

AMENDMENT #001

**EPIDEMIOLOGY & RESPONSE DIVISION
OF THE
DEPARTMENT OF HEALTH**

REQUEST FOR PROPOSALS (RFP)

ALL PAYER CLAIM DATABASE



RFP#
10-665-20-77311

Issue Date:
August 6, 2020

Proposal Due Date:
September 11, 2020

This Amendment No. One (001) serves to modify the following section on the specified pages of the RFP:

CHANGES ON PAGES 01

COVER PAGE, PROPOSAL DUE DATE

- **Date is hereby amended to the following:**
 - September 11, 2020

CHANGES ON PAGES 07

I.E. PROPOSAL SUBMISSION

- **Paragraph is hereby amended to the following:**
 - Submissions of all proposals must be in USB form. Refer to Section III.B.1 for instructions

CHANGES ON PAGES 23

III.B.1.a. TECHNICAL PROPOSALS

- **Paragraph is hereby amended to the following:**
 - Eight (8) copies of the proposal containing ONLY the Technical Proposal; REDACTED/CONFIDENTIAL and UNREDACTED shall be clearly labeled USBs. The electronic version/copy can NOT be emailed. Must be submitted in the sequence described in Section III. C.1 Proposal Format. All information for the technical proposal must be combined into a single USB. The Technical Proposals SHALL NOT contain any cost information

CHANGES ON PAGE 24

III.C.1 PROPOSAL CONTENT AND ORGANIZATION

- **Sub-Item G is hereby amended to the following:**
 - **g) Response to Specifications (except cost information which shall be included in Cost Proposal/USB only)**
 1. **Scope of Work, narrative response to Appendices F & H/ Mandatory Specification B.8**
 - a. **Project management**
 - b. **Data Management**
 - c. **Data Analytics, Reporting and Presentation**
 - d. **Additional Services.**
 2. **Section IV.B. Technical Specifications**
 - a. **Organizational experience as required in IV.B.1**
 - b. **General business experience and qualifications as required in IV.B.2**
 - c. **Data Management Experience as required in IV.B.3**
 - d. **Data Analytics Reporting and Presentation Experience as required in IV.B.4**
 - e. **Privacy and Security Experience as required in IV.B.5**
 - f. **Organizational References from IV.B.6**
 - g. **Oral Presentation (IV.B.7)**
 3. **Section IV.C. Business Specifications**
 - a. **Financial Stability - (Financial information considered confidential, as defined in Section I.E. and detailed in Section II.C.8, should be placed in the Confidential Information file, per Section II.B.1.a.i or Section II.B.2.a.i, as applicable)**

b. Performance Surety Bond
h) Other Supporting Material (If applicable)

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IV.D. BUSINESS SPECIFICATIONS

- **Title is hereby amended to the following:**
 - IV. Specifications – C. Business Specifications

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APPENDIX E

- **Paragraph is hereby amended to the following:**
 - The State of New Mexico, as a part of the RFP process, requires Offerors to submit a minimum of three (3) business references as required within this document. The purpose of these references is to document Offeror's experience relevant to the scope of work in an effort to establish Offeror's responsibility.
Offeror is required to send the following reference form to each business reference listed. The business reference, in turn, is requested to submit the Reference Form directly to the Procurement Manager by September 9, 2020 for inclusion in the evaluation process. The form and information provided will become a part of the submitted proposal. Business references provided may be contacted for validation of content provided therein.

CHANGES ON PAGES 76

ORGANIZATIONAL REFERENCE QUESTIONNAIRE

- **Paragraph is hereby amended to the following:**
 - no later than **September 9, 2020** and must not be returned to the company requesting the reference.

CHANGES ON PAGES 90

APPENDIX F, SECTION III Task 16

- **Task 16 Title is hereby amended to read:**
 - TASK 16 Additional Vendor and DOH Analyst Access

CHANGES ON PAGES 96

APPENDIX F, SECTION IV

- **Task 10 Cost and Quality consumer facing webtool text is hereby amended to read:**
 - **TASK 10 Cost and Quality consumer facing webtool**
The vendor will implement standard methodologies and or tools that calculates the cost and quality information for consumers that would be included in a consumer-facing website. The vendor will implement a public facing website that presents consumer cost and relevant quality information in the APCD to health care consumers.
The state has not yet decided on specific quality measures or attribution levels to include in a public facing site. The national Healthcare Effectiveness Data and Information Set (HEDIS), and member satisfaction measures from the national Consumer Assessment of Health Plans Survey (CAHPS®) are examples of measures likely to be chosen for inclusion based on additional stakeholder feedback

Performance Requirements

(1) Develop a methodology (or implement existing methodology) to develop cost reporting for consumers for selected services, in a public-facing website.

(2) The vendor will implement a website for presentation of consumer cost and quality data in the APCD to the public.

The website should provide functionality including but not limited to the following:

- A home page design that concisely helps the user understand the kinds of data available on the website and how it can benefit them, with clear instructions for navigation and use.
- Flexibility to add additional reports and present additional data as the APCD matures
- Accessibility and usability from mobile devices
- Easy navigation and search functionality
- Html 5.0 and Sec.508 compliance and follow best SEO (search engine optimization) practices for data presentation.
- Site performance must be reasonable at 10Mbps
- Social media sharing capability.

(3) The vendor shall provide technical assistance and documentation to DOH users for the site.

Required Bid Elements:

A) The Offeror will describe their experience and qualifications for developing a consumer-facing website

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APPENDIX G, SCOPE OF WORK REQUIRED TASKS Form 1

- **All references to Task III.16 in all tables are hereby amended to read**
 - TASK III.16 Additional Vendor and DOH Analyst Access