



Advocate Rights and Responsibilities Town Hall

Goal: Learn about the waivers and the rules from the Center for Medicare and Medicaid Services that strengthen the rights of those receiving Waiver services.

How: Be part of an interactive presentation about advocate rights and responsibilities including stories of success from advocates.

Refreshments will be served.

When: Thursday November 15, 2:00 pm– 4:30 pm

Where: Roswell People First Chapter Meeting. Roswell Adult Center (RAC). 807 N. Missouri, Room 22, Roswell, NM 88201

If accommodations are needed, please contact Wendy Corry at 505-238-0047 by November 8.

When: Friday December 7, 10:30 am– 1:00 pm

Where: Thomas Branigan Memorial Library, Roadrunner Room. 200 E. Picacho Ave, Las Cruces, NM 88001

If accommodations are needed, please contact Wendy Corry at 505-238-0047 by November 30.

Mi Via Self-Directed Waiver Revised Rule

In the August newsletter the revised rule was anticipated to be published September 1, 2018. The rule is now set to publish November 1, 2018 and will be available on the HSD website: <http://www.hsd.state.nm.us/LookingForInformation/registers.aspx>.

Major Changes to the Mi Via Rule:

- Participants under the age of 18 may now receive transportation services. Transportation services for a participant under the age of 18 may not be provided by a Legally Responsible Individual (LRI).
- Employer of Record (EOR) requirements have been updated:
 - ◊ A participant may be his or her own EOR unless he or she has a plenary or limited guardianship or conservatorship over financial matters in place.
 - ◊ If EOR responsibilities are delegated, by the participant, through a Power of Attorney (POA) the delegee must be designated as the EOR. A POA may not be used to assign EOR responsibilities to another individual or circumvent the requirements of the EOR.

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New Mi Via Unit Contract Manager

The Medical Assistance Division/ Exempt Services and Program Bureau (MAD/ESPB) would like to welcome Joshua Gonzales as the new Mi Via Unit Contract Manager. Mr. Gonzales comes to HSD from the Income Support Division Work and Family Support Bureau where he was most recently the New Mexico Works contract manager. Prior to that Mr. Gonzales has worked as a business analyst in the Information Technology Division and a Family Assistance Analyst II at the Income Support Division. HSD is happy to add him to the Mi Via team!

FMA-Conduent

Contact Information:

Phone: 1-866-916-0310

8:00 am to 5:00 pm Monday,
Tuesday, Thursday, and Friday
8:00 am to 4:00 pm Wednesday

Toll-free Fax: 1-866-302-6787

E-mail: mi.via@conduent.com
(Do not email forms to Conduent)

Physical Address:

1720-A Randolph Rd SE
Albuquerque, NM 87106

Note:

The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Qualis Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

REMINDER: Online Timesheet Entry

Effective November 1, 2018 timesheets approved by the EOR after 12:00 noon on the Tuesday following the pay period will not be processed for payment until the following pay period.

When a timesheet is approved after 12:00 noon on the Tuesday following the pay period your EOR will receive an alert from FOCo**online** notifying them that the timesheet was approved after the deadline and will be processed for payment with the following pay period.

Mi Via Self-Directed Waiver Revised Rule

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- In-home living support agencies must assure appropriate staff for a 24 hour response capability to address scheduled or unpredictable needs related to health, safety, or security in order to meet the needs of the participant. In-home living support agencies are not fiscal intermediaries and cannot bill nor be paid for work that is the responsibility of the participant, EOR, or authorized signer.
- Grab bars are removed from Environmental Modifications services as these items are covered under the State Plan Services.
- Goods and services considered recreational or divisional in nature are non-covered by the Mi Via Waiver and are defined to include: tickets for movies, theatrical and musical performances, sporting events, zoos or museums.
- Criteria for approval of a rate of pay above the Mi Via Range of Rates has been added. Criteria includes additional need based on behavioral conditions, medical conditions, need for specialized supports, and geographic location.

Rate Study News

Public Consulting Group (PCG) visited New Mexico for Rate Study Kick-Off meetings in September. Here is some important information for you to know.

Consultant rates and In-Home Living Supports rates will be reviewed as part of the Rate Study.

Mi Via Rate Study Subcommittee Representatives and contact information:

- Brad Hill - Mi Via Advisory Committee, (505) 717-3586 or bhill@nmag.gov
- Tracy Perry - Mi Via In Home Living Supports vendor, (575) 446-9078 or tracy@directtherapyservices.com
- Sandra Woodward - Mi Via Consultant Association, (505) 884-3116 x3595 or SandraW@consumerdirectcare.com
- Regina Lewis - DDSD Mi Via Program Manager, (505) 841-5519 or Regina.lewis@state.nm.us

Draft Time Study Tools will be shared in the next week for feedback. Please contact your Mi Via representatives to view the drafts and provide input.

