

Developmental Disabilities Waiver July 2021

New Mexico's 1915(c) Comprehensive Developmental Disabilities Waiver
NM Department of Health (DOH), Developmental Disabilities Supports Division (DDSD)
NM Human Services Department (HSD)
Medical Assistance Division (MAD)

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Objectives

- Review application timelines & public input process
- How we got to the recommendations
- Review proposed changes
- Provide feedback on recommendations

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Waiver Administration- How it Works

Administrative Agency



Medical Assistance Division

Human Services Department (HSD)

Operational Agency



Developmental Disabilities Supports Division (DDSD)

Department of Health (DOH)

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DDSD Mission



To effectively administer a system of **person-centered** community supports and services that promotes positive outcomes for all stakeholders with a primary focus on assisting individuals with developmental disabilities and their families to exercise their right to make choices, grow, and contribute to their community.

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CMS Final Rule-Promoting rights and responsibilities for people receiving waiver services

1. Person-centeredness
2. Inclusion
3. Access
4. Integration
5. Informed choice
6. Satisfaction with services
7. Achieving desired outcomes





DD Waiver Renewal Timeline 2019 - 2021

- **August/September 2020:** Statewide Town Halls present draft waiver renewal recommendations
- **October 2020:** Tribal Notification
- **November 2020:** Public Comment
- **December 2020:** Public Hearings and Public Comment Ends
- **January 2021:** Review and respond to public comments. Waiver amendment finalized based on public comment
- **February 2021:** Submit Waiver 0223 Renewal to CMS.
- **July 2021-** DD Waiver Renewal approved and changes begin.

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DD Waiver Renewal: Input was gathered from

Using information learned from:

- Research of other states
- Know Your Rights and Responsibilities Campaign
- Survey of people and families on the wait list and younger demographic on the waitlist
- Gathering input from stakeholder groups
- People First Listening Sessions
- Advisory Council on Quality-DDW Renewal Steering Committee
- Focus Groups on topical areas
- Advocacy Partners meetings

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Hear Our Voices- Listening Sessions

- Decisions are sometimes made without the participant's awareness or understanding
- Many participants do not see or understand their plans
- Figure out what is possible vs. why things cannot happen
- Finding and having friends is really important
- Many people want time alone (in their home, etc.)
- Staff can be really important in people's lives

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Current DDW Waiver Program

Renewals occur every 5 years since 1984. Continuing with long standing program elements:

- Opportunity for Fair Hearing
- Participant Safeguards like requirements for Abuse, Neglect and Exploitation reporting and provider surveys by Quality Management Bureau
- Quality Improvement Strategy -State reports to CMS on Performance Measures
- Provider Enrollment
- Service definitions and rate determination to meet CMS requirements

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DD Waiver Steering Committee

- Purpose- to help the state improve the DD Waiver system by hearing all voices and bringing all viewpoints to the table
- Membership is 25 people
- 50% are provider agencies, 50 % are self advocates, advocate agencies, family members and guardians
- Monthly meetings conducted with recommendations made from Focus group

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Considerations Made: Unable to Fulfill WHY was DDSD unable to Fulfill?

- Family Living-Nursing: Should nursing be required in the Family Living Model?
- Person Centered Planning and Individual Service Plan (ISP): Consider ISP Quality Assurance (QA) audit by the Outside Review Committee.
- Provider Accreditation: Ensuring all providers are nationally accredited
- DSP Certification: Identify a certification process for DSP's
- Aide code: Aide across all settings (work, community, & home)
- Outside Review Activities: Removal of the OR.

