PARTICIPANT CORNER

Emillia’s uplifting art.

Your Talent is in Demand!

Are you a poet, storyteller, artist or just want to share a picture of yourself doing a favorite activity or maybe some great news? Please submit pictures of your original artwork, short stories, or poems. Submissions to be featured in an upcoming Mi Via Newsletter. Submissions can be sent to: Rachel.gonzales@hsd.nm.gov

Shining Star Employees of the Month

Do you have a Direct Support Professional (DSP) that you would like to spotlight and allow to shine? DDSD would like to recognize our DSPs who provide above and beyond support to Mi Via Participants. DDSD Mi Via Unit will feature Shining Stars in the Mi Via Newsletter monthly. Submit a brief note of why you would like to recognize your staff. Submissions can be sent to: Elaine.Hill@doh.nm.gov

IN THIS ISSUE

- Participant Corner
- Power of Attorney
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- Environmental Modifications Services
- Just for Laughs
- Community Activities
- Community Resources
- Circle of Support
- Dates to Remember

FMA-Conduent Contact Information:

Phone: 1-800-283-4465
Toll-free Fax: 1-866-302-6787
E-mail for Form Submission: docprcessing@conduent.com
Physical Address:
1720-A Randolph Rd SE
Albuquerque, NM 87106
Power of Attorney (POA)

Powers of Attorney are legal notarized documents allowing a person or entity to act as a decision maker for another individual. The decision maker may be chosen by a participant to make medical or financial decisions. The participant must have the ability to choose a decision maker before the creation of a POA.

What types of POA’s are available?

Durable Power of Attorney – is a legal document where the participant chooses a decision maker if the participant becomes disabled or incapacitated to manage and protect:

- Money
- Property
- Business affairs

Financial Power of Attorney – is a legal document in which a participant chooses a decision maker to make financial decisions on the participants behalf.

Limited (Special) Power of Attorney – is a legal document that gives the decision maker the power to act on the participants behalf for specific purposes. The decision maker ability ends after their purpose has been finished or after a specific time period.

Medical Power of Attorney – is a legal document that gives a decision maker the ability to communicate with the participant’s health care providers and make health care decisions on behalf of the participant if the participant becomes incapacitated.

Springing Power of Attorney – means a legal document that gives the decision maker the ability to manage the participant’s money, property, and business affairs. This document will go into effect if an accident or medical condition results in the participant becoming incapacitated.

How long does a POA serve a participant?

A participant can cancel a POA at any time. They may also choose a new POA at any time and cancel a previous POA.

Resources:
https://www.nmddpc.com/alternatives-to-guardianship-new
https://www.nmddpc.com/alternatives-to-guardianship-videos
https://www.nmddpc.com/guardianship_program
Service Highlights:

Transportation Services

Transportation services are offered to enable participants to be more independent and be involved in their community. Transportation services specified by the service and support plan (SSP) are offered to allow participants to have access to:

- Waiver and other community services
- Activities
- Resources

Payments for transportation services are paid to the employee or vendor. They cannot be paid to the participant. Transportation services can be reimbursed in different ways to the driver:

- By the mile.
- By the trip or at an hourly rate.
- Purchase of a bus pass.

Transportation services under Mi Via are for non-medical reasons. Mi Via transportation services cannot be used instead of or to replace transportation services available with Medicaid. Transportation for vacations are not covered through Mi Via. Transportation service for minors is not a covered service as these are services that a legally responsible individual (LRI) would normally provide for household members of the same age who do not have a disability or chronic illness.

Resources:
Mi Via Service Standard Appendix A page 69
NMAC 8.314.6.15 H

POSITIVE THOUGHTS

When I show myself love, I am encouraging inner peace.

I thank my body for all it carries for me and how far we have come together.

I have more than one purpose in life.
Bad days are a fact of life, not a sign that I am broken.

Attend an Upcoming Mi Via Advisory Committee Meeting

The next Mi Via Advisory Committee (MVAC) is October 26, 2023. Meetings are held quarterly and are 3 hours in length. You do not need to be a member to attend. If you are interested in getting an invite, please email elaine.hill@doh.nm.gov

Emillia beautiful canvas bag.
Environmental Modifications Service (EMOD)

EMOD services include the purchase and installation of equipment or making physical adaptations to the eligible participants residence that are necessary to ensure the health, safety, and welfare of the participant or improve the participants level of independence. EMOD services to not cover modifications or adaptations that would be considered normal upkeep of a residences.

The provider of the EMOD services must:

- Ensure correct design standards are addressed when planning and designing the adaptation or remodel.
- Must be a licensed and insured contractor or
- Must be an approved vendor that provides construction or remodeling services.

