



MICHELLE LUJAN GRISHAM
Governor

DAVID R. SCRASE, M.D.
Acting Cabinet Secretary

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Dear Licensees,

In 2021, the New Mexico Department of Health Medical Cannabis Program introduced an online Patient Portal. The Online Patient Portal provides enrolled patients with 24-hour access to check their available units and application status. In addition, when working with an authorized medical provider, they can complete and submit applications electronically.

The program is expanding the Patient Portal to include the use of electronic cards. Patients can access and use their electronic card from their mobile phone/device. This card format is also acceptable for medical cannabis purchases.

Additional changes to cards and the online patient portal will be coming soon as the program continues to move toward a fully online enrollment system. Please check the MCP website at the new URL mcp.doh.nm.gov for additional updates.

Licensees Accepting Electronic Cards

The electronic card **does not** affect the requirements for medical cannabis sales. To complete the sale of medical cannabis the process continues to be:

1. Request and verify an active patient enrollment card (**physical or electronic**).
2. Verify with a valid New Mexico ID or Driver's License to ensure the name and date of birth are the same as the patient enrollment card.
3. Validate the sale through BioTrack THC traceability system.

Patients Accessing Electronic Cards

With the electronic card, patients do not need to wait for a physical card to arrive in the mail when enrolling or if they lose their card. A patient must be registered in the Patient Portal to access their electronic card. Instructions and information for online patient portal enrollment and how to access their electronic card can be found on the website: <https://mcp-patient-tracking.nmhealth.org/>

Please feel free to provide this information to qualified patients.

Thank you,

A handwritten signature in blue ink, appearing to read "Dominick V. Zurlo".

Dominick V. Zurlo, Ph.D., Director
New Mexico Department of Health
Medical Cannabis Program Division
Email: Medical.Cannabis@doh.nm.gov
New Program Website URL: mcp.doh.nm.gov
Patient Portal URL: <https://mcp-patient-tracking.nmhealth.org/>

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