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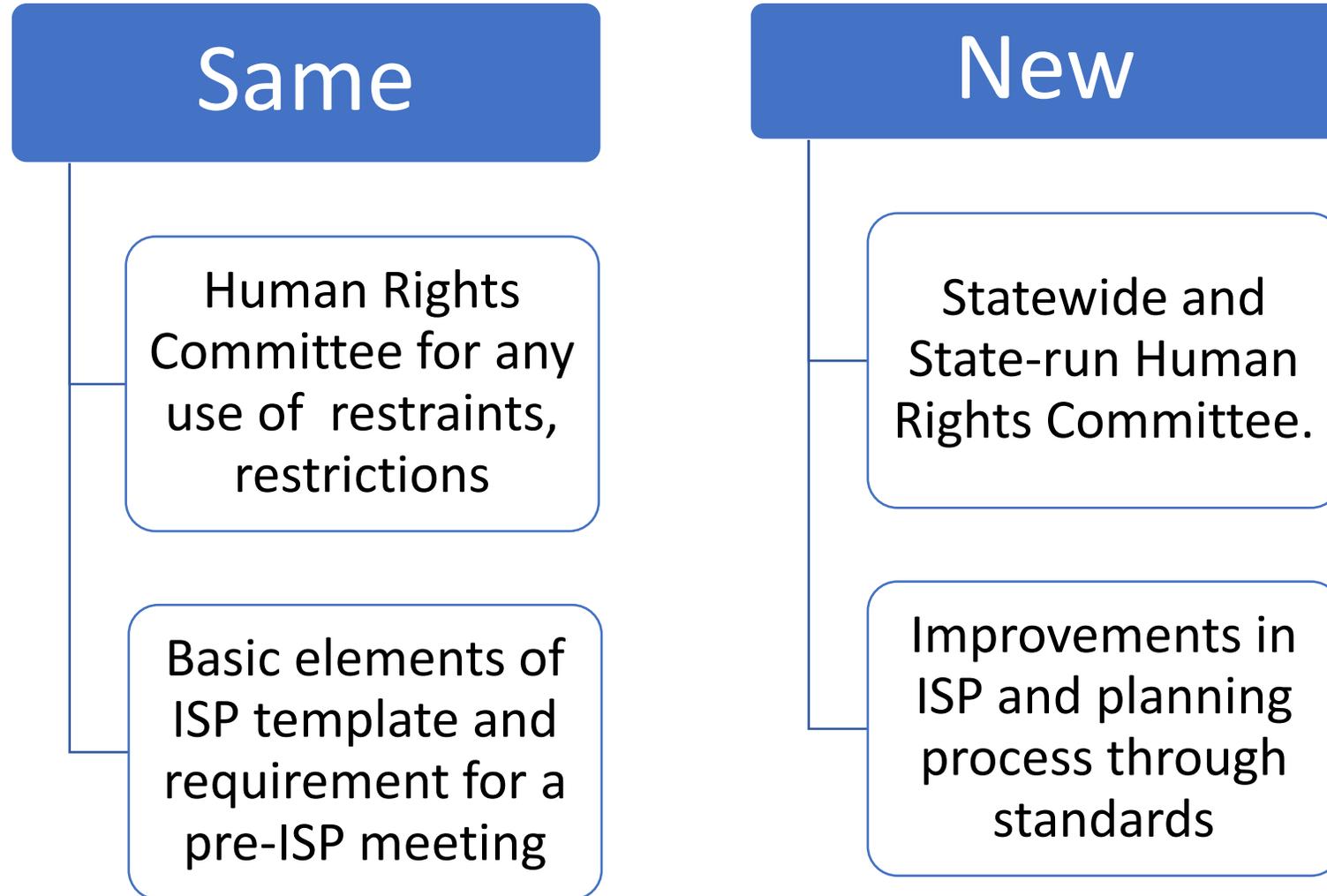