These services are available for a maximum of $5000 every 5 years. An eligible participant moving into the Mi Via program from another waiver will carry their EMOD history for the previous five years of Home and Community Based Services (HCBS).

Some examples of environmental adaptations include the following:

- Installation of ramps and grab bars.
- Widening of doorways and hallways.
- Installation of automatic door openers and doorbells, etc.

EMOD services do not cover home improvements that would be considered normal upkeep of a residences such as but not limited to:

- Rain gutters
- Tile replacement
- Mold repair
- Sagging floors
- New faucets

For a full EMOD description please review:
Mi Via Service Standards, appendix A, page 42
NMAC 8.314.6.15 H (5)

JUST FOR LAUGHS

How did the telephone propose to his girlfriend?

He gave her a ring.

What is brown and sticky?

A stick.

What did the cucumber say to the pickle?

You mean a great dill to me.
Emilias creation

ACTIVITIES IN YOUR COMMUNITY

- Wildlife West Family Music Festivals, 8/12@4:30pm, Wildlife West Nature Park, 87 N. Frontage Rd, Edgewood
- Billy the Kid Pageant & Old Lincoln Days, 8/4-8/6, Highway 380 MM 97.5, Lincoln
- Westside Summerfest, 8/5@5pm, Ventana Ranch Community Park, 10000 Universe Blvd NW, Albuquerque
- Pathways Indigenous Arts Festival, 8/18-8/20, Poeh Arts Program, 78 Cities of Gold Rd. Santa Fe
- Annual Car Show, 8/5@4pm, Young Park, 850 S. Walnut St, Las Cruces
- Thursday Night FREE Live Music at Kit Carson Park! 8/3@5pm, 211 Paseo Del Pueblo Norte, Taos
- Pie Festival, 8/26@10am, Balzano Family Vineyard, 5230 7 Rivers Hwy, Carlsbad
- Las Fiestas de Santa Rosa, 8/26-8/27@11am, Dixon
- Roswell Pride, 8/11-8/13, Roswell Convention & Civic Center, 912 N. Main St, Roswell
- Loteria, 8/30@7pm, 3351 Columbia Dr. NE, Albuquerque
- Las Fiestas de San Lorenzo, 8/9-8/11, 600 S. Camino Del Pueblo, Bernalillo
- Harvest Festival at Mariposa, 8/26@9am, Mariposa Subdivision, 2417 Desert View Rd., Rio Rancho

MONTHLY ACTIVITIES IN YOUR COMMUNITY

Free on the 1st Sunday of the month for NM residents

- www.NMHistoryMuseum.org
- www.InternationalFolkArt.org
- www.IndianArtsandCulture.org
- www.NMArtMuseum.org
- www.NMHistoricSites.org
Community Resources

Rio Rancho Dial-A-Ride
62yrs or older or disabled and over 18
1804 Idalia Road NE
Rio Rancho, NM 87124
505-994-1608
https://www riometro.org/243/Rio-Rancho

Albuquerque Sun Van Paratransit Service
100 First SW
Albuquerque, NM 87102
505-243-7433
https://www.cabq.gov/transit/paratransit-service

Valencia County Dial-A-Ride
101 Courthouse Road SE
Los Lunas, NM 87031
866-795-7245
https://www riometro.org/244/Valencia-County

Santa Fe Ride
2931 Rufina St
Santa Fe, NM 87507
Phone: 505-473-4444
www.santafenm.gov/santa_fe_ride

Las Cruces Dial-A-Ride
300 W Lohman Avenue
Las Cruces, NM 88001
575-541-2777

Driving to Independence (NM)
4263 Montgomery Boulevard NE, Suite I-235
Albuquerque, NM 87109
Toll Free Phone: 855-449-3331
Fax: 855-449-4533
Email: info@DrivingToIndependence.com
https://drivingtoindependence.com/

Transgender Resource Center of NM (TGRCNM)
5600 Domingo Road Northeast
Albuquerque, NM 87108
505-200-9086

North Central Regional Transit District
Serves Taos, Rio Arriba/Espanola, Santa Fe, Los Alamos & Northern Pueblos
1327 N. Riverside Drive Española, NM 87532
866-206-0754 or 505-629-4725
https://www.ncrtd.org/

Atomic City Transit
101 Camino Entrada, Bldg 1, Rm 200
Los Alamos, NM 87544
505-661-7433
Email: AtomicCityTransit@lacnm.us
https://www.losalamosnm.us/government/departments/public_works/atomic_city_transit

Zia Therapy Center, Inc
900 E 1st St
Alamogordo, NM 88310
Phone: 575-439-4900
Fax: 575-439-4990
https://www.ziatherapy.org/home.html

