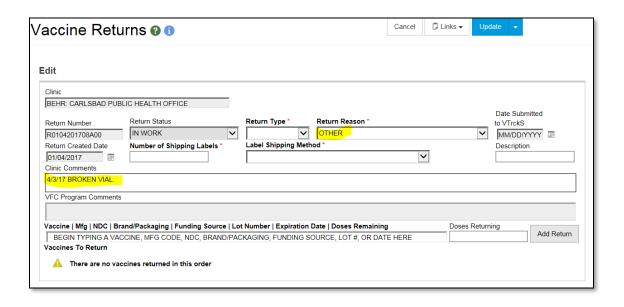


Returning EXPIRED, SPOILED/NON-VIABLE or WASTED VFC Vaccine Instructions



Enter your facility's Vaccine Returns in NMSIIS. The VFC Program will approve or deny your vaccine return request. Include the Vaccine Return Details sheet in your box to McKesson.

- 1. Vaccine returns are conditional. Only return vaccines that are:
 - a. Expired
 - b. **Spoiled/non-viable** as the result of a temperature excursion
- 2. There are no additional steps for returning expired vaccine, other than entering the return request in NMSIIS.
- 3. For **spoiled/non-viable** vaccine, entering your return in NMSIIS should follow the submission of a VFC Troubleshooting Record (https://nmhealth.org/publication/view/form/523/)
- 4. You cannot return wasted vaccines to McKesson. Wasted vaccines should be entered in NMSIIS as a return with the Return Reason as "Other" and the date and reason in the "Clinic Comments".
 Discard (DO NOT RETURN) wasted vaccine, but account for the following:
 - a. Broken vial(s)/syringe(s)
 - b. Open vial but not all doses administered
 - c. Vaccine drawn into syringe and not administered



Make sure the person listed to receive the return shipping label is a verified vaccine coordinator so McKesson will email the recipient the return shipping label.

If you have any questions please contact your Regional Coordinator.