

Division of Health Improvement
Director's Release

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Implementation of DHI Abuse Neglect and Exploitation Training:

To: Home and Community Based Waiver Providers, Agency Chief Executive Officers, and DHI Certified Trainers of 'Recognizing and Reporting Abuse, Neglect and Exploitation'

Re: Full Implementation of the new Division of Health Improvement (DHI) *Recognizing and Reporting Abuse, Neglect and Exploitation* training (DHI-ANE)

In April 2016 DHI rolled out the new 'Recognizing and Reporting Abuse, Neglect and Exploitation' Training Curriculum. The new curriculum was developed and piloted during SFY16. It was developed with input from the foremost experts in the field of abuse prevention. The new curriculum utilizes contemporary adult learning theories and methods. It has a strong focus on recognizing and reporting ANE.

In SFY15 New Mexico Administrative Code (NMAC) 7.1.14 *Abuse, Neglect, Exploitation and Death Reporting, Training and Related Requirements for Community Providers* went into effect. At that time, the Abuse rate in New Mexico was 11.9%. In SFY16, the abuse rate declined to 10.2% for a 1.7% improvement. DHI believes that as the new ANE curriculum continues to be implemented, it will have a significant impact on further reducing the abuse rate across New Mexico.

The benefits of this new training include: Greater understanding of the impacts of abuse, why it's important, and how to prevent it; how to identify and recognize abuse; how and when to report; and what your responsibility is for reporting. Greater knowledge and understanding of Abuse has shown to reduce the overall abuse rate. Reducing the Abuse rate in turn affects the quality of life for individuals with Intellectual/Developmental Disabilities (I/DD) and improves their health and wellbeing.

Reducing Abuse can have direct and indirect impact on reducing costs, to the state and for providers caring for people with I/DD including: Reducing the need for emergency room visits, medications and related medical treatment; saving staff time and agency resources; reducing liability and improving risk management.

Since April 2016, DHI has certified over 100 trainers statewide to teach the new curriculum. During this time over 500 staff and stakeholders have been trained on the new curriculum.

Beginning January 1st 2017, DHI is requesting that provider agencies begin full implementation of the new training curriculum. All new staff hired on or after January 1st, 2017 should receive the new DHI-ANE training. Currently employed staff should complete the new DHI-ANE training on or before the expiration or anniversary of their current annual ANE training.

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DHI expects certified trainers to teach to the fidelity of the course. DHI realizes the significant investment involved in providing this level of training to staff. Having conducted a significant number of trainings to date, DHI is recommending that the course be trained as a full day class allowing for six (6) contact hours of training to thoroughly cover the material. (DHI would like to thank those provider agencies who are already implementing the new ANE training as a full day training course.)

DHI realizes the constraints many providers have with scheduling the addition of a full day training. Certified ANE trainers may split the course into two days of trainings if needed to accommodate scheduling, however the entire course material must be presented.

Agency trainers interested in becoming certified to train the new DHI-ANE course may sign-up and register for the two-day Train-the-Trainer course at www.trainnewmexico.com. Additional Train-the-Trainer courses have been added for November and December.

For those staff who have complete the new DHI-ANE training, DHI is currently developing an on-line annual refresher training. The annual refresher course will be available in early 2017 on the DHI website: <https://nmhealth.org/about/dhi/>.

For questions or technical assistance regarding the training please send inquires to ANE.Training@state.nm.us

Finally, thank you for all the good work done to keep individuals safe and to improve their health and well-being.



Joseph T. Foxhood
DHI Director