

Policy and Quality Committee Meeting Summary

August 9, 2023

10am-12pm

Attendees: Deanna DeHerrera, Selina Leyba, Kate Nash, Marie Velasco, Shawnee Collins, Frank Gaona, Nicole Hernandez, Chinda Lucowski, Renee Valerio, Siri GuruNam Khalsa, Elaine Hill

Agenda items:

1. **Statewide Dental Waitlists**

- a. Discussion related to delays in dentist availability.
 - An attendee stated that some dentists have indicated that it is difficult to be reimbursed by Medicaid.
 - An attendee stated that some dentists cannot provide the appropriate level of support to people served on the waivers that need dental services.
 - An attendee stated that some dentists cannot provide the sedation needed.
- b. How have stakeholders been able to obtain dental care when there is a shortage?
 - Attendee indicated that they have made multiple calls to dentists to get an appointment.
- c. Are there resources that could be shared?
 - One attendee shared a valuable resource in the Southwest region.
 - Reach out to Mi Via contacts to see who Mi Via recipients are using.
- d. Are there ideas that would allow stakeholders to share available resources for dental care?
 - Have case managers communicate with care coordinators.
 - Create an outward facing shared survey that allows stakeholders to share dentist resources.