CARC, Inc
902 W Cherry Ln
Carlsbad, NM 88220
575-887-1570
Email: info@carcinc.org
http://www.carcinc.org/
# Mi Via Circle of Support

MI VIA DOH Website: [https://nmhealth.org/about/ddsd/pgsv/sdw](https://nmhealth.org/about/ddsd/pgsv/sdw)

<table>
<thead>
<tr>
<th>Consultant Agency Name</th>
<th>Contact Name</th>
<th>Phone</th>
<th>E-mail</th>
<th>Regions(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Active Advocates of New Mexico</strong></td>
<td>Alicia Sisneros</td>
<td>505-353-1778</td>
<td><a href="mailto:AliciaS@ActiveAdvocatesNM.com">AliciaS@ActiveAdvocatesNM.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td><strong>CNRAG, Inc. (Care Network Resource Assistance Group)</strong></td>
<td>Fallon Vincell</td>
<td>575-621-3645</td>
<td><a href="mailto:fvincell@cnragusa.com">fvincell@cnragusa.com</a></td>
<td>Metro, SE &amp; SW</td>
</tr>
<tr>
<td><strong>Consumer Direct Personal Care (CDPC)</strong></td>
<td>Jacqueline Mares</td>
<td>505-553-5695</td>
<td><a href="mailto:jacquelinem@consumerdirectcare.com">jacquelinem@consumerdirectcare.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td><strong>Excel Case Management, Inc.</strong></td>
<td>Jennifer Pennington</td>
<td>505-324-8660 ext 102</td>
<td><a href="mailto:jPennington@excelcasemanagement.com">jPennington@excelcasemanagement.com</a></td>
<td>NW &amp; SE Regions</td>
</tr>
<tr>
<td><strong>Innovative Self Direction</strong></td>
<td>Frank Aquila</td>
<td>505-850-7662</td>
<td><a href="mailto:faquila@innovativeselfdirection.com">faquila@innovativeselfdirection.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td><strong>Los Amigos, LLC</strong></td>
<td>Michelle Rutt</td>
<td>505-920-4511</td>
<td><a href="mailto:Michelle@losamigosnm.com">Michelle@losamigosnm.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td><strong>Me Town Enterprises, LLC</strong></td>
<td>Kimberly Riebsomer</td>
<td>505-310-9069</td>
<td><a href="mailto:riebsomer@gmail.com">riebsomer@gmail.com</a></td>
<td>Metro &amp; NE Regions</td>
</tr>
<tr>
<td><strong>Merit Consulting, LLC</strong></td>
<td>Melinda Broussard</td>
<td>505-288-2889</td>
<td><a href="mailto:mbroussard.merit@gmail.com">mbroussard.merit@gmail.com</a></td>
<td>Metro</td>
</tr>
<tr>
<td><strong>Peak Developmental Services</strong></td>
<td>Sarah Martinez</td>
<td>505-281-9962</td>
<td><a href="mailto:smmartinez@nmddwcm.com">smmartinez@nmddwcm.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td><strong>Self-Directed Choices</strong></td>
<td>Sandy Skaar Jacob Patterson</td>
<td>505-508-1663</td>
<td><a href="mailto:Sandy@sdchoices.com">Sandy@sdchoices.com</a> <a href="mailto:Jacob@sdchoices.com">Jacob@sdchoices.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td><strong>UNM Center for Development and Disability (CDD)</strong></td>
<td>Carrie Roberts Janelle Groover</td>
<td>505-280-6442 505-401-9328</td>
<td><a href="mailto:CnRoberts@salud.unm.edu">CnRoberts@salud.unm.edu</a> <a href="mailto:jtorresgroover@salud.unm.edu">jtorresgroover@salud.unm.edu</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td><strong>Visions Case Management</strong></td>
<td>Charles Clayton</td>
<td>575-779-7419 888-588-9152</td>
<td><a href="mailto:Charles@visionsnm.com">Charles@visionsnm.com</a></td>
<td>All of New Mexico</td>
</tr>
</tbody>
</table>
**NEW MI VIA WAIVER EMAIL ADDRESS:**
Mi Via Waiver: MVWaiverHSD@hsd.nm.gov
For: Mi Via Questions, Conduent, Billing and Payment Issues

| Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau |
| PO Box 2348, Santa Fe, NM 87504-2348 |
| Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277 |
| **HSD manages the FMA/Conduent contract and the TPA/Comagine contract** |