Making Changes Work



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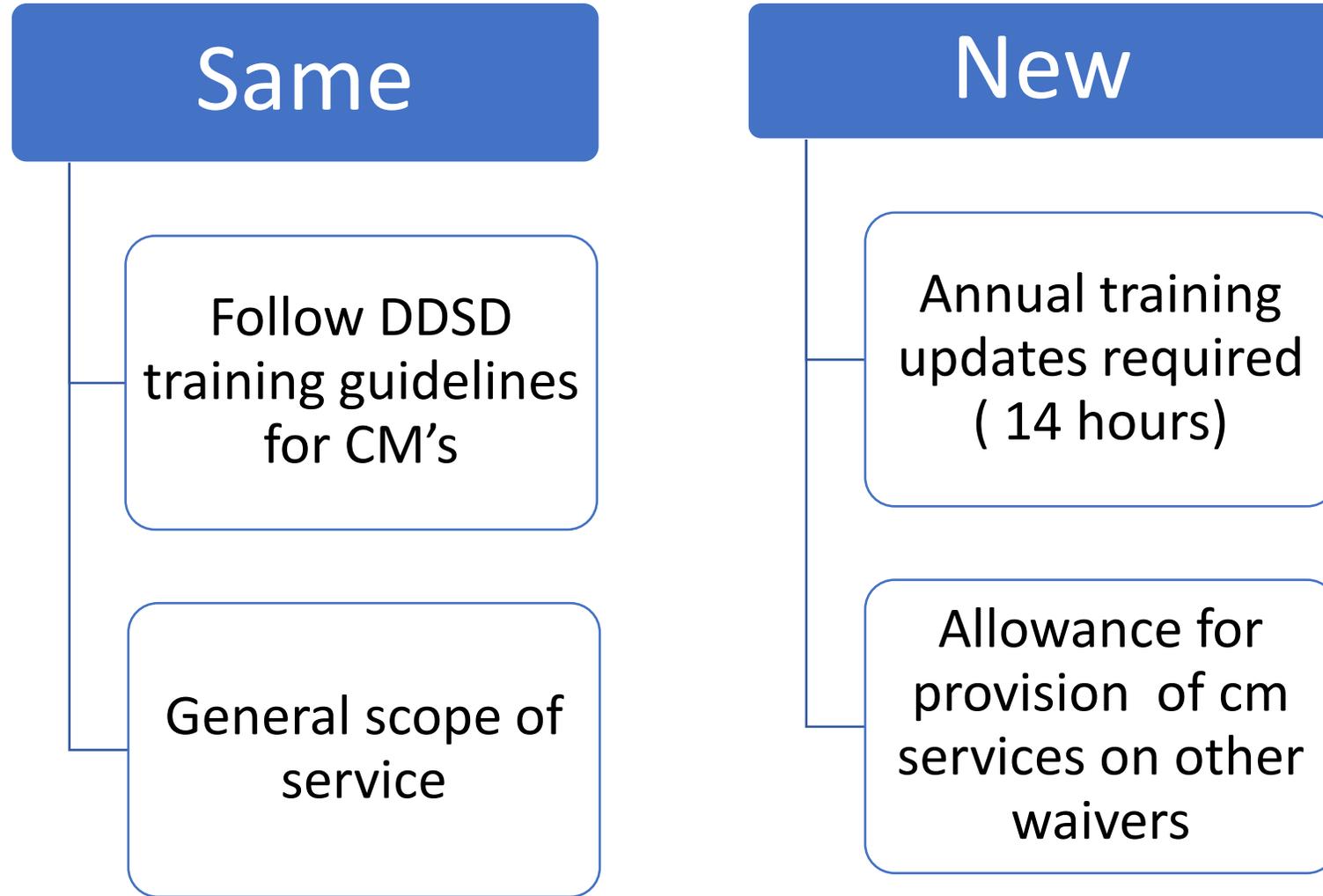
Person Centered Planning and Human Rights



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Person Centered Planning and Case Management



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Big Topics- Updates

Same

Not using a single standardized assessment. Clinical Criteria Process for approving services.

Outside Review to determine clinical justification of services

Children's category of services

New

Move children from ARA to Outside Review process for efficiency and consistency

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Customized Community Supports

Same

CCS- I

CCS- Group (Cat 1 and cat 2)

CCS Small Group

CCS-Aide

New

Discharge CCS – IIBS

Flexibility with in-home needs during day in Service Standards

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Community Integrated Employment

Same

CIE-Individual and Group

CIE –Self Employment

CIE Intensive

Job Aide

New

Break out monthly unit of billing to Job Development, Job Coaching, Long-Term Job Maintenance

Increase training requirements for job developers and job coaches

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Living Care Arrangement (LCA)

Same

Supported Living

Family Living Substitute care hours will remain the same

Customized In-Home Supports

Intensive Medical Living Supports

New

Targeted Rate Study results pending

Considerations for increased in home flexibility through service standards

Substitute care will be unbundled from Family Living Daily Rate.

