

DDSD - DDW Numbered Memo 2022-06

Date: March 1, 2022

To: All DD Waiver Participants, Guardians, Provider Agencies, and Interested Parties

From: Jason Cornwell, Director  
Developmental Disabilities Supports Division

**Subject: Individual Service Plan (ISP) Addendum to Telehealth/Technology**

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An Individual Service Plan (ISP) Addendum to Telehealth/Technology has been created in response to questions asked during the DD Waiver Application by the Centers for Medicare and Medicaid Services (CMS).

In the current DD Waiver ISP there is not an area indicating the use of telehealth or acknowledgement as to whether an individual and/or guardian is in agreement to the use of telehealth/technology as a service delivery model. This document is to be used in conjunction with the current ISP and is for the individual and/or guardian to determine whether they would like for telehealth to be utilized for certain services as described in the DD Waiver Standards. The document includes instructions as well as guidance and will be led by the Case Managers at the individuals Interdisciplinary Team Meeting (IDT Meeting). Provider agencies are to discuss Telehealth in relation to the services they provide, with the Individual and/or Guardian prior to the Annual ISP Meeting.

**Effective April 1, 2022, the attached addendum must be discussed during the annual ISP Meeting and completed for all ISP's on or after July 1, 2022. The ISP Addendum to Telehealth/Technology can be found at [Case Management \(nmhealth.org\)](https://www.nmhealth.org) under Individual Service Plan.**

For any questions or concerns please contact Marie Velasco, DD Waiver Program Manager at [marie.velasco@state.nm.us](mailto:marie.velasco@state.nm.us) or 505-660-0766.