<table>
<thead>
<tr>
<th>Name</th>
<th>Role</th>
<th>Contact Details</th>
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</thead>
<tbody>
<tr>
<td>Deanna DeHerrera</td>
<td>Mi Via &amp; Medically Fragile Waivers</td>
<td>505-629-7260 <a href="mailto:Deanna.DeHerrera@hsd.nm.gov">Deanna.DeHerrera@hsd.nm.gov</a></td>
</tr>
<tr>
<td></td>
<td>Staff Manager</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Functions: Mi via &amp; Medically Fragile Waiver Oversight</td>
<td></td>
</tr>
<tr>
<td>Rachel Gonzales</td>
<td>Mi Via Social &amp; Community Coordinator</td>
<td>505-490-3721 <a href="mailto:MVWaiverHSD@hsd.nm.gov">MVWaiverHSD@hsd.nm.gov</a></td>
</tr>
<tr>
<td></td>
<td>Functions: Conduent, Billing, Payment issues</td>
<td></td>
</tr>
<tr>
<td>Jennifer Romero</td>
<td>Mi Via Social &amp; Community Coordinator</td>
<td>505-469-8522 <a href="mailto:MVWaiverHSD@hsd.nm.gov">MVWaiverHSD@hsd.nm.gov</a></td>
</tr>
<tr>
<td></td>
<td>Functions: Participant Eligibility Issues</td>
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<tr>
<td></td>
<td>Issues and Technical Assistance</td>
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</table>

| Department of Health / Developmental Disabilities Supports Division |
| 5301 Central NE, Suite 203, Albuquerque, NM 87108 |
| Phone: 1-800-283-5548 |
| **DOH operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations Oversees consultant agency contracts** |

<table>
<thead>
<tr>
<th>Name</th>
<th>Role</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elaine Hill</td>
<td>Mi Via Waiver Program Manager</td>
<td>505-506-6103 <a href="mailto:elaine.hill@doh.nm.gov">elaine.hill@doh.nm.gov</a></td>
</tr>
<tr>
<td></td>
<td>Functions: Participant/Consultant Issues and Technical Assistance, and statewide MF WCF &amp; MF CACF</td>
<td></td>
</tr>
<tr>
<td>Rudy Aguilera</td>
<td>Mi Via Waiver Project Coordination</td>
<td>505-239-7826 <a href="mailto:rudy.aguilera@doh.nm.gov">rudy.aguilera@doh.nm.gov</a></td>
</tr>
<tr>
<td></td>
<td>Functions: Participant/Consultant Issues and Technical Assistance</td>
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</table>

| Comagine Health       | |
| PO Box 20910, Albuquerque, NM 87154-0190 |
| Phone: 1-866-962-2180 |
| **Comagine Health is the Third-Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).** |

<table>
<thead>
<tr>
<th>Name</th>
<th>Contact Details</th>
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</thead>
<tbody>
<tr>
<td>Blue Cross Blue Shield</td>
<td>877-232-5518 Option 3 <a href="http://www.bcbsnm.com/community-centennial">www.bcbsnm.com/community-centennial</a></td>
</tr>
<tr>
<td>Presbyterian</td>
<td>888-689-1523 <a href="http://www.phs.org/centennialcare">http://www.phs.org/centennialcare</a></td>
</tr>
<tr>
<td>Western Sky</td>
<td>844-543-8996 <a href="http://www.westernskycommunitycare.com/">http://www.westernskycommunitycare.com/</a></td>
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# August Dates to Remember

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<tr>
<th>Sunday</th>
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<tr>
<td></td>
<td></td>
<td></td>
<td>1 Homemade Pie Day</td>
<td>2 National Ice Cream Sandwich Day</td>
<td>3</td>
<td>4 Vendor checks received or deposited</td>
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<td>5 Deadline to submit PRFs for 8/18 vendor payment</td>
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<tr>
<td>Balloons to Heaven Day</td>
<td>8 Happiness Happens Day</td>
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<td>10</td>
<td>11 Paychecks &amp; vendor checks received or deposited, end of the pay period</td>
<td>12 Deadline for faxed timesheets &amp; mileage for 8/25 payment &amp; PRFs for 8/25 vendor payments</td>
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<tr>
<td>International Lefthanders Day</td>
<td>Lemon Meringue Pie Day</td>
<td>16</td>
<td>17</td>
<td>18 Vendor checks received or deposited</td>
<td>19 Deadline to submit PRFs for 9/1 vendor payment</td>
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<td>22 Be an Angel Day</td>
<td>23 Find Your Inner Nerd Day</td>
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<td>25 Paychecks &amp; vendor checks received or deposited, end of the pay period</td>
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<td>31</td>
<td>9/1</td>
<td>9/2</td>
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<tr>
<td>World Rock Paper Scissor Day</td>
<td>28 National Holistic Pet Day</td>
<td>30</td>
<td>31</td>
<td>9/1 Vendor checks received or deposited</td>
<td>9/2 Deadline to submit PRFs for 9/15 vendor payment</td>
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