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Nursing

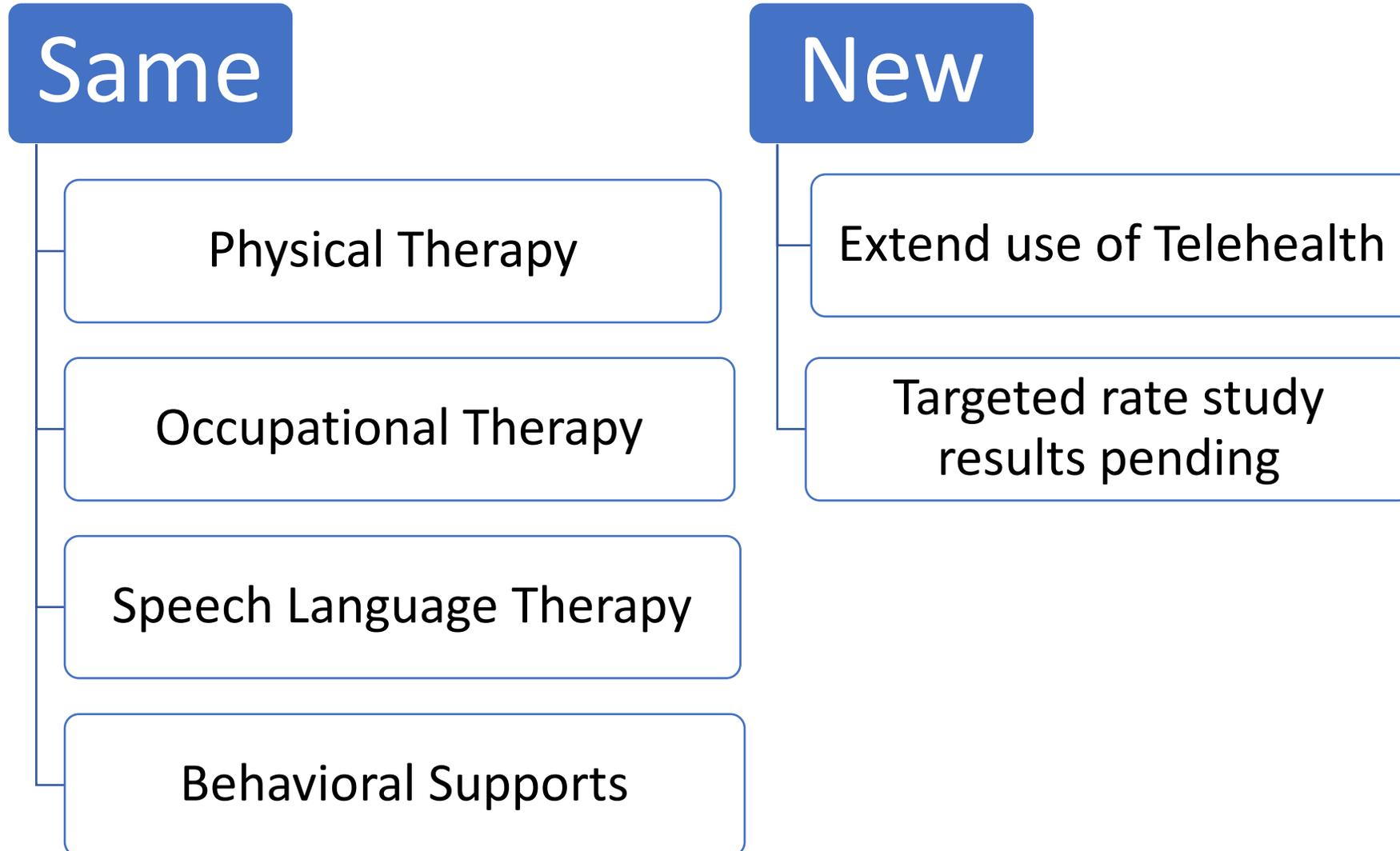
Same

Nursing
Services

New

Telehealth
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Therapies And Behavior Support Consultation



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Other Services

Same

Non-Medical Transportation

Supplemental Dental

Personal Support
Technology

Environmental Modification

Independent Living
Transition

Crisis Supports

Socialization and Sexuality
Education

Respite

New

Non-Medical Transportation Service limits
will be raised

Assistive Technology limits will be raised

Supplemental Dental: Working with HSD
for possible expansion of services under
State General Plan

Personal Support Technology new name:
Remote Personal Support Technology.

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Other

Same

Rates for some services will remain the same

Service providers have core training requirements

New

Targeted rate study

Electronic Visit Verification

New trainings modules and more on online options

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What's Next: Questions or Comments

- Targeted questions during this webinar
- Send your written questions or comments to the DDSD mailbox
- Contact Marie Velasco and Christina Hill

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Contacts

- Christina Hill, DDSD Community Programs Bureau, Deputy Bureau Chief at 505-476-8836 Christina.hill@state.nm.us
- Marie Velasco, DDSD Community Program Bureau, DDW Program Manager at (505) 476-8970 marie.Velasco@state.nm.us
- Email Comments to: dd.waiver@state.nm.us

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Resources

- DDS D Website DD Waiver Steering Committee Page:
- Rate Study: [https://nmhealth.org/publication/view/report/5025/Cost Containment](https://nmhealth.org/publication/view/report/5025/Cost%20Containment)
- Director's memo regarding Rate Study Increase:

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Thank You!



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