



In This Issue

New Mi Via Conduent Contract Manager

Attestation Letter

DDSD Know Your Rights Campaign

Reminder About Budget Authority

Mi Via Waiver Advisory Committee Meeting

Have You Moved?

Dates to Remember in August

Mi Via Circle of Support

New Mi Via Conduent Contract Manager

HSD is happy to announce the new Mi Via Conduent Contract Manager, Katie Hettinger. Ms. Hettinger comes to HSD from the Department of Health where she was most recently a Behavioral Healthcare Surveyor and prior to that was a Vocational Recreational Therapist. She holds a Bachelor's degree in Psychology from New Mexico Highlands University. HSD is happy to add her to the Mi Via team!

Attestation Letter

Medical Assistance Division (MAD) and the Developmental Disabilities Supports Division (DDSD) are working to ensure that Mi Via is in full compliance with the Centers for Medicare & Medicaid Services (CMS) Final Rule by March 17, 2019. To ensure compliance with the CMS Final Rule all Mi Via employees and vendors will be required to complete the Self-Directed Provider Attestation Form beginning **August 1, 2017**. This form will be included in all new employee and vendor packets and the completed form **must** be submitted to Conduent.

The main purpose of the CMS Final Rule is to ensure participants continue to exercise their right to be part of the community where they live and work. This Rule says Mi Via Participants can choose where they live, who they live with, how they live, who helps them, how they spend their days, and who they spend their days with.

DDSD Know Your Rights Campaign

Mi Via Participants should have received information from their Consultants regarding the Know Your Rights Campaign and the Centers for Medicare & Medicaid (CMS) Final Rule. Information about this Campaign is posted on the Mi Via website at www.mivianm.org. The main purpose of this new rule is to make sure Participants continue to exercise their right to be part of the community where they live and work. This Rule says Mi Via Participants can choose where they live, who they live with, how they live, who helps them, how they spend their days, and who they spend their days with.

The Developmental Disabilities Supports Division (DDSD) will be working with Participants and vendors to assure Mi Via is in full compliance with this Rule by March 17, 2022. As DDSD works towards compliance, Participants will not lose services they are receiving now, but they may be offered a change in setting. **The UNM/Center for Development and Disabilities will be contacting some Participants to talk about their services as part of this process.**

Mi Via

Contact Information:

Phone: 1-866-916-0310

8:00 am to 5:00 pm Mon. - Fri.

Toll-free Fax: 1-866-302-6787

E-mail: mi.via@conduent.com

Web: <http://www.MiViaNM.org>

Physical Address:

1720-A Randolph Rd SE
Albuquerque, NM 87106

If you would like to sign up for training to use FOCo**Online** to review/approve timesheets and check your budget, call

Mi Via at
1-866-916-0310

Note:

The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Qualis Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

Reminder About Budget Authority

Once your Service and Support Plan (SSP) has been completed and you have identified the supports you would like to have through the Mi Via program, you and your consultant will work together to develop the SSP/budget request. Your consultant will assist you with the budget development and to review the program requirements. You or your Authorized Representative will determine the rate of pay and how your budget is distributed for spending, not your vendors and/or employees. You have the right to determine the amount of pay for services within the Mi Via program's limits you can find this information in the Mi Via Standards in Appendix C. <http://archive.mivianm.org/documents/MiVia-AppxC-RangeRatesCodes.pdf?update=20161205>

For more information about Budget Authority you can access this on the Mi Via website at the following link <http://archive.mivianm.org/documents/MiViaServiceStandards.pdf>

Mi Via Waiver Advisory Committee Meeting

The next Mi Via Advisory Committee Meeting will be held on Thursday, October 26, 2017, **11am-4pm** in Albuquerque, New Mexico at the Department of Health DOH/DDSD offices: 5301 Central Ave NE, Albuquerque NM 87108, 17th floor conference room. If you would like to call in for the meeting please call 1-515-739-1034 pass code 742089#.

Have You Moved?

