



Medical Cannabis Cards, Know Before You Pay

A quick guide to understanding the fees you may pay when enrolling in the program.



Fees to Expect

- New Mexico Department of Health **does not charge any fees to enroll** in the program.
- You may have to pay a co-pay or visit fee to your primary care provider, or fees when visiting another health care provider, like one found through a dispensary.
- These fees may be different depending on whether you are:
 - A first time or new patient
 - A renewing or an existing patient
- Fees vary from one provider to another. **Ask about fees before you make the appointment.**



Fees You May Avoid

- If you think you may need a caregiver to help you get your medical cannabis, ask about it at your first visit. **You may be charged an additional fee if you add a caregiver after your card is issued.**
- Complete your application within **90 days** to avoid extra provider fees.



Unnecessary Fees

- Your card is digital and can be **saved to your smartphone.**
- You do not need to pay anyone to print or laminate your card.
- Use your own email and **never share your password** with anyone.
- All New Mexico resident patient and caregiver cards are **valid for two years.**
- You should not be charged extra for a two-year card.



Helpful Tips

- Remember: New Mexico Department of Health **does not charge any fees to enroll in the program.**
- Before going to see another health care provider, check with your primary care provider to see if they will certify you for the Medical Cannabis Program.
- Look out for follow-up emails from **no-reply@biotrackthc.org**. Please add this email address to your safe sender list.

Questions? Call **505-827-2321**
8am-12pm & 1pm-4:30pm (MT) • Monday-Friday



Medical Cannabis Program
Medical.Cannabis@doh.nm.gov
(505) 827-2321

Medical Cannabis Program
Website: mcp.doh.nm.gov

