ACQ Policy and Quality Subcommittee 2-6-17 9am-12pm Attendees: Chris Futey, Kathleen Cates, Kathy Baker

- Christina Hill update
 - Provided research on considering training only. CPR certification has been a requirement in our waiver. We are required to show how we assure health and safety. There are a number of Health evaluative components related to this. It is something that serves as a planning tool. The CPR requirement was discussed at the bureau chiefs meeting. Certification has been in the written into the DDW standards. Proposal is to switch the requirement of "certified" with "trained" as language in standards. This is not just an FLP issue. Jim Copeland also addressed this issue around Supported Living with 3rd shift example. We have lots of people that are certified to do CPR, when in the situation will not be able to perform. Per Kathleen Cates, EMS staff don't necessarily want you to perform CPR? Policy and Quality attendees feel that DDSD needs to provide some direction at this point since there are still issues around staff not being able to perform CPR effectively. There is not a requirement in Mi Via for first aid/CPR. Melanie B indicated that the focus is to be trained and certified to be able perform to the best of their abilities. Per Jim Copeland, there is a small group that may not be able to perform the requirements of the training. Sesai certificate of participation. Christina-exception process??
 - According to Christina Hill there are currently 15-18 individuals interested in coming to the SIS group run the Policy and Quality subcommittee.
- Quality Improvement Plan Template Update
 - Reviewed the quality improvement template. Chloe incorporated last quarter's feedback from Policy & Quality into the template. The template went to DDSD Bureau Chiefs. Feedback received from bureau chiefs was incorporated. Scott Good sent in different CQI templates for consideration. Kathleen Cates indicated DDW standards require customer satisfaction survey to be sent out every year. No standard form for this survey. FIT uses as standard survey. State sends it out and releases it on 38 indicators. It is all usable data.
- Scorecard Update
 - Provider Data Summary reviewed.
- Transportation Guidelines Update
- Complete. Sent to providers. GER data update
 - > Reviewed GER report. We do not have a process for review at this time.