The Mi Via Program issues many important mailings throughout the year including documents related to your Level of Care and Recertification. If you have moved, or need to update your physical or mailing address, you must do so with the Income Support Division (ISD). You may select one of the options below to update your address. **Effective immediately Conduent will no longer accept address updates.**

1. YESNM Portal: <https://www.yes.state.nm.us>
 - If you have a username and password for YesNM simply sign into your account.
 - If you have not yet set up an account you may create a username and password by selecting "Create an Account".
 - ◊ Once you have logged in select "Check my Benefits" to update your address information
2. Go in person to your local ISD office
3. Fax the following information to CASA at 855-804-8960
 - Case Number
 - Participant/Medicaid Recipient's Full Complete Name
 - New Address

Dates to Remember in August

August 2017

Sun	Mon	Tue	Wed	Thu	Fri	Sat
July 30	July 31	1	2	3	4 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	5 <i>Deadline to submit timesheets, Mileage & PRFs for 8/18/17 payment; new pay period begins</i>
6	7	8	9	10	11 <i>Vendor Checks Received or Deposited</i>	12 <i>Deadline to submit PRFs for 8/25/17 payment</i>
13	14	15	16	17	18 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	19 <i>Deadline to submit timesheets, Mileage & PRFs for 9/1/17 payment; new pay period begins</i>
20	21	22	23	24	25 <i>Vendor Checks Received or Deposited</i>	26 <i>Deadline to submit PRFs for 9/8/17 payment</i>
27	28	29	30	31	September 1 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	September 2 <i>Deadline to submit timesheets, Mileage & PRFs for 9/15/17 payment; new pay period begins</i>

Mi Via Circle of Support

Agency Name	Contact Name	Phone	E-mail	Region(s)
AAA Participant Direction	Dave Murley	505-450-5974	aaapd4@gmail.com	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Fallon Vincell	575-621-3645	fvincell@cnragusa.com	Metro, SE and SW
Consumer Direct Personal Care (CDPC)	Sandra Woodward Jacob Patterson	1-866-786-4999	sandraw@consumerdirectcare.com jacobp@consumerdirectcare.com	All of New Mexico
Los Amigos, LLC	Sergio Garcia	505-204-6035	Sergio@losamigosbs.com	All of New Mexico
Me Town	Kimberly Riebsomer	505-310-9069	riebsomer@gmail.com	NE
Self-Directed Choices	Jennifer Roth	505-508-1663	JenniferR@sdchoices.com	All of New Mexico
UNM Center for Development and Disability (CDD)	Tanya Baker-McCue	505-272-5641	Tbaker-mccue@salud.unm.edu	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 or 1-888-588-9152	Charles@visionsnm.com	All of New Mexico
Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277 Manages the FMA/Conduent (formerly Xerox) contract and the TPA/Qualis contract				
Kresta Opperman	Mi Via & Medically Fragile Unit Staff Manager Functions: Mi Via & Medically Fragile Waiver oversight, Conduent, Qualis, and Eligibility Issues	505-827-7776	Kresta.Opperman@state.nm.us	
Oralia Flores	Mi Via Participant Issues Resolution & Eligibility Functions: Participant Eligibility Qualis, HSD/ISD Issues and Technical Assistance	505-827-7761	Oralia.Flores@state.nm.us	
Katie Hettinger	Mi Via Unit Contract Manager Functions: Mi Via Waiver oversight, Conduent issues	505-476-7254	Katie.Hettinger2@state.nm.us	
Department of Health / Developmental Disabilities Supports Division 5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548 Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations Oversees consultant agency contracts				
Iris Clevenger	Functions: Waiver Change Forms (Medically Fragile), Consultant Agency Change Forms (Medically Fragile), Allocation Issues (Medically Fragile)	505-841-2913	iris.clevenger@state.nm.us Fax: 505-841-2987	
Regina Lewis	Functions: Mi Via Waiver Program Coordination, Participant/ Consultant Issues and Technical Assistance	505-841-5519	regina.lewis@state.nm.us Fax: 505-841-6523	
Fleur Dahl	Functions: Mi Via Waiver Project Coordination, Participant/ Consultant Issues and Technical Assistance	505-841-5886	Fleur.dahl@state.nm.us Fax: 505-841-6523	
Qualis Health PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180				
Care Coordination				
Blue Cross Blue Shield	1-877-232-5518, option 3	www.bcbsnm.com/community-centennial		
Molina Healthcare	1-855-315-5677	www.molinahealthcare.com		
Presbyterian	505-923-5200	www.phs.org/centennialcare		
United Healthcare	1-877-236-0826	www.myuhc.com/communityplan		