



SMART Health Card (QR Code) Frequently Asked Questions (FAQs)



What is a SMART Health Card?

SMART Health Cards are paper or digital versions of your clinical information, such as vaccination history. They allow you to keep a copy of your records on hand and easily share this information with others if you choose. A SMART Health Card has a 2D barcode (QR code) and may look something like this (see image below). They can be stored digitally on a person's smart phone, smart device or physically on a piece of paper.

SMART Health Cards Benefits:

SMART Health Cards are a way to store your vaccination history for your personal records and can help you easily share your status to an organization that asks for it. They are free, portable, convenient, and secure.



Where Can I Get a SMART Health Card?

SMART Health Cards can be obtained at any organization that has a record of your clinical information (i.e. Public Health office, pharmacy, physician's office, state immunization registry such as NMSIIS, etc.) You can find a [list of issuers here](#)

Soon, users will have the ability to directly download their immunization records to include a QR code directly from the NMSIIS consumer public portal, www.VaxViewNM.org (ETA is early December 2021)

How do SMART Health Cards protect my privacy?

Your vaccination history is stored directly within the SMART Health Card as a 2D barcode (QR code) or file that you control. Sharing your card is completely up to you.

What happens to my information after I share it?

Sharing your SMART Health Card information is just like sharing a paper copy of immunization records with a school, or faxing medical records to a physician's office. You should only share your SMART Health Card information with trusted organizations that tell you what they intend to do with your data and/or if they will keep it. **If you are not comfortable with the organization seeing the information in your SMART Health Card, you should not share it.**

Do I have to utilize the SMART Health Cards?

No, even if you have a SMART Health Card or the QR code is visible on your immunization record, you do not need to share it with anyone. Also, you can destroy a paper SMART Health Card and/or delete a digital SMART Health Card at any time. If you change your mind, you will be able to obtain another copy later.

What if I lose my SMART Health Card?

Just like a normal file, you can save back-ups of your digital SMART Health Card. You may also make copies of a paper SMART Health Card. You will also be able to receive a new SMART Health Card.

Can I utilize my child's or dependents SMART Health Card on their behalf?

Yes, if you are authorized to do so (meaning you are a parent or legal guardian).

Does sharing my SMART Health Card disclose any government-issued identifiers, like my social security number or citizenship status?

Not in the United States. The card will only include your full name, date of birth and vaccination status.

What if the information on my SMART Health Card and/or Immunization Record is incorrect?

If information on your immunization record is incorrect, please contact the NMSIIS Help Desk at (833) 882-6454 or email COVID.vaccines@state.nm.us

For additional questions or help with SMART Health Cards or QR codes, please visit: <https://smarthealth.cards/>