Trainings will be scheduled in November for providers/vendors on the Time Study Tools. Stay tuned for more information.

All PowerPoint Presentations, meeting minutes and other information regarding the Rate Study is posted on the Mi Via website at (<https://nmhealth.org/about/ddsd/pgsv/sdw/comm/>)

PCG Contact Information:

PCG Helpline: 1-844-225-3658

NMHCBSRateStudy@pcgus.com

Dates to Remember in November

November 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
October 28	October 29	October 30	October 31	1	2 <i>Vendor Checks Received or Deposited</i>	3 <i>Deadline to submit PRFs for 11/16/18 payment</i>
4	5	6	7	8	9 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	10 <i>Deadline to submit faxed timesheets, Mileage & PRFs for 11/23/18 payment; new pay period begins</i>
11	12 <i>State Offices Closed</i>	13	14	15	16 <i>Vendor Checks Received or Deposited</i>	17 <i>Deadline to submit PRFs for 11/30/18 payment</i> <i>Sept Spending Reports Available to EORs</i>
18	19	20	21	22	23 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	24 <i>Deadline to submit faxed timesheets, Mileage & PRFs for 12/7/18 payment; new pay period begins</i>
25	26	27	28	29	30 <i>Vendor Checks Received or Deposited</i>	December 1 <i>Deadline to submit PRFs for 12/14/18 payment</i>

Mi Via Circle of Support

Web: <https://nmhealth.org/about/ddsd/pgsv/sdw>

Agency Name	Contact Name	Phone	E-mail	Region(s)
AAA Participant Direction	Dave Murley	505-450-5974	aaapd4@gmail.com	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Fallon Vincell	575-621-3645	fvincell@cnragusa.com	Metro, SE and SW
Consumer Direct Personal Care (CDPC)	Sandra Woodward	1-866-786-4999	sandraw@consumerdirectcare.com	All of New Mexico
Excel Case Management, Inc.	Diane Metoyer	505-324-8660	Metoyer@excelcasemanagement.com	NW and SE Regions
Los Amigos, LLC	Sergio Garcia	505-204-6035	Sergio@losamigosbs.com	All of New Mexico
Me Town	Kimberly Riebsomer	505-310-9069	riebsomer@gmail.com	NE
Merit Consulting, LLC	Tina Storey	505-507-9995	tinasm@meritnm.com	Metro
Self-Directed Choices	Sandy Skaar Jacob Patterson	505-508-1663	Sandy@sdchoices.com Jacob@sdchoices.com	All of New Mexico
UNM Center for Development and Disability (CDD)	Phyllis Shingle	505-272-8284 or 1-866-383-3820	pshingle@salud.unm.edu	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 or 1-888-588-9152	Charles@visionsnm.com	All of New Mexico

Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau

PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277

Manages the FMA/Conduent (formerly Xerox) contract and the TPA/Qualis contract

Kresta Opperman	Mi Via & Medically Fragile Unit Staff Manager Functions: Mi Via & Medically Fragile Waiver oversight, Conduent, Qualis, and Eligibility Issues	505-827-7776	Kresta.Opperman@state.nm.us
Joshua Gonzales	Mi Via Unit Contract Manager Functions: Mi Via Waiver oversight, Conduent issues	505-476-7254	JoshuaS.Gonzales@state.nm.us
Stephanie VanCuren	Mi Via Participant Issues Resolution & Eligibility Functions: Participant Eligibility, Qualis, HSD/ISD Issues and Technical Assistance	505-827-7761	Stephanie.VanCuren@state.nm.us

Department of Health / Developmental Disabilities Supports Division

5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548

Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations

Oversees consultant agency contracts

Regina Lewis	Functions: Mi Via Waiver Program Manager, Mi Via Oversight and Participant/Consultant Issues and Technical Assistance	505-841-5519	regina.lewis@state.nm.us Fax: 505-841-6523
Elaine Hill	Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and statewide MF WCF & MF CACF	505-841-5510	elaine.hill@state.nm.us Fax: 505-841-6523
Anysia Fernandez	Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and NE region DD WCF & DD CACF	575-758-5934	anysia.fernandez@state.nm.us Fax: 575-758-5973
Rudy Aguilera	Functions: Mi Via Waiver Project Coordination, Participant/Consultant Issues and Technical Assistance	505-841-5886	rudy.aguilera@state.nm.us Fax: 505-841-6523

Qualis Health

PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180

Care Coordination

Blue Cross Blue Shield	1-877-232-5518, option 3	www.bcbsnm.com/community-centennial
Molina Healthcare	1-855-315-5677	www.molinahealthcare.com
Presbyterian	505-923-5200	www.phs.org/centennialcare
United Healthcare	1-877-236-0826	www.myuhc.com/communityplan