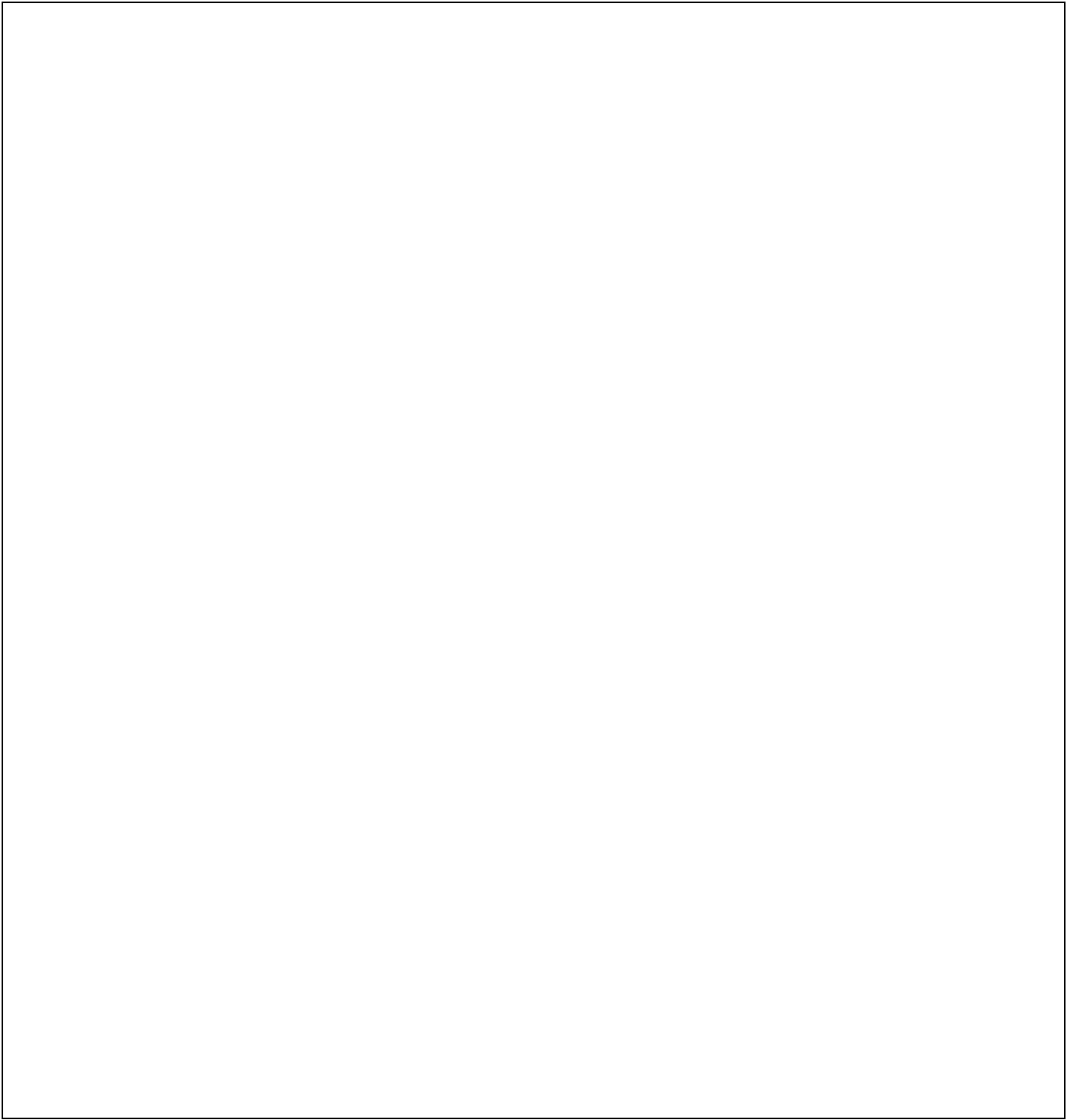
### **INSTRUCTIONS:**

1. The next page is the Complaint Form. You may type your responses or fill it out legibly by hand.
2. Complete the identifying information on the form.
3. State your complaint, including as much specific detail such as dates, times, places and people present as you can.
4. **Make sure to sign and date the form at the end. NM DOH can not investigate the complaint without your signature and the date it was submitted.**
5. If you have access to any records, reports, letters, etc., that contain information about the situation, please include copies with the complaint.
6. Mail the completed form and any supporting documents to:

**Maternal Health Program Manager  
New Mexico Department of Health  
2040 South Pacheco St.  
Santa Fe, NM 87505**

7. Or Email the completed form and supporting documents to the Maternal Health Program Manager at [Tashi.Gyalkhar@doh.nm.gov](mailto:Tashi.Gyalkhar@doh.nm.gov)





Signature: \_\_\_\_\_

Date: \_\_\_\_\_