

Investing for tomorrow, delivering today.

NMSIIS Immunization Records

Public Portal, Data Corrections, Missing Vaccines and More!

> Kathryn Cruz NMSIIS Manager



VaxViewNM

- NMSIIS Public Portal
- <u>www.VaxViewNM.org</u>
- (New Mexico Statewide Immunization Information System)

N e w M e x i c o Immunization Program		NMSIIS: Access My I	mmunization Records
Patients and their Legal G	uardians can use this screen to view and print	an official record of their immunizations. The n	HOME HELP
Birth, and Gender are requ			allento i listituille, East halle, Bate of
Who is the Patient?			
First Name	Last Name	Date Of Birth (mm/dd/yyyy)	Gender
		MM/DD/YYYY	•
Who are you?			
What is your relationship to t	the Patient?		
	•		
Herringeruhl von Eine te meesin	re a code to access the immunization record?		
	e a code to access the initialization record?		
Immunization records prin	ted from this site may not be complete. The rec	cords represent only the data reported to and e	ntered in the system.
			Clear Search
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VaxViewNM

The New Mexico Statewide Immunization Information System VaxViewNM enables individuals, parents, and guardians to access, save and/or print, official immunization records. Eliminating the need to carry multiple or aged documents.





Security

The security and protection of patient records is our highest priority.

- The web-based application is mobile friendly.
- An exact 1:1 match to data fields is required.
- The two-factor authentication utilizes text messaging or email to validate patient, parent, or guardian access.



Critical Information

There are several elements that are critical to locating and authenticating both the user and the patient.

- Full patient ID: Name first, last, date of birth and gender.
- Individual Patient or relationship to the patient.
- Accurate cell phone number or email address in patient record.



Due to the security protocols in place, it is highly recommended that providers verify all patient information is accurate, current and up to date, ensuring there is either a phone number, email or both in the patient record.

Parents, guardians and patients will not be able to access records, if one or more of these elements are not present or correct.

Locating the Patient Record

- Patient information must match exactly
- Users are required to select their relationship (parent, guardian, or self).
- The application will verify the phone number or email address for the selected contact type (parent, guardian, or self) and that it matches the requested record.
- If text message is selected, users are required to enter their telephone number.

	NMSIIS: Access My Immunizati	on Records
	Patients and their Legal Guardians can use this screen to view and print an official record of their immunizations. The patient's First Name, L Birth, and Gender are required before proceeding.	HOME HELF Last Name, Date of
N	Who is the Patient? First Name Date Of Birth (mm/idd/yyyy) Gender MM/DD/YYYY MM/DD/YYYY	
	Who are you? What is your relationship to the Patient?	
	How would you like to receive a code to access the immunization record? Text Email Immunization records printed from this site may not be complete. The records represent only the data reported to and entered in the system.	L
		Clear Search
	Version 19.2.20190426 Copyright © 2001-2019 Envision Technology Partners Inc.	

Completed Form

Once all the data fields have been completed, the patient, parent or guardian must select *Search*.



Successful Verification

Provided that a record in NMSIIS matches the information entered by the patient, parent or guardian, the VaxViewNM web application will prompt the user to click the Request Code to Access Immunization Record box.



Successful Verification Code

The patient, parent or guardian must enter their verification code and select *Verify*.

New Mexico Immunization Program	NMSIIS: Access My Immunization Record
information r region	HOME HEL
A code was just sent to the Email addres	is bersery@envisiontechnology.com. Please enter the code to print the record.
The code can take a few minutes to reac	h your text message application or email. Please allow time to receive the code before selecting resend.
	Verification Code
	Resend Code Verify
	Version 19.2.20190426 Copyright © 2001-2019 Envision Technology Partners Inc.

Immunization Record

Provided that the patient, parent or guardian enters the correct verification code, the requested patient record will be displayed. It can then be printed, saved, emailed, uploaded, screen shot, etc.

	w M e x i c o unization Program		Home Help PF		
PUBL	LIC, PORTAL DATE OF BIRTH: 05/	01/2017 AGE: 2Y 0M 5D GE	NDER: F		
= Inva	lid Dose 🚫 = Dose determined invalid by pr	ovider			
	Vaccine	Date Given MM/DD/YYYY	Age at Time of Vaccination		
		DTaP / TD / Td	ар		
1	DTaP	07/01/2017	0Y 2M 0D		
2	DTaP	09/01/2017	0Y 4M 0D		
3	DTaP	11/01/2017	0Y 6M 0D		
		Нер В			
1	Hep B, ped/adol	05/01/2017	OY OM OD		
1 Hep B, ped/adol 05/01/2017 0Y 0M 0D					

QR Code on Digital COVID-19 Vaccine Card

SMART Health Cards are paper or digital versions of your clinical information, such as vaccination history or test results. They allow you to keep a copy of your records on hand and easily share this information with others if you choose.

NM DOH SMART Health Card (QR Code) FAQ

Located on the Immunization website: <u>www.nmhealth.org</u>

COVID-19 Vaccination Record

Please keep this record card, which includes medical information about the vaccines you have received.

Por favor, guarde esta tarjeta de registro, que incluye información médica sobre las vacunas que ha recibido.



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Digital COVID-19 Vaccination Record

mmunization Program

 This SMART Health Card is a Digital COVID-19 Vaccination Record (https://smarthealth.cards/)

- Keep a copy or share this with a trusted organization by letting them scan the 2D barcode (QR code) on your paper or phone screen
- Downloaded/Printed on 1/11/2022 at 11:42:48AM
- You may not misuse, modify, alter, amend or remove any of the content on this card. Misuse of this card in any way is expressly prohibited and may constitute a criminal offense punishable by imprisonment.

Note: the corresponding app, SMART Health Card Verfied, is needed to scan and verify the QR codes generated on VaxViewNM.org

Unsuccessful Verification

			HOME HELP		
Patients and their Legal Guardians can Birth, and Gender are required before p		cial record of their immunizations. The pat	tient's First Name, Last Name, Date of		
Who is the Patient?					
First Name	Last Name	Date Of Birth (mm/dd/yyyy)	Gender		
MICKEY	MOUSE	01/01/1990	MALE 🗸		
Who are you?					
What is your relationship to the Patient?					
I AM THE PATIENT					
How would you like to receive a code to access the immunization record?		Mobile Phone (format: xxx-xxx) Message and Data Rates May Apply			
		505-123-4567			
Immunization records printed from this	site may not be complete. The records n	epresent only the data reported to and ent	tered in the system.		
			Clear Search		
	nd is a likely match for the data in our sys	act match is required for all of the data pro stem (For example, the phone number or			
	essage in error, please contact your hea	Ithcare provider's office or go into a Public	: Health Office to verify your contact		
You may also contact the NMDOH In	nmunization HelpDesk: 1-833-882-6454				

Unsuccessful Verification

What to do?

- Double check the information entered and try again
- Update the demographic information and contact screen in NMSIIS (if you can)
- Contact the NMSIIS Help Desk (833) 822-6454

Remember... Three unsuccessful attempts from the same IP address will result in the user being locked out for 30 minutes!



Common Immunization Record Issues:

▶1. Doses not documented in NMSIIS (delayed reporting, VA doses)

Incorrect information or inaccurate dose in NMSIIS

Duplicate records in NMSIIS



How to request assistance with an immunization record?

There are two ways to contact the NM DOH Immunization Program for help with an immunization record:

- NMSIIS Help Desk (833) 882-6454
- COVID.Vaccines@state.nm.us







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