

2. Is there a cost in acquiring this new feature?
3. Will our system require an upgrade or system configurations to allow us to make these inquiries?
4. Will staff need to be re-trained by the vendor of our Electronic Health Record system?

6. Does Data Exchange Automatically deduct from my inventory?

No, data exchange does not automatically deduct from your inventory. In order to properly maintain your inventory totals, you will need to perform a reconciliation at least monthly. If you are VFC provider and need additional assistance with your reconciliation, please contact your assigned VFC regional coordinator.

Note: Our Vendor is working on automating the deduct from inventory feature when a message comes in the form of data exchange. The NMSIIS Data Exchange Coordinator will notify all participating vendors when this is available.

7. What happens if my location is changing their Electronic Health Record (EHR) system?

Contact the NMSIIS help-desk immediately (Toll Free 1-833-882-6454 or Local (505) 827-2356) and provide details regarding your system change. The NMSIIS Data Exchange Coordinator will contact you and your new vendor to go over the steps for transitioning to a new Electronic Health Record system.

Provide the following information when you call the NMSIIS help-desk:

- i. Provide the name and contact information of your new vendor
- ii. Provide the name and facility ID of your location
- iii. Provide the date of when the transition will occur.

Note: If you fail to notify us that you will be switching vendors, then you will lose your existing data exchange connection with your old vendor. Please give NMSIIS ample time to coordinate with your new vendor to ensure a smooth and seamless transition.